



## **Baker EXP4000 Dynamic Motor Analyzer**

### **User Guide**



# **Baker EXP4000**

## **Dynamic Motor Analyzer**

### **User Guide**

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### **Megger Baker Instruments**

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Megger Baker Instruments assumes no liability for damages consequent to the use of this product.

CAUTION: Please read and thoroughly understand the contents of this entire guide before performing any installation of this product. Failure to follow the instructions and safety precautions in this manual can result in serious injury, damage to the product, damage to other equipment, or a malfunctioning system. Keep this guide in a safe and ready location for future reference.

## Megger Baker Instruments Patents

#US04768380 • #US05679900 • #US05845230 • #US05854553 • #US05992237 • #US06006164 • #US06199422  
• #US06202491 • #US06275781 • #US06489884 • #US06513386 • #US06633822 • #US6,789,025 •  
#US6,792,360 • US 5,633,811 • US 5,870,699 • #WO\_03\_048714A1

CAUTION: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference with the equipment is operated in its installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the product manual, could cause harmful interference to radio communications. If this equipment does cause harmful interference, the user will be required to correct the interference.

Due to the phenomena being observed and the material properties being measured, this equipment radiates radio frequency energy while in the active test mode. Care should be taken to ensure this radio frequency energy causes no harm to individuals or other nearby equipment.

## Intended Use of Instrument

The EXP4000 is intended for detection motor efficiency and physical performance deterioration, and other electrical problems within electric machines by trained professionals. It is intended to perform only the specified tests that this manual explains in detail. Please refer to chapters in this manual concerning specific operation of the instrument.

## Note on Software

While the UNIT is a Microsoft Windows® based instrument, it is specially configured and optimized to perform the functions for which it was designed. The loading or operation of unauthorized software may cause the instrument to malfunction or cease functioning and may void the manufacturer's warranty.



## Declaration of Conformity

Manufacturer's Name & Address:

Megger Baker Instruments

4812 McMurry Ave

Fort Collins, CO 80525 USA

Equipment Description: On-Line Motor Monitor

Equipment Model Designations: EXP4000

Application of Council Directive 72/23/EC on the harmonization of the laws related to Member States relating to electrical equipment designed for use within certain voltage limits, as amended by: Council Directive 93/68/EC and Council Directive 2004/108/EC on the approximation of the laws related to Member States relating to the electromagnetic compatibility, as amended by: Council Directive 93/68/EC. Note: due to the phenomena being observed and the material properties being measured, this equipment does radiate radio frequency energy while in the active test mode.

Referenced Safety Standards:

EN 61010-1

Referenced EMC Standards:

EN 61326:2001      EN 55011 Class A      EN 61000-3-2

EN 61000-3-3      EN 61000-4-2      EN 61000-4-3

EN 61000-4-4      EN 61000-4-5      EN 61000-4-6

EN 61000-4-8      EN 61000-4-11

I, the undersigned, hereby declare that the equipment specified above conforms to the above Directives and Standards.

Signature:

A handwritten signature in black ink, appearing to read 'Mike Teska', is written over a light gray signature line.

Printed Name: Mike Teska

Title: Engineering Manager

## **Megger Acquisition of Baker Instruments**

Megger Group Limited, a manufacturer of electronic test equipment and measuring instruments for power applications, acquired the Baker Instruments business from SKF Group in August of 2018.

For over 50 years, the Baker Instruments business has led the electrical motor testing industry and has a recognized leading brand and position in this area. As such, legacy products will carry the Baker Instruments or SKF brands, which will be supported by Megger moving forward.

## **Trademarks**

Megger is a registered trademark of Megger Group Limited.

Windows is a registered trademark of Microsoft Corporation.

All other trademarks are the property of their respective owners.

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# 1 — Safety and General Operating Information

## General Safety Precautions

The general safety information presented here is for operating and service personnel.

NOTICE: If the equipment is used in any manner not specified by Megger Baker Instruments the safety protection provided by the equipment may be impaired.

## Symbols and Labels Used on Equipment

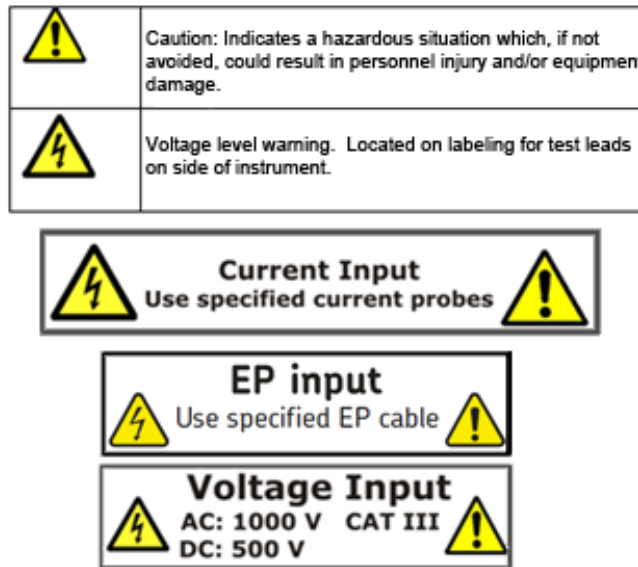


Fig 1: EXP4000 safety labels.

Serialized products carry a 12-digit serial number. These 12 digits represent the product’s manufacturing site, the product family, a sequential number, and the month and the year of manufacture.

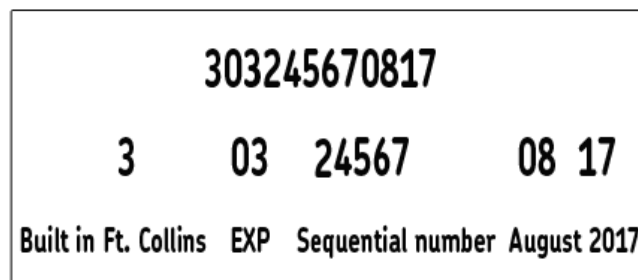


Fig 2: Representation of serial number digit values.

Products manufactured in Fort Collins are identified by a 3. Products manufactured by Sparton are identified by a 9. A new number may be assigned if another contract manufacturer is used.

The next two digits identify the product family:

01 = AWA    02 = DX    03 = EXP    04 = EP    05 = PP    06 = NEP    07 = ZTX

A new 2-digit number can be assigned as new product families are introduced.

The next five digits are assigned in sequence starting with 00001.

The next two digits represent the month and the final two digits represent the year of manufacture.

## Safety Warnings

**WARNING: The instrument is not waterproof. Do not allow the opened instrument to be exposed to water. Water in contact with the interior of the instrument compromises protection features and could result in serious injury or death.**

**Because of the voltages present, testing should be conducted only by trained personnel. Adequate safety precautions must be taken to minimize the risk of serious injury, death, or property damage.**

**Because of the dangerous currents, voltages, and forces encountered when operating, testing or repairing rotating equipment, safety precautions must be taken for all tests. Follow all safety precautions in this manual and required by your employer. Due to the wide diversity of machine applications, it is impossible to list all general safety precautions. However, this manual includes special safety precautions applicable to the use of the EXP4000.**

**The maximum rating of the EXP4000 is 1,000 V (500 V for DC operation). 1,000 V (500 V DC operation) is the maximum allowable voltage between any two of the three voltages and the ground clip. Under no circumstances connect the voltage sensing circuit to higher voltage levels. Doing so will cause severe damage to instrument and can seriously injure you.**

### Operational Safety Warnings

- Any operator of this unit must comply with the following safety precautions:
- Comply with your facility's safety practices at all times.
- Ensure physical setup does not interfere with your facility's current or intended operation.
- Additionally, operators of this unit must adhere to the following safety precautions to minimize the potential for any dangerous shock hazard conditions:
- Use whatever safety equipment required by your organization, including eye protection, high voltage gloves, arc-flash rated masks, hoods and any required PPC. Prior to opening any Motor Control Cabinet (MCC), ensure that appropriate arc-flash protection clothing is worn.
- Ensure that appropriate lockout / tag-out procedures are properly understood and implemented by all personnel.
- Every connection at MCC must be performed ONLY when rotating system is powered down or off.
- Depending on the kind of test to be run, ensure no one is in close physical proximity to the shaft of the motor or any other moving part of the machinery.
- Do not position motor phase connections near ground or near each other.
- Do not touch the connections, PT's, CT's or any component under test while a test is being made.
- This product is grounded through the grounding conductor of the power cord if running on AC power.
- If running on AC power, orient the unit such that the AC cord can easily be disconnected if needed.
- Voltage ground clip must be connected to ground when the unit is running on battery power.
- If you will be running the unit on battery power, ensure that you remove the power cord from the wall outlet and the unit before using.
- Do not coil power cord or test leads near motor leads.
- Only authorized personnel are allowed to repair or maintain the unit.
- This instrument is NOT approved for use in an explosive environment.

## Cleaning and Decontamination

The EXP4000 should be kept clean and in a dry environment. To clean the unit, wipe with a clean, water-dampened cloth. Do not submerge in water or other cleaners or solvents. To clean the screen, take a soft, water-dampened cloth and gently wipe the surface.

## Installation Requirements

The unit may be operated flat on its bottom with the lid open. There are no ventilation requirements.

The unit is intended for use in Installation Category II (Portable Equipment), Measurement Category III areas, Overvoltage category II, and pollution Degree II Environments where occasional non-conducting condensing pollution can be encountered.

## Power Requirements

Using the provided AC power cord, connect the unit to a grounded AC power source. The unit's power requirements are 100-240 V AC, 50-60 Hz, 3 A AC maximum current draw.

## Environment Conditions and Storage

The unit is designed for indoor use. If used outdoors, the unit must be protected from rain, snow and other contaminants. Store instrument inside in order to avoid water contamination.

The unit has been tested for use up to 2,000 m altitude.

The tester should only be operated in temperatures ranging from 41 to 104 degrees Fahrenheit (5° C to 40° C). This unit is for use at a maximum relative humidity of 80% for temperatures up to 31 °C decreasing linearly to 50% relative humidity at 40°C.

## Unpacking the Unit

Carefully remove the following items from the shipping boxes.

- EXP4000
- Power cord
- CTs
- PTs
- Cabling
- User manual

## Shipping the Unit

The EXP4000 is shipped in factory foam-filled containers. Should the tester need to be returned to Megger Baker Instruments, we recommend using the unit's original packaging or any equivalent casing that meets the following specifications:

Corrugated cardboard package containers, double-walled, with a minimum burst test of 275 pounds per square inch and,

Two to three inches of shock-absorbent material surrounding the entire unit.

NOTE: Cardboard, newspapers, and similar materials are not considered good shock absorbers.





## 2 — Baker EXP4000 Introduction

### Database Management

Database management is highly important in a good predictive maintenance program. It facilitates organization of periodic maintenance data. The database section of the EXP4000 software allows the entry of identifications to help clarify the location of specific motors. It can maintain multiple databases for organization of overall program maintenance. For example, if a facility has two buildings with a number of motor sights in each, it may work best if there were a database created for each building.

### Consequences of Not Organizing Data into Databases

Since the EXP4000 can be configured to store every test it ever performs, an organized structure is needed to facilitate data integrity and usefulness. Also, creating multiple databases allows easier management of file size and archiving.

### Plant Maintenance

It is common for plants to have duplicate processes, with identically named motors in each process. (ex: intake pump) This can cause confusion, since the motors are in different locations, but have the same motor ID. Take steps to make motor ID's unique.

For example, the motor ID for process 1 should be intake pump P1 while the motor ID for process 2 should be intake pump P2.

### Database Features

The records that are stored by the EXP4000 are linked to each other hierarchically. The principle record, which serves as the base for linking associated records, is the machine ID. Information entered into machine ID and test ID records become part of the database. Like other database information, it can be transferred to other computer programs or other computers.

### Navigating the Software Interface

Familiarity with Windows 98se®, Windows NT SP4®, Windows 2000®, Windows XP®, Windows 7®, or Windows 10® and basic computer skills is assumed. Working with the EXP4000 software requires a general understanding of using multiple windows, a variety of keyboard commands, and a pointer device (mouse).

### Upgrading Databases from Previous Software Versions

Before the EXP4000 software can open a database from previous versions of the software, it must upgrade the database. This upgrade tool will pop up whenever you open a database that can be upgraded. It will place the file in a default directory. This directory must be a separate database from the one where existing data is stored. After the database is upgraded, it will automatically open in the software.

**NOTICE:** Upgrading a database does not delete the old database. It allows expanded capabilities within the new software to be used, while permitting the use of older versions of software on the old database.

An application is available to automatically update all databases at once. Contact Megger Baker Instruments support for information on obtaining and using this application.

## EXP4000 Software-specific Features

### Grey-shaded fields

Gray-shaded fields are generally not editable. Fields with white backgrounds are editable.

### Text fields

Text fields are areas that contain editable words or numbers. To edit text fields, press or click in them and type. The software will prompt you for missing information required by the EXP4000 if a necessary field is left blank. This is generally seen when creating or editing motor or machine properties.

### Arrows and windows icons

In the EXP4000, arrows serve two functions. They allow you to access information that does not fit on the screen or they allow you to change numbers in a text field. For example, clicking on either the up or down arrow can change a caution threshold for the voltage unbalance test in an electrical test model.

### Numeric fields

The two types of numeric fields are input and display. The input fields are required to calculate portion of the result panels or allow entering additional information to the reports. All other numeric fields are display results.

## Starting the Software

1. To start the EXP4000 software, click on the Explorer icon on the desktop or click on Start-> All Programs-> Explorer-> Explorer. The Explorer main window appears as shown below.

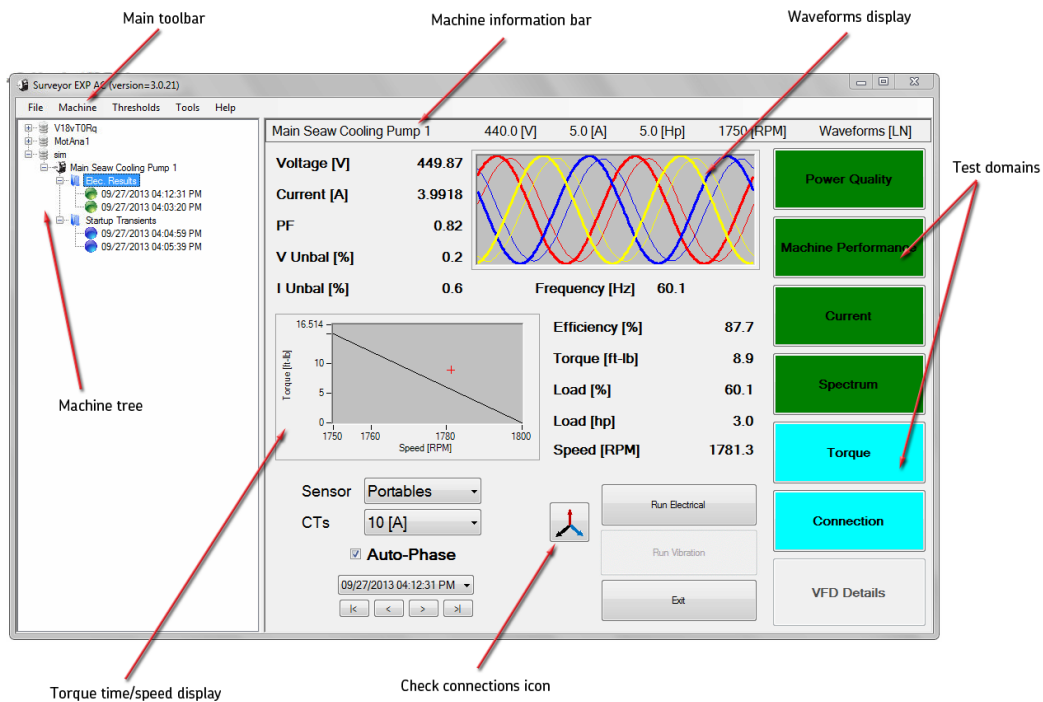


Fig 3: EXP4000 user interface.

2. When you click on File in the Main toolbar then select a database, the Machine tree populates as shown in the example above.

3. Clicking on a machine in the list populates the rest of the interface as shown.
  - The Main toolbar, located at the top of the interface, provides the primary controls for access to test and machine information, along with tools used to conduct tests.
  - The Machine information bar identifies the current motor or device under test along with the basic nameplate information for the machine.
  - The Waveform display provides the primary graphical representation of the waveforms saved for the related measurement. The voltage waveform display can be set to Line to Line or Line to Ground mode via the Options Display tab under the Tools menu.
  - The Test domain buttons provide access to specific test results and indicate the status of test results.
  - The Torque time/speed display shows the torque/time measurement acquired in VFD operation mode or the torque/speed measurement acquired in line operation mode.
  - The Display phasor icon opens a new window showing the Phasor diagram for the related machine.
  - Numerical display fields to the left of the Waveform display provide measurements collected for the single phase to neutral voltages or line-to-line voltages (depending on the setting in the Tools Options menu), single-phase currents, average, power factors, average current, total electrical input power and average line-to-line voltage. These fields include:
    - Voltage [V]—average line-to-line voltage.
    - Current [A]—average line current.
    - PF—power factor.
    - V Unbal [%]—voltage unbalance percentage.
    - I Unbal [%]—current unbalance percentage.
  - Numerical display fields to the right of the Torque time/speed display provide measurements collected for the motor's mechanical and electromechanical operating condition. These fields include:
    - Efficiency [%]—efficiency percentage
    - Torque [ft-lb]—motor torque in foot-pounds (or Nm if set to metric).
    - Load [%]—percent load to the motor under test.
    - Load [hp]—energy load to the motor under test.
    - Speed [RPM]—speed of the motor.
  - Sensor—portable (internal) or EP (external).
  - CTs—current rating of the CTs.
  - Auto-Phase—used during line operation to set up the line and current inputs.
  - Test date/time dropdown menu and controls— This text field displays the time of the current and previous test data.

NOTE: Pressing the [F1] key on your keyboard opens context help for the window.

## Test Domain Buttons

Each test domain button provides access to its specific test results.

Because each threshold equates to a specific color, the software assigns a color to the domain and the testing domain buttons depending on the test result. For example, if the result of the voltage unbalance test falls below the established caution thresholds, the software would assign the color green to the voltage unbalance button.

## Results Panels and Windows

Clicking on any of the test domains opens a test results panel that you can use to select test results to display in a window like the one shown in the example below.

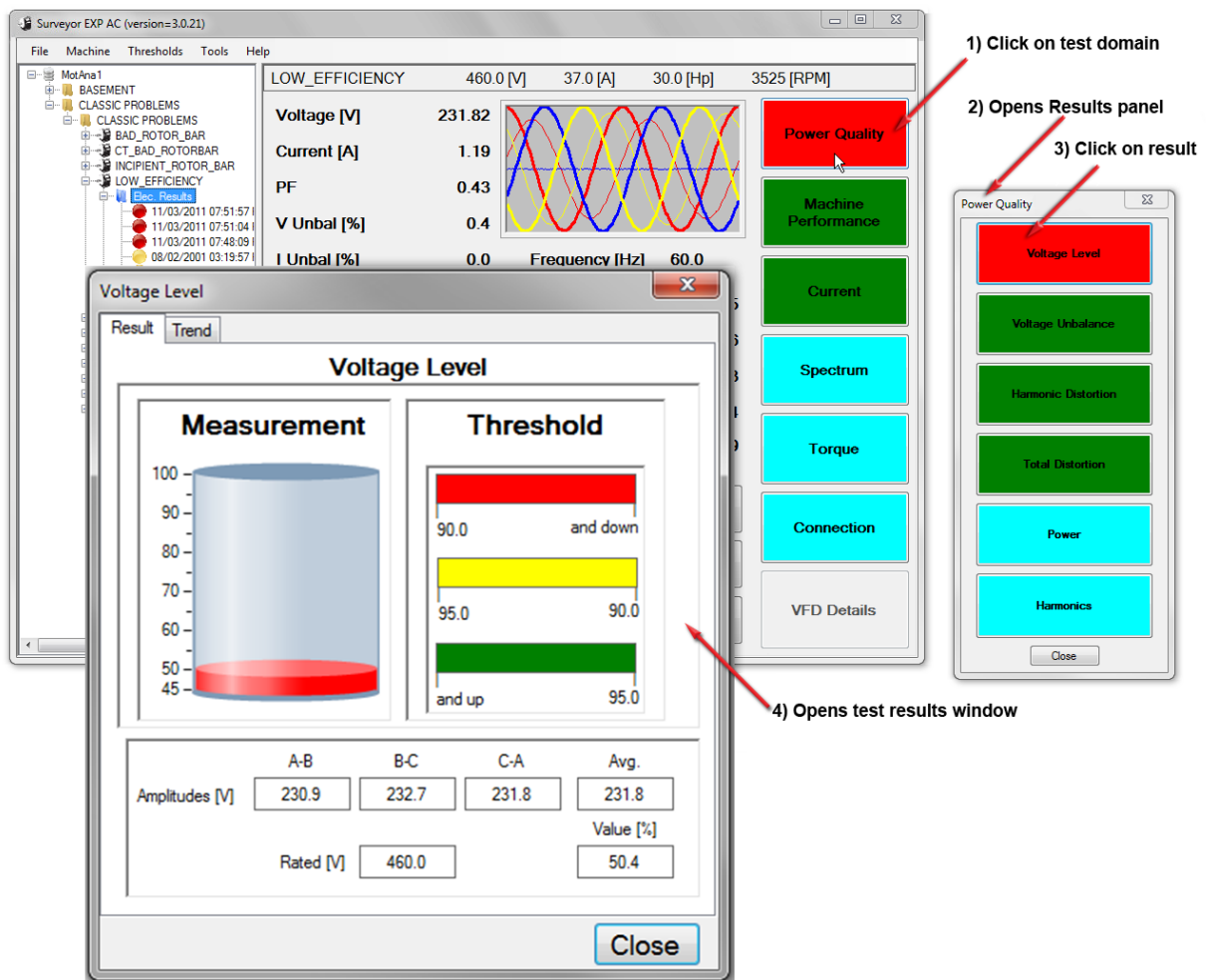


Fig 4: Selecting test results to display using Results panels.

The contents of the results dialog box varies depending on the related test type. Many include two tabs—Result and Trend—as shown in the example above.

## Result Tab

In this example of the Result tab, we see three main sections.

The Measurement display indicates the severity of the test results compared to the threshold indicators.

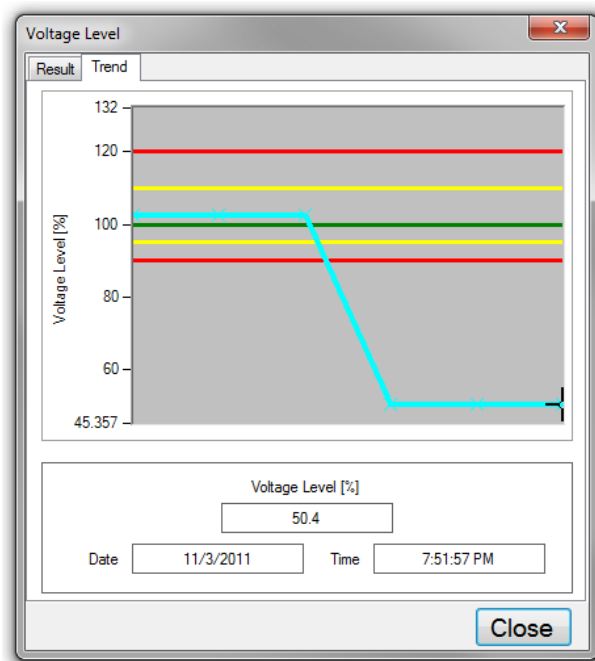
The Threshold bars display the current threshold level. The threshold is user specified in the electric model. Each bar has an associated color level:

- Red = warning
- Yellow = caution
- Green = good
- Blue = no applicable threshold

The numeric display in the lower panel presents relevant test result data such as the NEMA percentage derating factor, the percentage load, and amplitudes for the voltage phasors.

## Trend Tab

The Trend tab displays trending data for the relevant test. It displays the value of the monitored quantity (y-axis) against the test numbers (x-axis). The x-axis shows the number of measurements performed for that particular motor ID.



**Fig 5:** Trend tab.

The Trend tab allows you to access specific test results by clicking and holding the left mouse button on the marker and dragging it to a new location. Each test result contains the date and time for the test and important numeric results, which will change to display the new test results data when you release the mouse button.

## Machine Tree

The left panel in the main user interface window is the Machine tree. The highest level is the database name (depicted by a file cabinet icon). Folders are used below each database to store machine test data or other folders. In turn, machines are stored within the folders.

1. Use the plus and minus icons to the left of tree elements to locate the machine that you want to test.
2. Click on the target machine to highlight it. Its name and related nameplate information will appear in the Machine information bar just to the right.
3. Ensure that the EXP4000 is properly connected to the machine.
4. Press Run Electrical to start testing and data collection.
5. Alternatively, you can click on the Tools menu then the Run Electrical item.

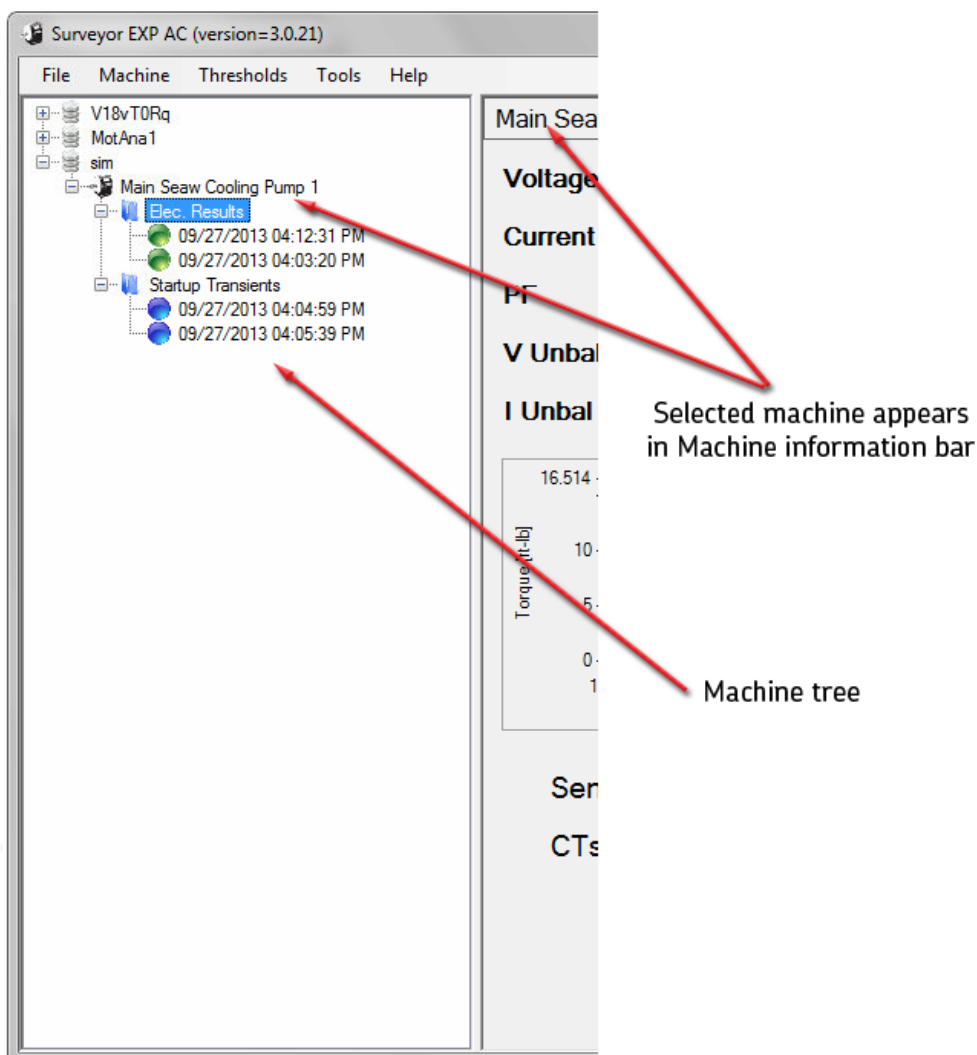


Fig 6: Machine tree used to find files and folders for testing.

## Keyboard Shortcuts

- F1 key on the keyboard opens the loaded Help environment.
- F2 key opens the machine properties.
- F3 key operates the New AC Machine function.
- F5 key operates the Run Electrical function.
- F7 key opens the Virtual Scope feature.
- F8 key displays the View Connections function.
- F9 key operates the Transient Analysis Dialog
- Ctrl A – About
- Ctrl M – User Manual
- Ctrl O – Open Database
- Ctrl N – New Database

## Software Tips

Popup panels require you to immediately interact with dialogs that affect displayed data (loaded or part of a test).

The time required to load a machine with a large number of tests has been decreased by internally connecting or threading the test logs.

When the machine is loaded, but the thread is not completed the message “Test log is Loading” appears instead of the test log graphs. This can cause a perceived lag if you quickly switch machines or delete test results from motors with more than 100 stored tests. This lag time will also be noticeable if you load a machine with a large number of tests and then exit.

At this publishing, we recommend keeping the number of tests per motor to a maximum of 2000.





### 3 — Connecting the EXP4000

**NOTICE:** Ensure that all safety warning and procedures have been read and are understood before proceeding with any setup process.

Refer to the “Safety and general operating information” chapter for details.

**WARNING: For all connection procedures: to minimize risk of injury or death from electric shock, make sure the motor is turned off before opening panels or making connections.**

**NOTE:** Make sure the current direction arrow points in the direction of the load when connecting current clamp-ons. Voltage clip-ons and current clamp-ons should be connected to the cold side of the breakers.

#### Installing an EP1000

If the EXP4000 will be used with an EP1000 Dynamic Motor Link, refer to the installation manual for that device by selecting Help → EP Calibration in the Explorer software. You may also contact the Service Department and ask for document number: 71-028 or visit the online technical assistance site <https://us.megger.com/support/customer-support>.

#### Physical Setup of EXP4000 with Portable Sensors

1. Connect the marked voltage clip-ons to the voltage port on the EXP4000.
2. Connect the marked current clamp-ons to the current signal port on the EXP4000.
3. Turn on power to the laptop.
4. Double click the EXP4000 icon to start the program.

#### Connecting the EXP4000 to the MCC

**CAUTION:** Disconnect voltage clips prior to disconnecting voltage leads from the EXP4000 port to avoid exposing the EXP4000 port connector to high-voltage.

1. Open the panel of the MCC.
2. Connect a voltage clip-on to each phase of the breaker.
3. Attach one current clamp-on per phase.

Both the current and the voltage sensors of the EXP4000 are designed for low voltage. AC voltage sensors are rated for 1000 VAC. DC voltage sensors are rated for 500 VDC. Attach Hall Effect CTs and DC Voltage Sensors for DC Motor testing applications. In order to measure medium or high voltage motors, additional CTs and PTs are required. In this case, the current clamp-ons and voltage clip-ons have to be connected to the CTs and PTs on your site.

4. The voltage clip-ons and current clamp-ons should match color-wise on each phase. Ex. The yellow voltage clip-on should be attached to the same phase as the yellow current clamp-on.

#### EXP4000 Connections to Motor Terminals

1. Connect the current clamp-ons and voltage clip-ons to the terminal box.
2. The voltage clip-ons and current clamp-ons should match color-wise on each phase; for example, the yellow voltage clip-on should be attached to the same phase as the yellow current clamp-on.
3. Attach one voltage sensor to each phase.
4. Exercise extreme caution to make sure that no terminals or clip-ons touch each other or touch ground when energized.

- 5. Prior to energizing the motor, exercise extreme caution to make sure that no terminals or clip-ons touch each other or touch ground. Energize the motor.

### Physical Setup of the EXP4000 with EPs

See Appendix D for installation instructions for EPs.

- 1. Connect the EXP4000 end of the mixed AD cable to the MCC port on the EXP4000.
- 2. Connect the other end of the mixed AD cable to the MCC plug.
- 3. Set the Sensors option of the main panel to EP.
- 4. Click on Run Electrical.

### Connection Setup Window

When performing an electrical test on a line operated motor, one of two warnings can appear. The first warning will appear if the Auto-Phase feature is not activated (box checked in the main window), and the EXP4000 realizes that the connection is mistaken (for example, having the current and voltage connections being in acb and abc sequence, respectively). The second warning will appear if Auto-Phase has failed due to excessive unbalances on the measured currents or voltages. This can be from lacking one voltage signal, not having properly closed a CT.

Clicking on Yes will take you into the connection setup wizard. Clicking on Continue Test will continue testing using the physical setup. Clicking on Abort Test will stop the test without saving any information to the database.

#### Setup Wizard/Suggest Button

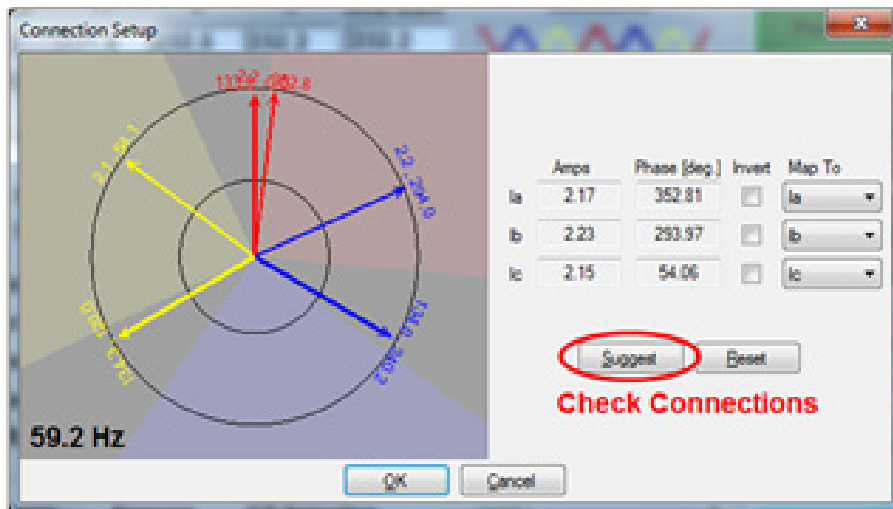


Fig 7: Connection Setup window showing Suggest button.

When the connection setup wizard appears the Suggest button is available. The Suggest button's purpose is to offer reasonable solutions in error mitigation. If there is more than one realistic solution, you will be prompted about load level. A selection of a high load scenario (90% and higher) or a low load scenario (20% and lower) can be made. This dialog rarely pops up.

NOTE: This high load and low load scenario may be an indication of incorrectly entered nameplate data.

## Two-CT Solution

The two-CT solution is based on Kirchhoff's law of currents: The sum of currents into a node is equal to zero,  $I_a + I_b + I_c + I_g = 0$ .

NOTE: Calculating the current of the third phase is only valid while there is no noticeable ground current ( $I_g = 0$ ). This is typically the case; however, a high impedance ground system with one grounded phase is an exception.

A two-CT setup is needed if you are physically unable to connect all three CTs, or if all three CTs are connected, but one did not close or it is connected to a wrong wire. If two or more CTs are not connected then the test should be aborted and the CTs manually adjusted.

In the example below, the blue CT is disconnected and an electrical test is performed. Notice that the amplitude is zero.

If the CT is not totally closed the phasor will be greater than zero, but noticeably less than the other CTs.

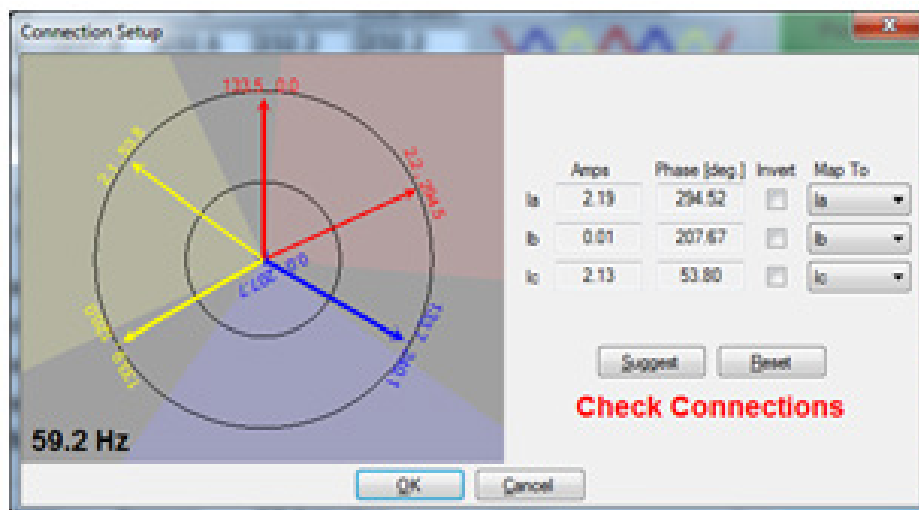


Fig 8: Connection Setup window indicating connections need to be checked.

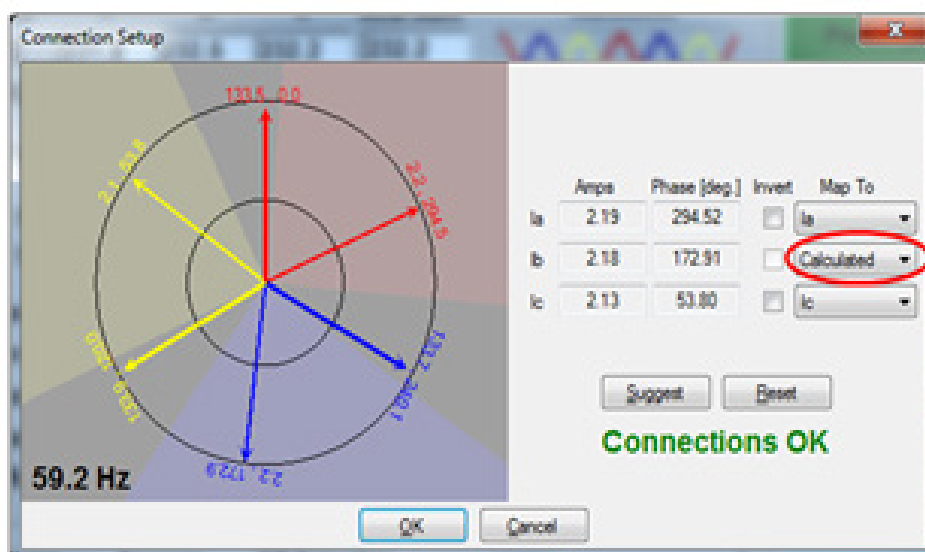


Fig 9: Connection Setup window indicating connection are good.

## Manual Phasor Adjustments

Manually adjusting the phasors can quickly become confusing. If the Suggest button does not provide a solution, or if there is not a unique setup, then manually adjusting the phasors might be necessary.

Adjustments are exactly the same as those made in the MCC when properly connecting the EXP4000. There are two rules for adjusting phasors:

1. All Phasors (currents and voltages) should have an angle between them of  $120 \text{ degrees} \pm 5$ .
2. For all induction motors, the current phasor must follow the voltage phasor by a maximum of 90 degrees.

The graphic below illustrates all phasor positions. All three current phasors must be in the same area in order for the setup to be correct. For example if the  $I_a$  phasor is in the high load position,  $I_b$  and  $I_c$  must also be in the high load position. The dark shaded are non-phasor positions. Although this can be done mathematically, phasors cannot physically reside in the dark shaded areas (three phase induction motors) without PF correcting devices.

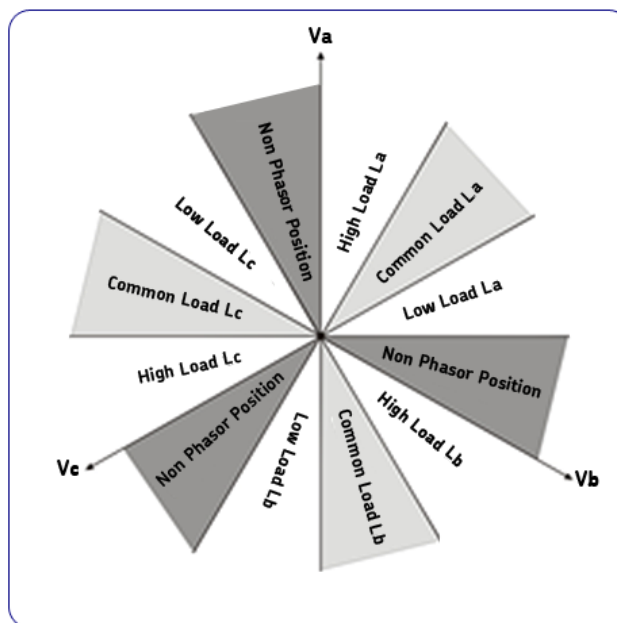


Fig 10: Phasor diagram.

There is the possibility that phasors can reside in the high load position or be rotated 180 degrees and be in the low load position. In order to minimize potential errors, we have provided a load estimate. If the phasors are setup in the high load position and the load estimate is 300 percent or higher, then the most likely correct solution is to rotate the phasors to the low load position.

NOTE: To go from a high-load position to a low-load position, rotate each dial one position to the left. To go from a low load position to a high load position: rotate each dial to the right one position.

## 4 — EXP4000 Tests

### Test Domains and Testing Theory

The EXP4000 utilizes a multitude of tests to determine the power condition, health, load, and energy profile of machines.

The following test domains describe the functionality of the instrument along with a description of each test.

#### Testing Capabilities

The EXP4000 is equipped with standard software to initiate testing. Additional software can be purchased if necessary to complete the program you deems necessary. This additional software is explained in chapters later in this manual. The standard software includes the following domains and tests:

- Power Quality: Voltage Level, Voltage Unbalance, Harmonic Distortion, Total Distortion, Power, Harmonics
- Machine Performance: Effective Service Factor, Load, Operating Condition, Efficiency, Payback Period
- Current: Over Current, Current Unbalances
- Spectrum: Rotor bar, V/I Spectrum, Harmonics
- Connection: Waveforms, ABC/SYM Comp., Phasors

To view any of these tests, click on the associated domain and then on the associated test. Many of these viewable panels will have results and test log views.

Each domain test window includes a Result tab and a Trend tab. The Result tab displays results of the current test. The Trend tab graphically displays the current test results along with previous test results.

### Power Quality Domain

#### Voltage Level

- Identifies over- and under-voltage conditions.
- Compares measured voltage levels with user-defined thresholds.

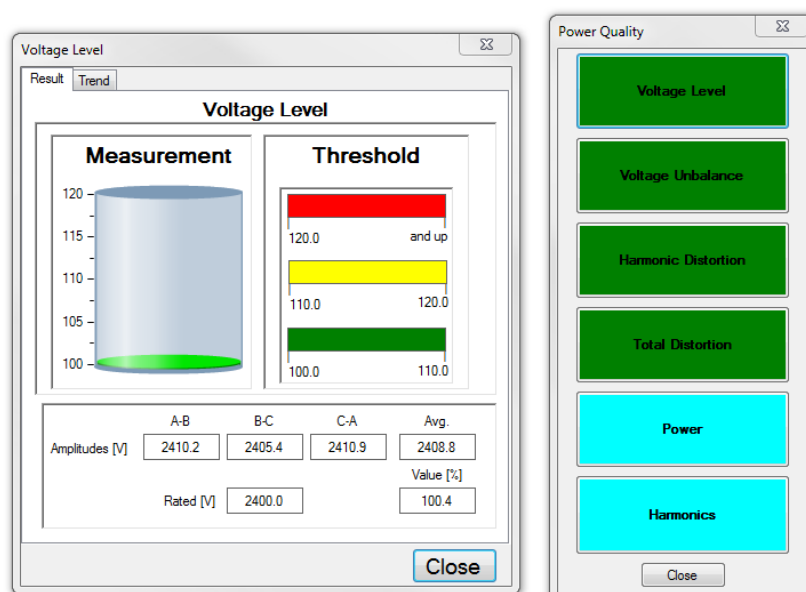


Fig 11: Voltage level test within the Power Quality domain.

### Voltage Unbalance

- Examines the single-phase voltage in the motor by calculating its percentage unbalance via NEMA derating.
- Compares the voltage unbalance level with the stored threshold.
- An unbalanced voltage condition causes negative sequence currents within the stator, resulting in excessive heat. The voltage unbalance test determines if an unbalanced voltage condition exists in the machine. The EXP4000 utilizes the NEMA derating curve that specifies a maximal load for each type of unbalance.

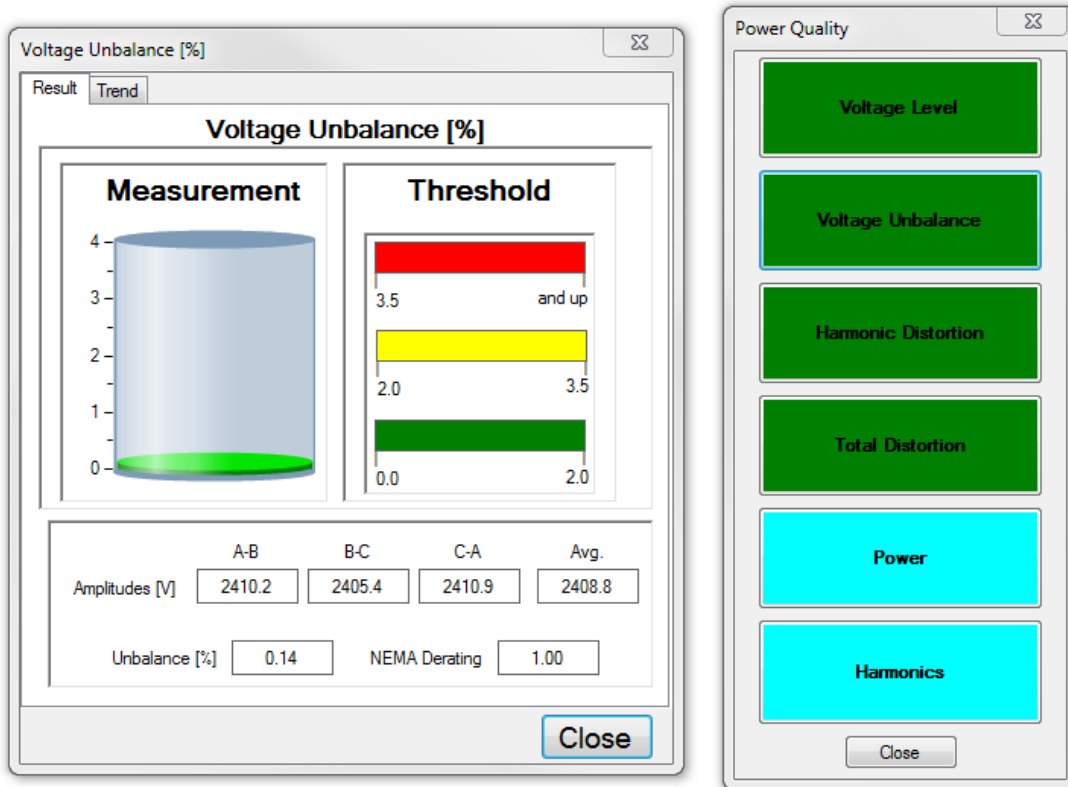


Fig 12: Voltage unbalance within the Power Quality domain.

NOTE: The value in the NEMA Derating field will equal 1 unless there is voltage unbalance and 5,7,11,13 order voltage harmonics are present.

### Harmonic Distortion

The harmonic distortion function examines the total harmonic distortion of the three single phases to neutral voltages. It compares the level of total harmonic distortion to the threshold values that you define.

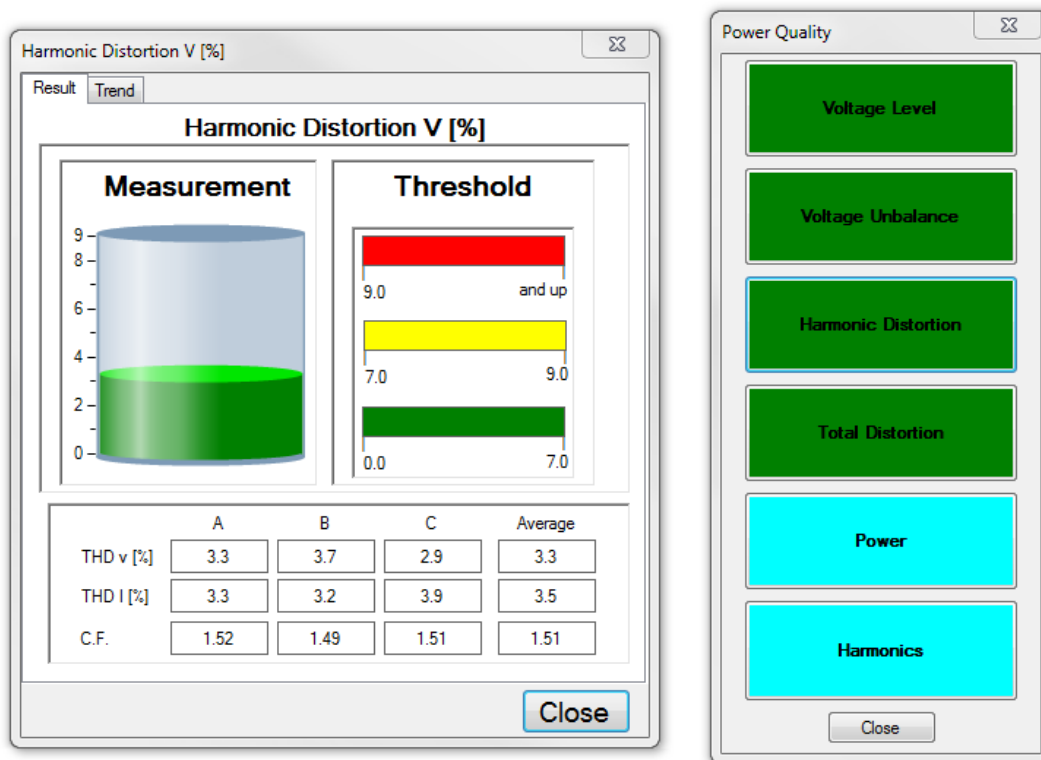


Fig 13: Harmonic distortion.

Stator current, torque, and operating speed typically describe the health of a machine. For example, maintenance personnel should be alerted if a machine needs to run at a lower speed in order to provide the same torque. The machine may have an issue caused by broken rotor bars, excessive heat, or varying voltage conditions.

### Total Distortion

Both Total Harmonic Distortion (THD) and Total Distortion (TD) deal with quantifying the effect of nonfundamental components to the voltage and current waveform. Whereas the Harmonic Distortion focuses on the harmonic content alone, Total Distortion focuses on all nonfundamental components.

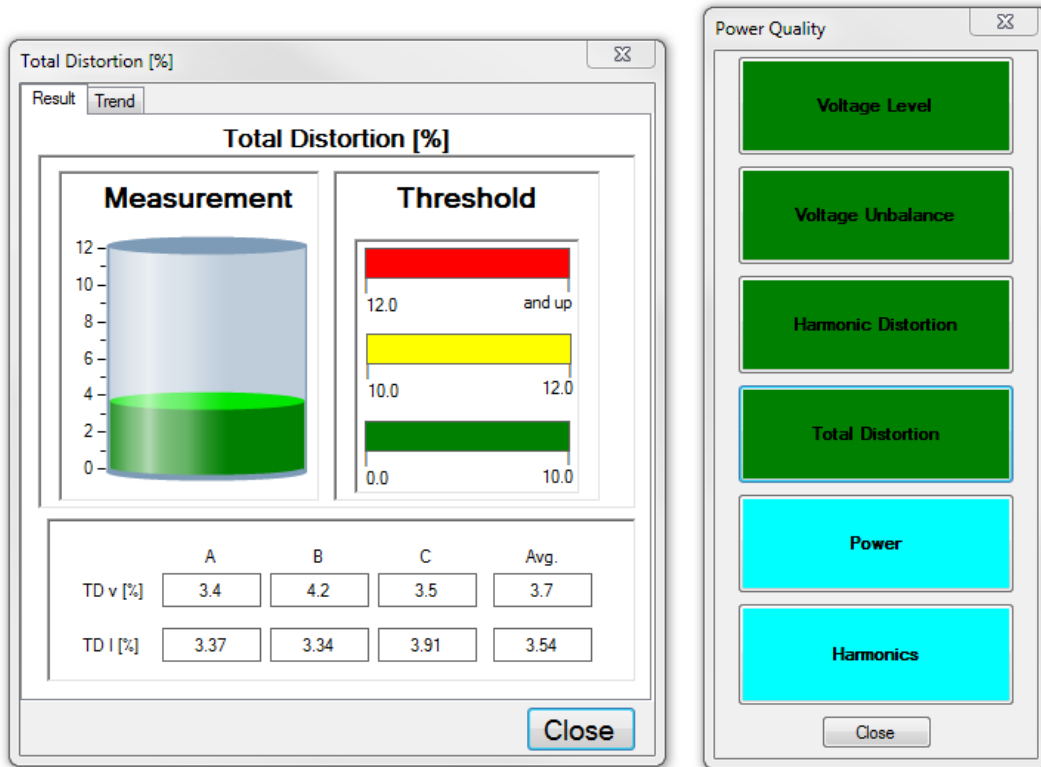


Fig 14: Total distortion within the Power Quality domain.

The commonalities and differences between THD and TD are:

- THD adds only harmonic components and divides by the fundamental.
- TD subtracts the fundamental from the RMS and divides by the fundamental.
- THD is defined in IEEE and NEMA standard, whereas, TD is not defined in these standards.
- THD delivers reliable results for line-operated machines.
- TD delivers reliable results for all machines.
- For all applications, TD values must always result in higher values than THD.



**Power**

The Power window provides information to define power qualities for each phase along with the average / sum values.

The window has five major sections.

The first section displays kilowatts (kW), kilovolt amperes (kVA<sub>r</sub>), and kilovolt amperes (kVA).

The next section displays the power factor (PF), voltage (V), and current (I) values.

Total harmonic distortion voltage (THD V) and total harmonic distortion current (THD I) are presented in the third section.

The crest factor voltage (Cf V) and crest factor current (Cf I) values are shown in the fourth section.

The voltage unbalance percentage, current unbalance percentage, and frequency are presented in the last section.

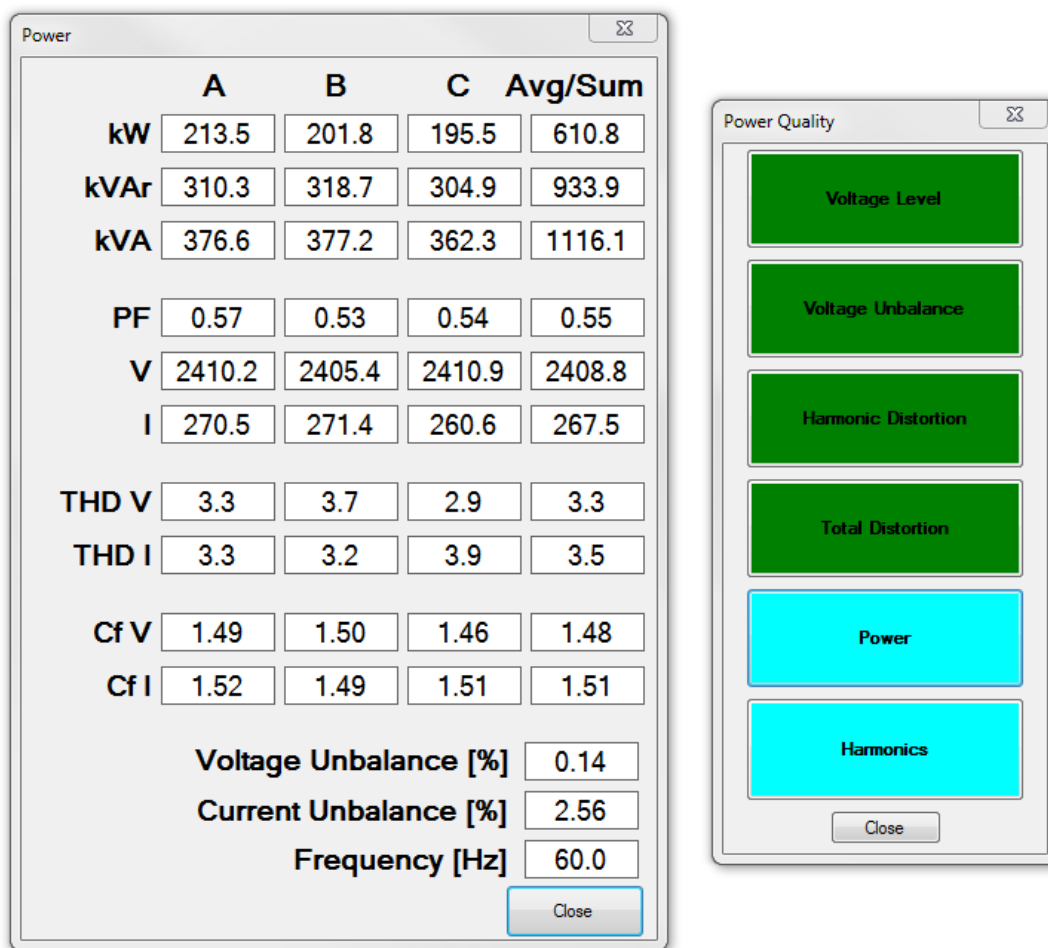
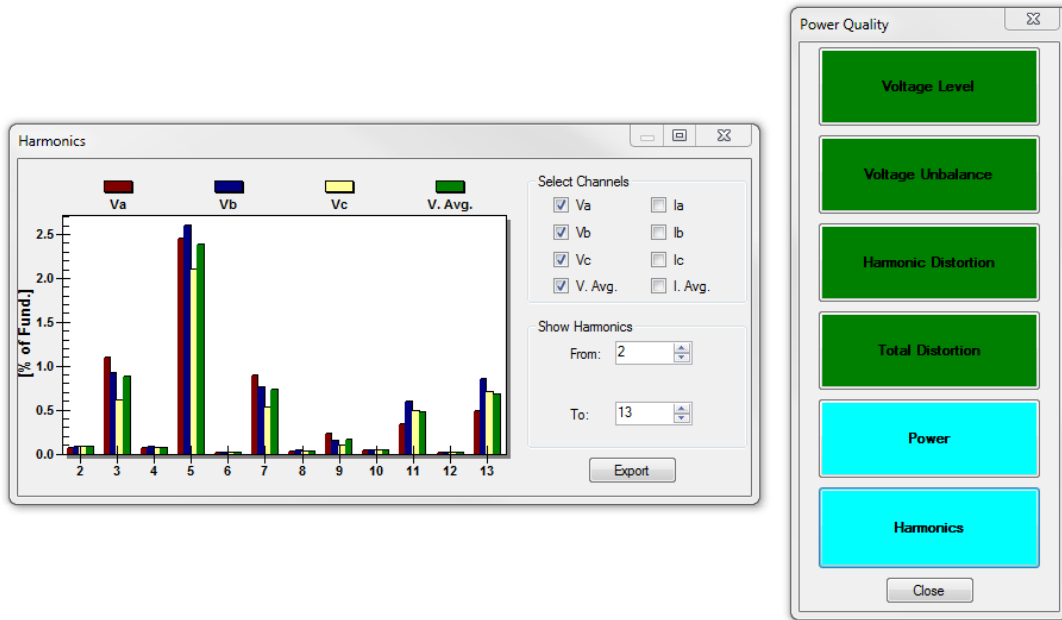


Fig 15: Power data displayed within the Power Quality domain.

### Harmonics

The Harmonic components compare the magnitude of the harmonic components to the fundamental currents and voltages of the system. The bar chart displays the distribution of the harmonic content on the different frequency bands for all currents and voltages.



**Fig 16:** Harmonics within the Power Quality domain.

1. Select the voltage and current channels that you want to display by checking the boxes next to the desired channels in the Select Channels section.
2. Adjust the harmonics range that you want to displayed by using the From and To combo boxes found in the Show Harmonics section.
3. Click on the Export button to export the data collected to a comma separate values (.CSV) file.

## Machine Performance Domain

### Effective Service Factor

- Graphically displays the estimated percentage load derated with the NEMA derating factor,

The Effective Service Factor test identifies how closely the motor is operating to its effective service factor. The test predicts heat-based deterioration and provides an accurate thermal assessment of the motor.

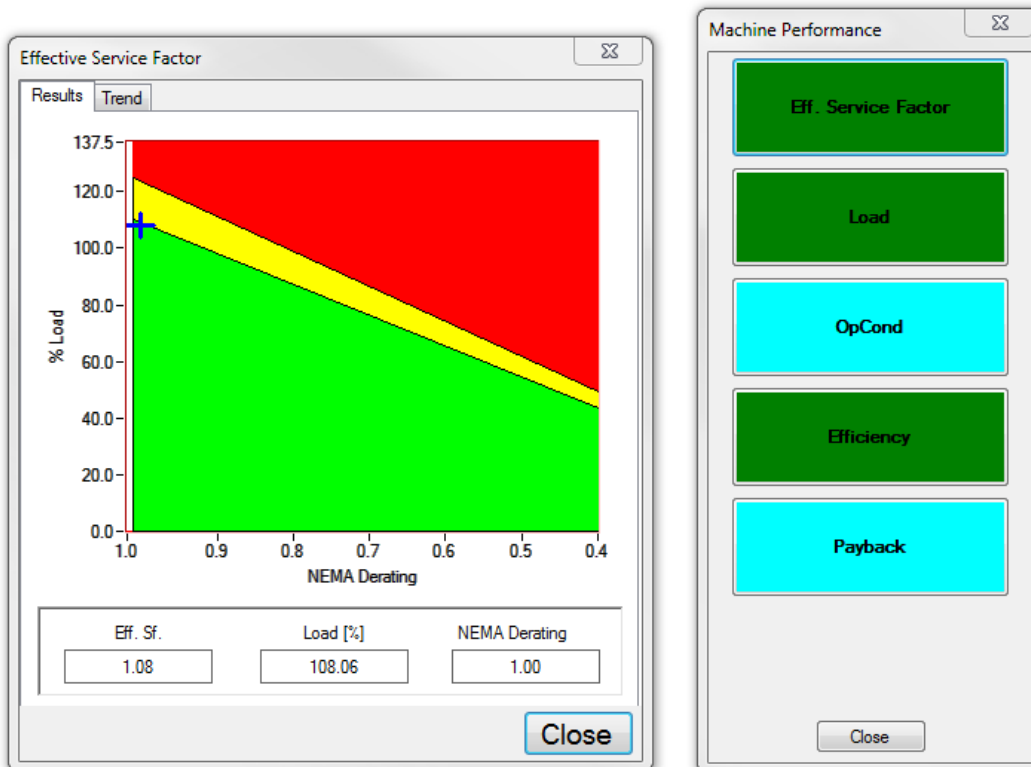


Fig 17: Effective Service Factor within the Machine Performance domain.

### Load

This displays the estimated load for the machine, and compares it with defined thresholds. A 100% threshold is commonly used since operating above that level may rapidly thermally deteriorate the machine. However, a combination of environmental conditions and criticality of the machine may warrant moving the threshold level to a higher or lower value. For example, additional cooling of the machine may be a reason for allowing a higher load level prior to issuing an alarm.

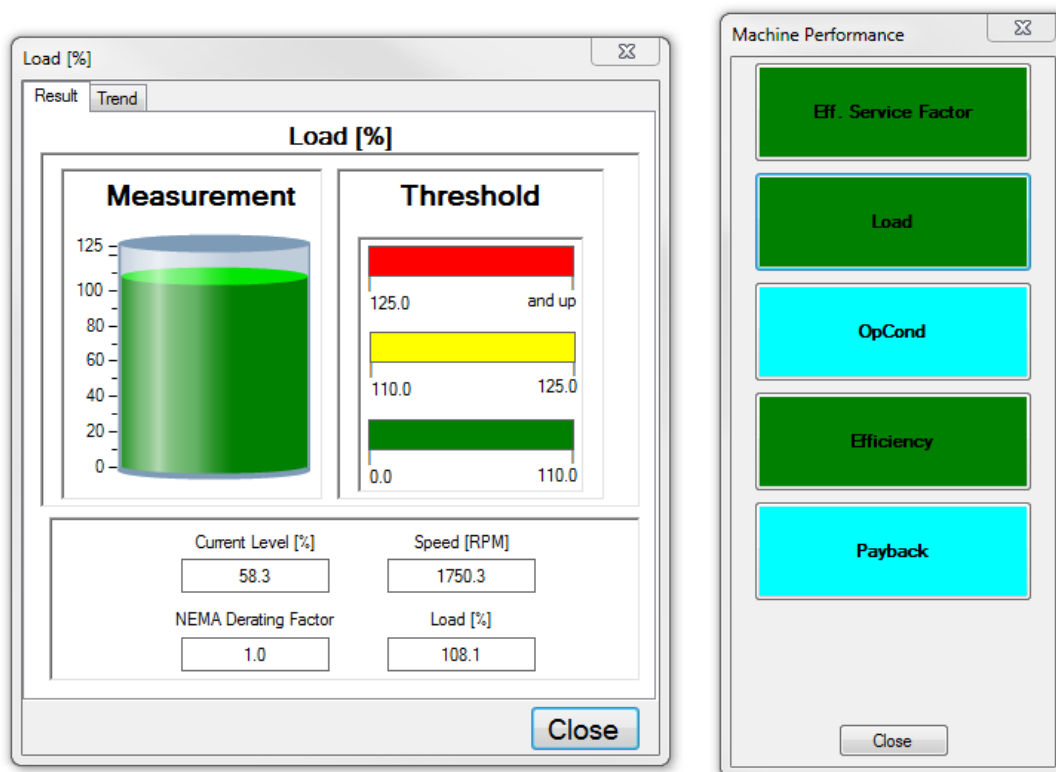


Fig 18: Load test within the Machine Performance domain.

## Operating Condition (OpCond)

Each induction motor has a torque-speed and current-speed characteristic operation curve. These curves will vary their signature if an induction motor's operation changes from healthy to a faulted condition. For example, increased operation temperature, fluctuating environmental conditions, varied power supply conditions, or broken rotor cages can alter a motor's operating condition.

Differences in operating condition could indicate two things:

- a change in the operating process, or
- a condition that may influence the motor's operation.

A resultant warning does not necessarily imply a defect in the machine, load or power supply. However, it is important to monitor the machine's operating condition. Any identifiable changes could affect the future operation of the motor.

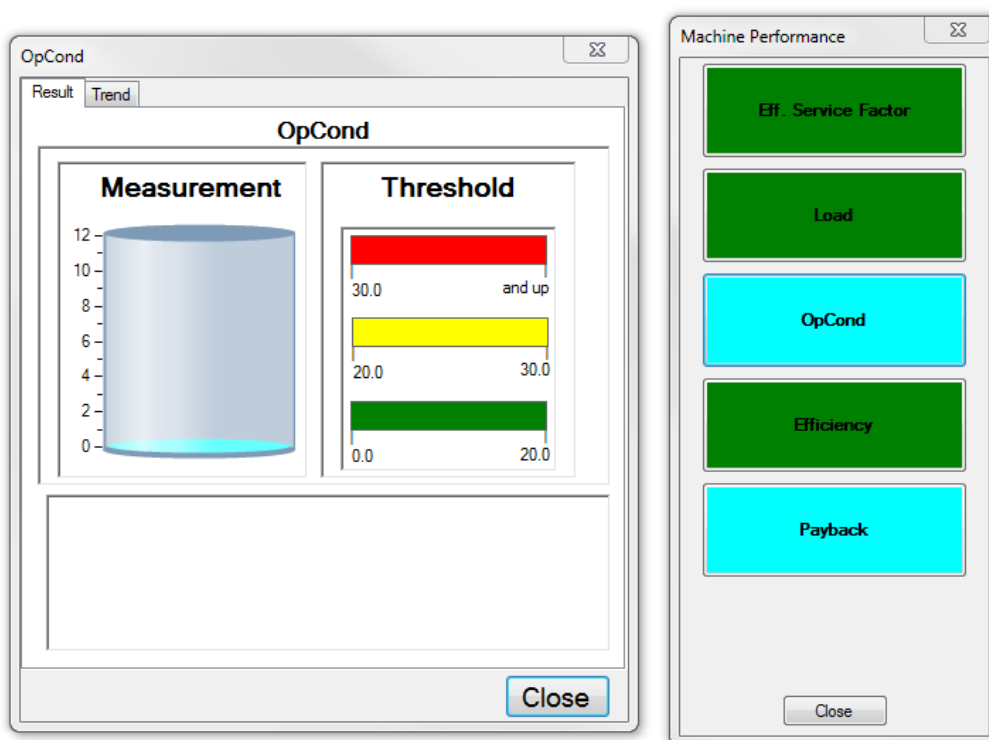


Fig 19: Operating condition test within the Machine Performance domain.

## Efficiency

Efficiency is the ratio of the mechanical output of the motor's power to the electrical input power to the motor.

$$n = 100 \left( 1 - \frac{P_{loss}}{P_{in}} \right)$$

Where:

$P_{loss}$  = the power that dissipates (mainly heat)

$P_{in}$  = input power

$P_{loss}$  can be seen as potential energy waste in the power bill and it degrades motor health.

The efficiency test displays the motor’s operating efficiency and previously measured motor efficiencies. Low results in the efficiency test suggest that motor retrofits may be advisable. A decline in efficiency may indicate an increase in the motor’s operating temperature, causing faster motor degradation.

A manufacturer database with more than 20,000 different motor designs is provided. This database compares existing motors with similar designs that perform at or above EAct’92. These motors are compared with respect to current operating load point, and their resulting efficiencies. If the efficiency of the motor under test is significantly lower than the target efficiency found on a EAct motor, a warning or caution flag is issued.

If an efficiency warning or caution flag is issued, the following steps should be taken:

1. Check that the correct stator and lead line-to-line resistances have been entered into the Create Motor or Edit Motor panels in the EXP4000 software.
2. Motors can operate at low efficiencies because of their design, or poor power conditions. Check that the voltage level is appropriate for the motor tested. Make sure voltage unbalance and voltage distortion are acceptable.

NOTE: To ensure the accuracy of the efficiency estimation, the correct stator resistance must be entered for the motor when the new AC machine is created.

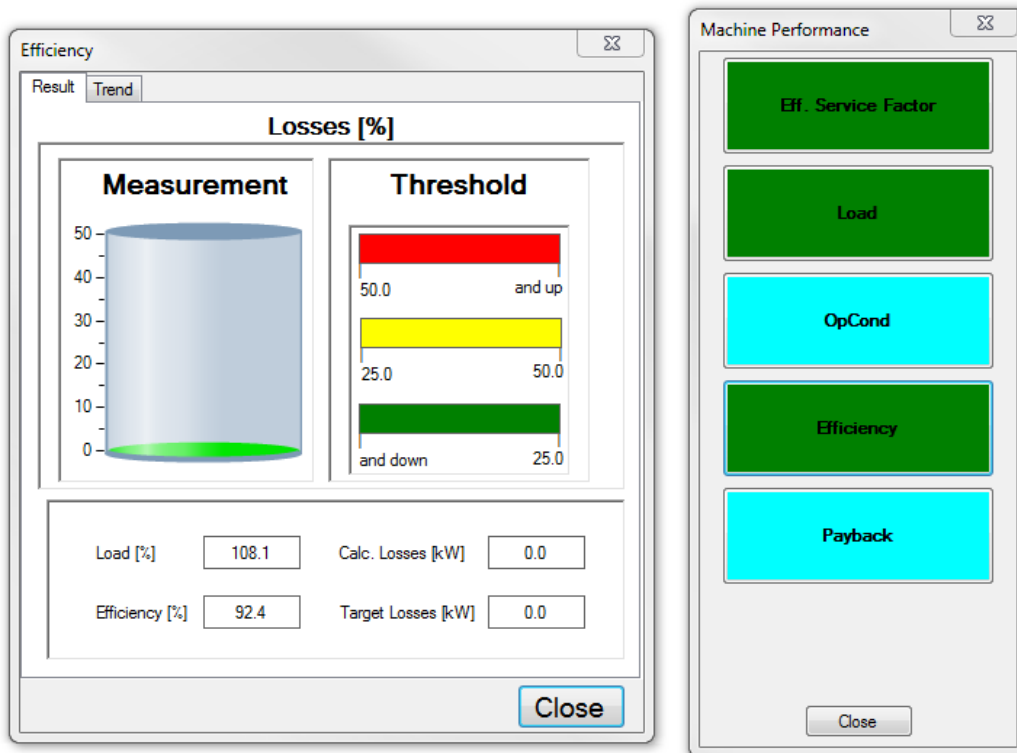


Fig 20: Efficiency test within the Machine Performance domain.

### Payback Period

This test searches the database for motors, and compares the energy expenses of the motor under test with higher efficiency motors. Payback period is calculated, based on the compared motor's list price, the energy savings calculated according to the specified duty cycle of the motor, the entered \$/kWh, and the latest calculated input power of the motor. This test uses the premise that the comparison motor operates, on average, on a load point similar to the one measured. All prices are in USD, so the energy costs have to be specified in USD. List prices are motor manufacturers' data, and are based upon the U.S. market. If the EXP4000 is used in countries outside of the U.S., the list price should be adjusted accordingly.

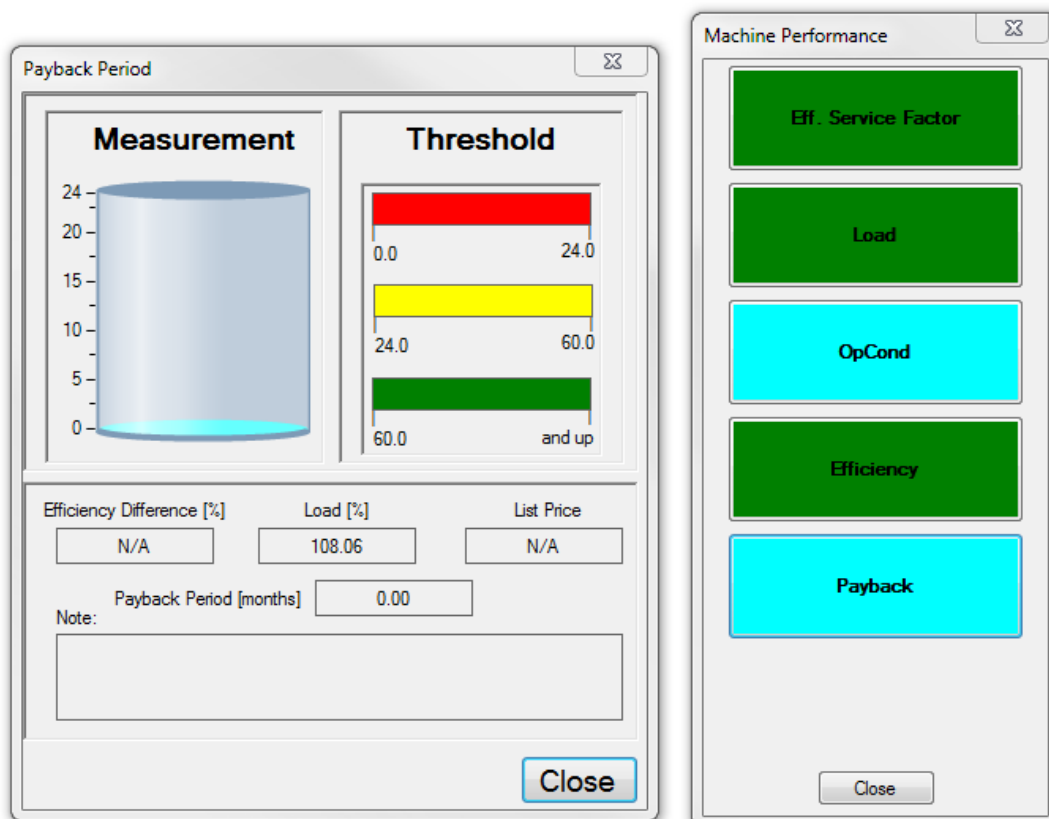


Fig 21: Payback period within the Machine Performance domain.

## Current Domain

### Current Level

The current level function compares the single-phase current with the stator current listed on the tested motor's nameplate. Too much current can overstress particular phases in the machine. The current level test determines if the machine might be drawing more than its rated current on one or more phases. This causes excessive heat and decreasing life of the insulation.

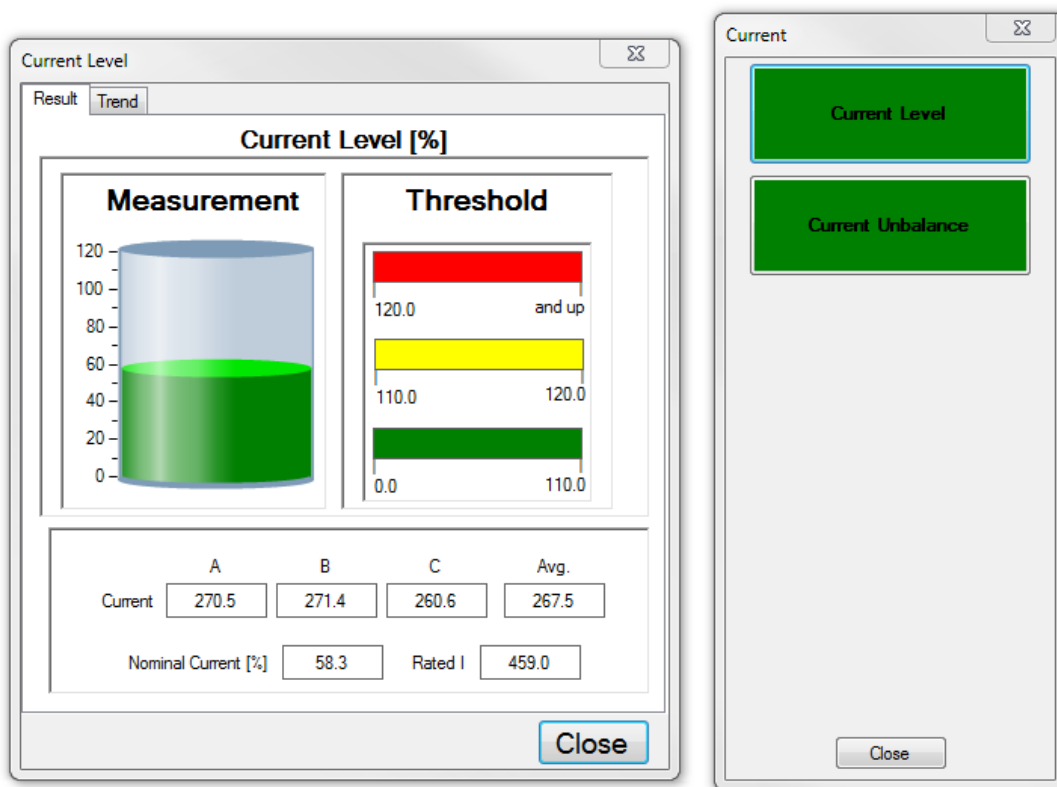


Fig 22: Current level test within the Current domain.



## Current Unbalance

Unbalanced currents are frequently caused by unbalanced voltages. A common rule of thumb is that voltage unbalance can be the cause of up to eight times larger current unbalances. Machines will also show very large current unbalances under very light, or no load conditions—even when driven by a balanced voltage. These no-load current unbalances are common in healthy machines, and they vanish rapidly when the machine is loaded.

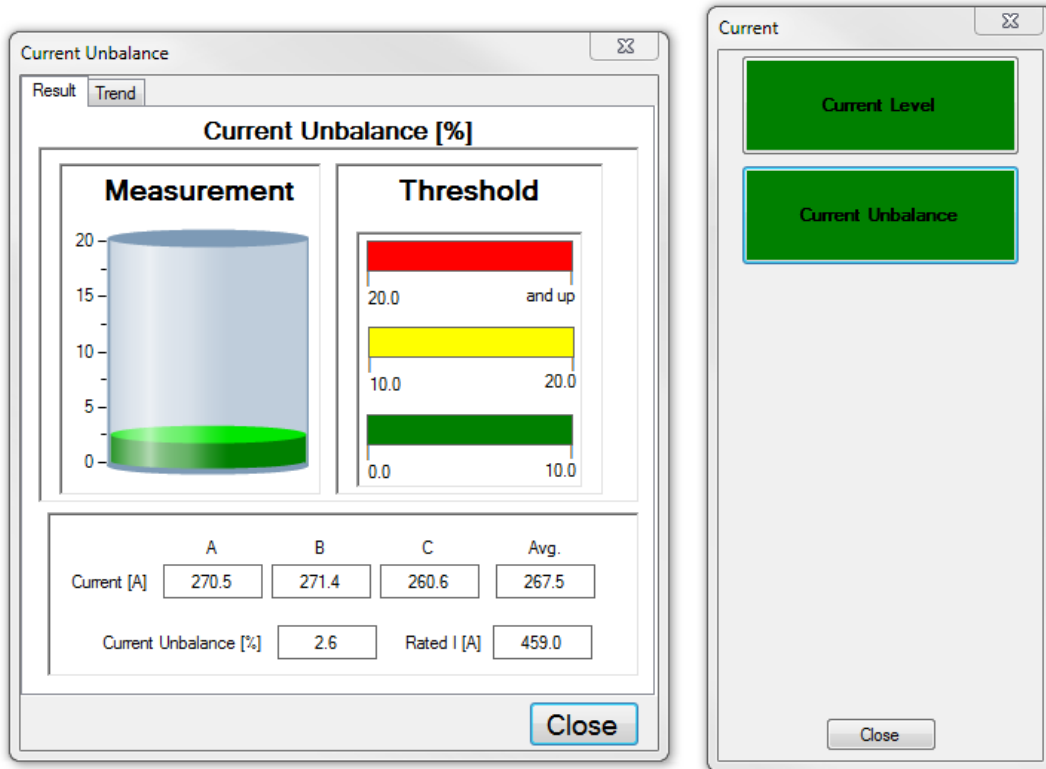
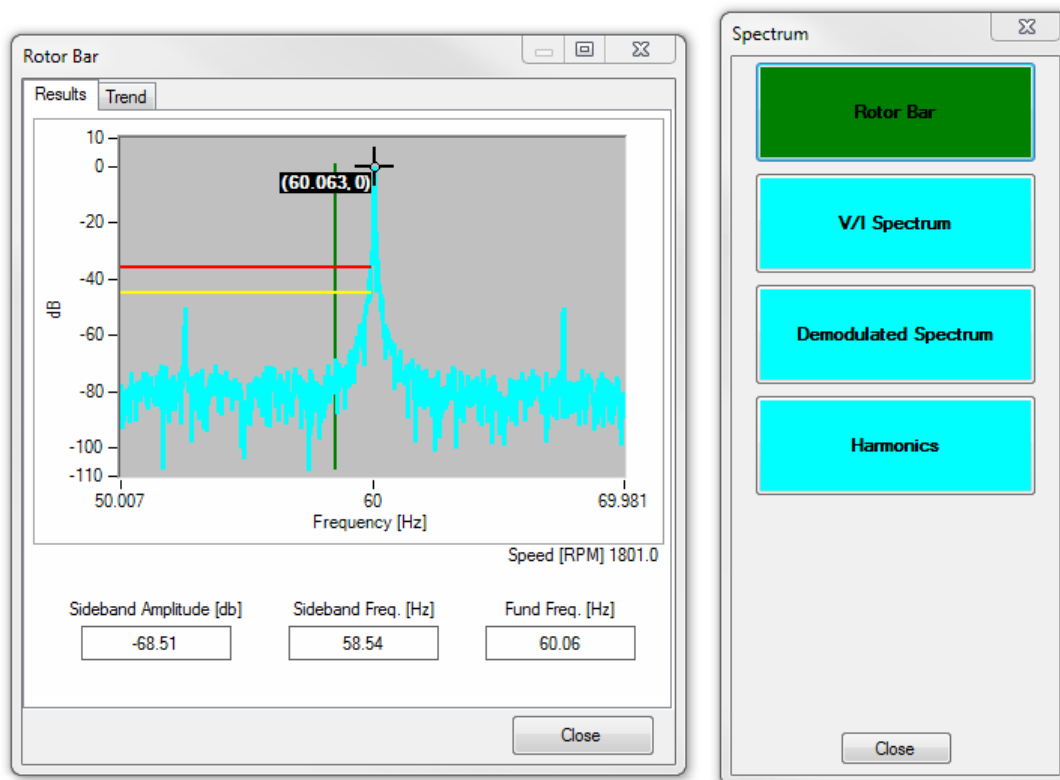


Fig 23: Current unbalances within the Current domain.

## Spectrum Domain

### Rotor Bar

The rotor bar function records the relative amplitude of the rotor-bar sideband, and compares the rotor cage signature to stored thresholds.

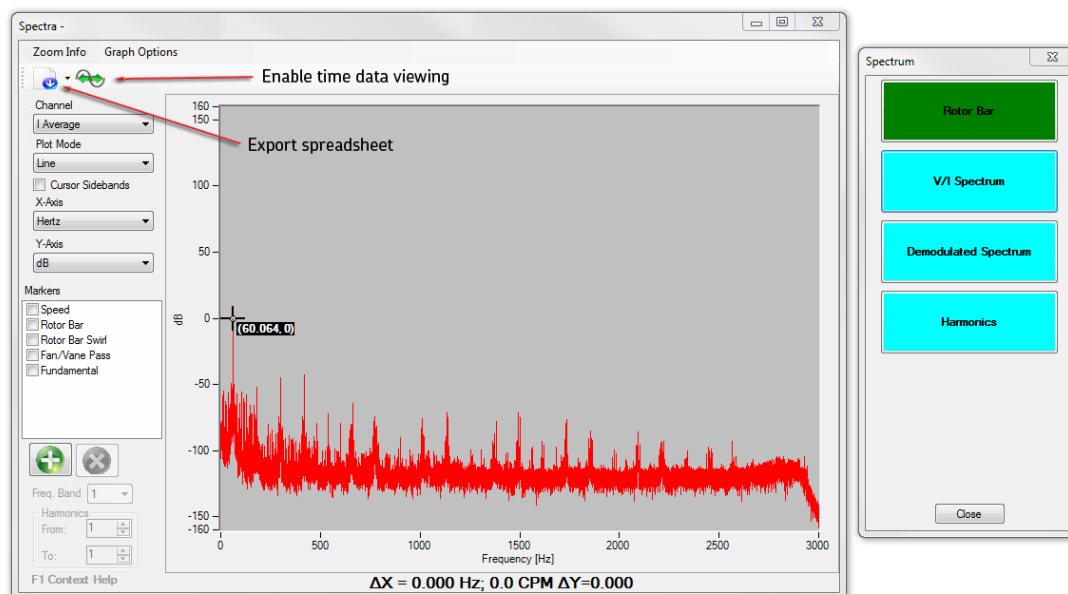


**Fig 24:** Rotor bar within the Spectrum domain.

The rotor bar test evaluates the overall condition of the machine. Broken rotor bars cause excess heat on the machine, decreasing efficiency, shortening insulation life, and possibly causing core damage.

## V/I Spectrum

The V/I Spectrum window analyzes the frequency spectra of the three line-to-neutral voltage waveforms and the three line currents independently of each other. The current spectra have shown to contain information related to the vibration spectra of the machine; roller-bearing faults can be identified by using the frequency marker controls on the lower left. The feature can also help you find deteriorating alignment problems, load unbalances, looseness, eccentricity, and cavitation by analyzing these spectra.



**Fig 25:** *V/I spectrum within the Spectrum domain.*

You can zoom in (enlarge) specific regions on the graph by clicking and holding the left mouse button and dragging your mouse cursor to select the desired area to enlarge. More information about how to zoom can be found by clicking on the Zoom Info item in the toolbar at the top of the window.

V/I Spectrum graphs also have a Graph Options item in the menu bar, which you can use to define masking preferences of the electrical frequencies. In addition, the width of the mask (in Hertz) can be defined.

Just below the Zoom Info menu, you will see two icons. The first one allow you to export the spectra data to a spreadsheet. The second icon enables the display of time waveform data below the spectrum graph.

### Demodulated Spectrum (option)

Available with the purchase of the T4000 Torque analysis software option, the Demodulated spectrum feature calculates the three-dimensional demodulated spectrum of the torque signature. With the channel control, this signal can be changed from torque to current or voltage of any one of the phases. The demodulated spectra tool analyzes the dynamic behavior profile of the motor load system.

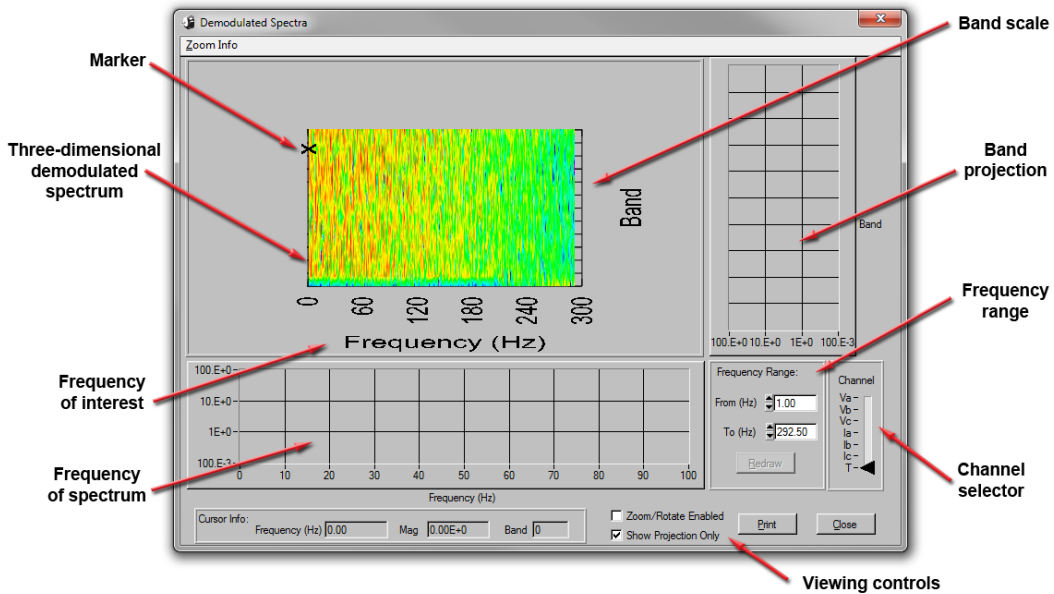


Fig 26: Demodulation Spectra window elements.

The main information of the Demodulated Spectra window is the three-dimensional demodulated spectrum graphic and the frequency of spectrum graph.

The Marker can be moved by a simple drag-and-drop operation.

1. Hover the mouse cursor above the marker, which changes to a pointing finger.
2. Click on hold down the left mouse button then move the cursor to the new point of interest and release the button.

The marker's location determines the projections plotted on the Frequency of spectrum and Band projection graphs. It shows the relative amplitudes of the frequency for the different bands of AM demodulation.

The Frequency scale at the bottom of the three-dimensional graph has the same meaning as the scale below the projection. Typically, frequency components of interest are read on these scales.

The Channel selector position determines the demodulation algorithm that needs to be run for voltage or current of the phases (A, B, or C), or over the default torque setting. The graph amplitude is displayed in volts, amps, or Newton meters.

The Frequency Range setting allows for zooming in or out on the display.

The Band scale identifies the different AM demodulation bands that have been analyzed via the DFLL.

The Viewing controls change the three-dimensional graph settings. Disabling the Projection Only view and enabling the Zoom/Rotate options allows changes to viewing the three-dimensional graph. The particular keys for zooming, panning and restoring, are described in the Zoom Info link found in the top left corner of the window.

### Harmonics

The Harmonic components compare the magnitude of the harmonic components to the fundamental currents and voltages of the system. Bar charts display the distribution of the harmonic content on the different frequency bands for all currents and voltages.

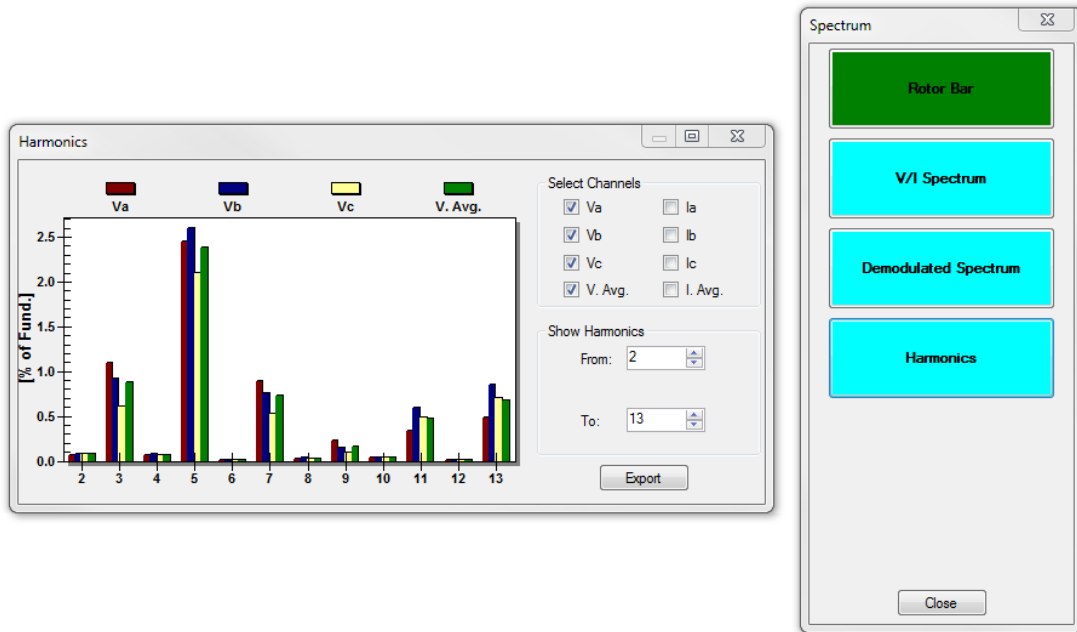


Fig 27: Harmonics within the Spectrum domain.

## Torque Domain

Also made available with the purchase of the T4000 torque analysis software option is access to the Torque testing domain, which provides access to the Torque Ripple and Torque Spectrum testing features.

### Torque Ripple Results Tab

The Torque Ripple window has two tabs: Results and Trend. The Results tab shows the measured torque over time compared to the rated torque calculated from the motor nameplate information.

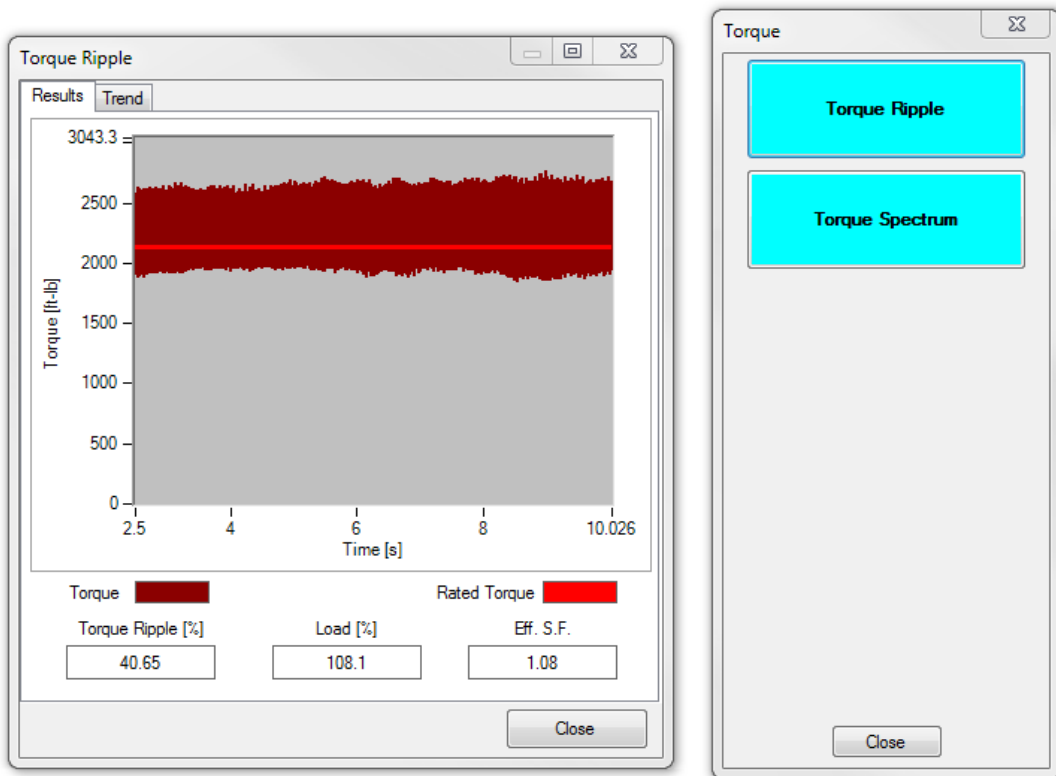
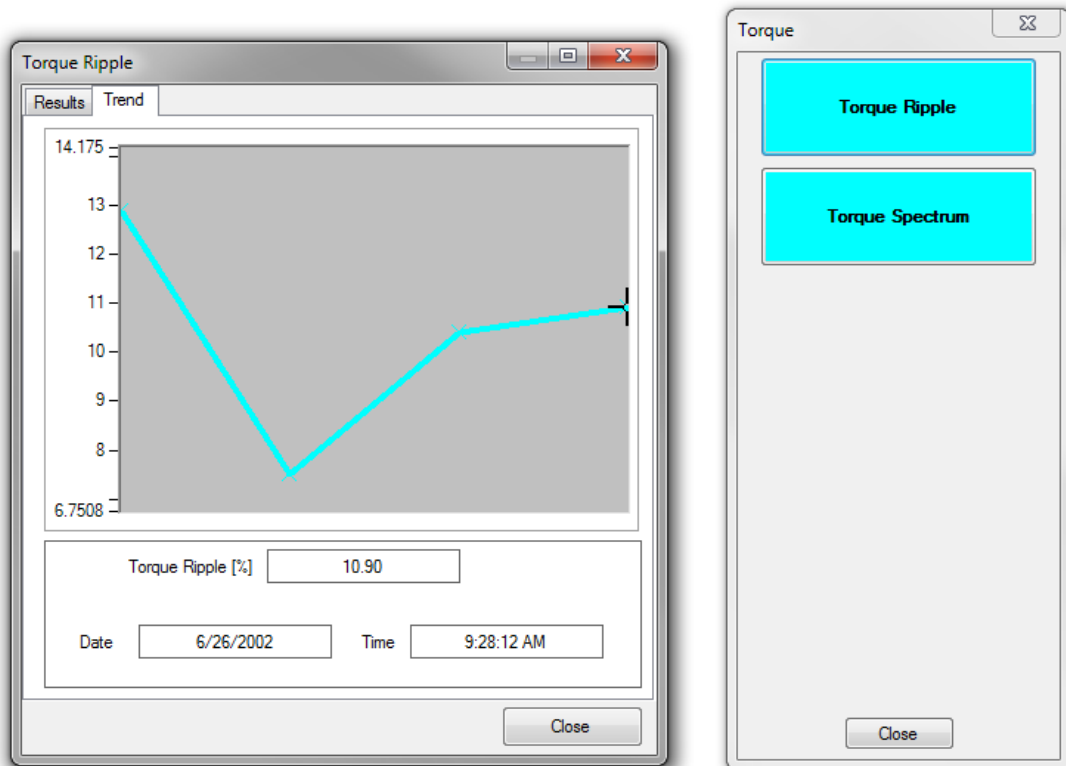


Fig 28: Torque Ripple window—Results tab— within the Torque domain.

## Torque Ripple Trend tab

The Trend tab shows a graphical comparison of the torque results for the current and previous measurements.



**Fig 29:** Torque Ripple window—Trend tab—within the Torque domain.

### Torque Spectrum

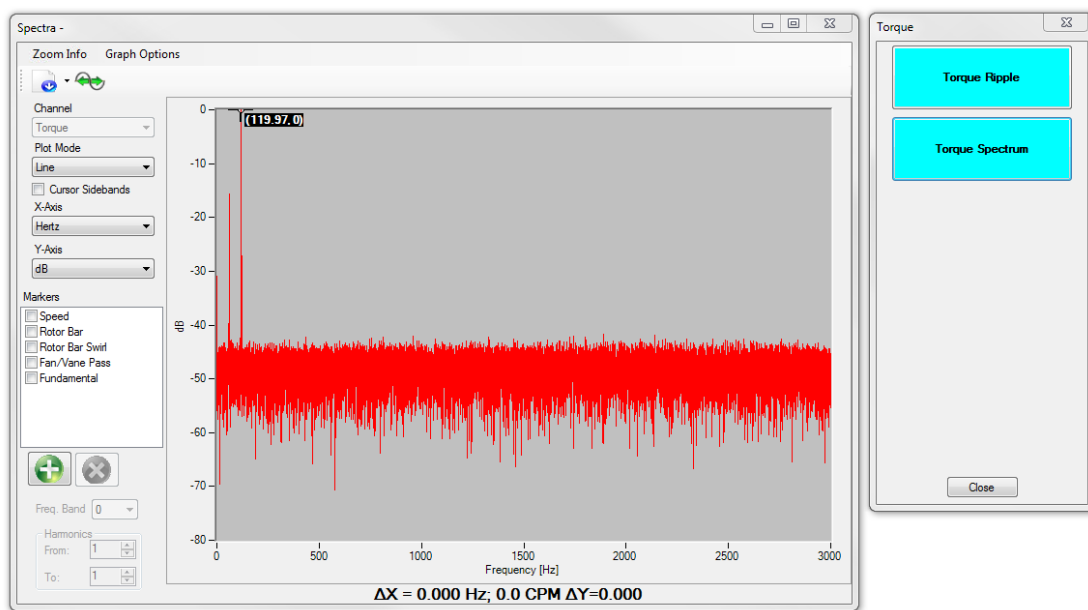
Clicking on torque spectrum opens a window that shows the frequency spectra of torque. The Y-scale display units can be set to logarithmic, linear, or decibel.

You can zoom in on (enlarge) specific regions on the graph by clicking and holding the left mouse button and dragging your mouse cursor to select the desired area to enlarge. More information about how to zoom can be found by clicking on the Zoom Info item in the toolbar at the top of the window.

When the new enlarged area is identified using the zoom feature, the software will display the frequency components of the signal located between the vertical markers.

Markers in the graph can be moved by clicking and holding the left mouse button and dragging the marker to a desired new location.

This means that the narrower the window between the markers is, the higher the resolution.



**Fig 30: Torque Spectra window within Torque domain.**

The y-axis scale can be set to either logarithmic, linear or dB. The x-axis can be displayed in either Hertz or KCPM (1000 CPM).

Frequency markers can be added to display the frequencies of known faults. You can add bearing markers by clicking the + below the list of available markers. The frequency band can be changed and allows you to control which harmonic of the fundamental will be used to mark the frequencies of interest. In torque, fault frequencies will be most prevalent at DC (Freq. Band 0), other frequency bands can be selected to verify the presence of a fault. Using the harmonics multiples you can mark N multiples of the frequency of interest and sideband markers can also be used to examine the haystack around a Nth harmonic.

Data can be exported to CSV format so that it can be easily imported into MS Excel® or other programs by clicking on the Export Data icon found just below Zoom Info. You can choose to export Spectrum Data or Time Waveform Data.

The icon to the right of the Export Data icon allows you to toggle time waveforms on or off.

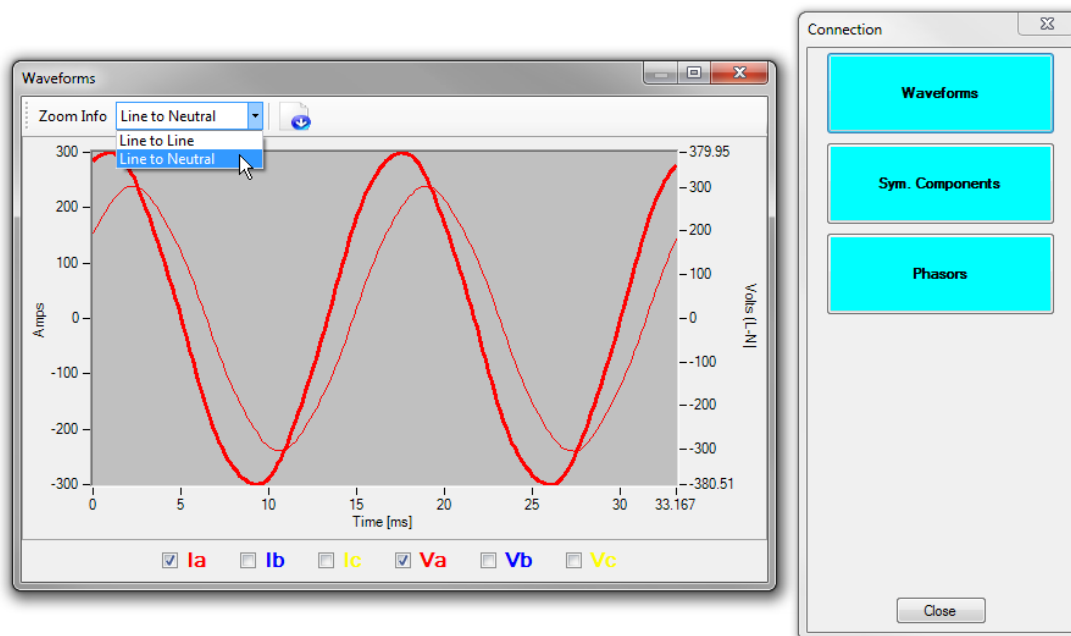
Torque graphs also have a Graph Options item in the menu bar, which you can use to define masking preferences of the electrical frequencies. In addition, the width of the mask (in Hertz) can be defined.



## Connection Domain

### Waveforms

The Waveforms window displays the waveforms for all three current and voltage measurements for line operated mode. If the EXP4000 is operated in VFD mode (not available in basic software), it shows the voltage and current measurements for phase A.



**Fig 31:** Waveforms in the connections domain.

1. Use the dropdown list just above the display area to select how the data will be displayed: line-to-line or line-to-neutral.
2. The data can be exported to a comma separated values (.csv) file by clicking on the Export Data icon just to the right of the dropdown list.
3. Zoom in on the graph by pressing and holding the left mouse button and drawing a rectangle around the area of interest. Zoom characteristics are described in the Zoom Info menu found just above the display area
4. Checking the boxes below the display area tells the software which measurements it needs to display. Measurements are color-coded to ease identification.

### Symmetrical Components (Sym. Components)

The Symmetrical Components window displays the voltage, current and impedance unbalance, the positive sequence (accelerating), and the negative sequence (retarding) current, voltage, and impedance information.

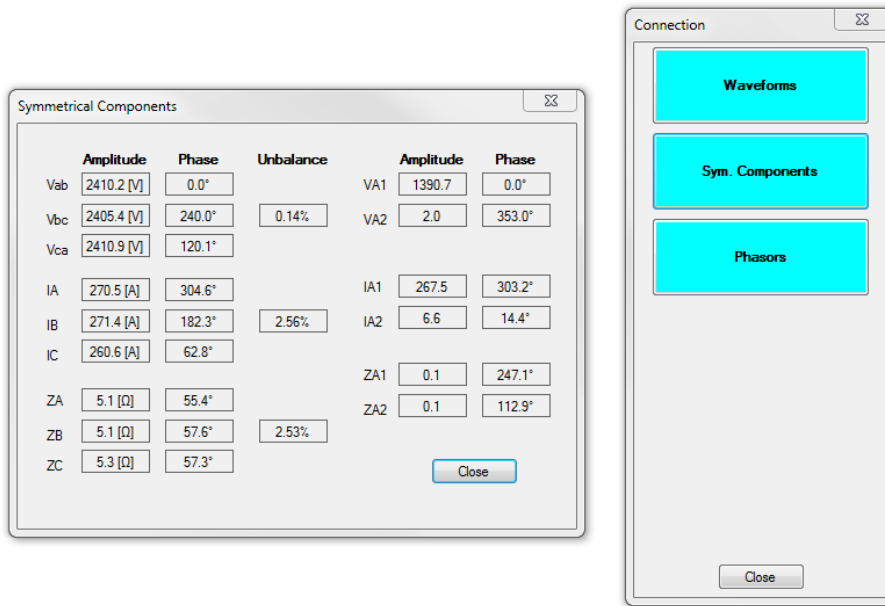


Fig 32: ABC/SYM Comp within the Connection domain.

### Phasors

The Phasors window shows the a,b,c phasors for voltages and the current in line operated mode.

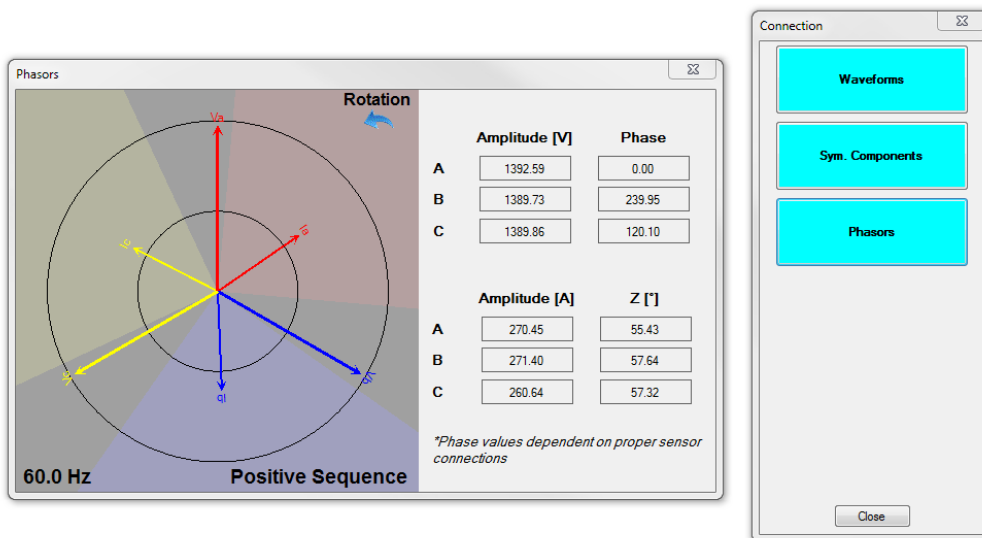


Fig 33: Phasors within the Connection domain.

## 5 — EXP4000 Software Overview

This chapter is intended to convey a general knowledge of how to use and navigate EXP4000 software, with a step-by-step guide through the software menus and procedures for data collection and management.

### File Menu

The File menu is used to upload and save motor data files. It includes the following items: Database, Report Generator, Summary Report, and Exit.

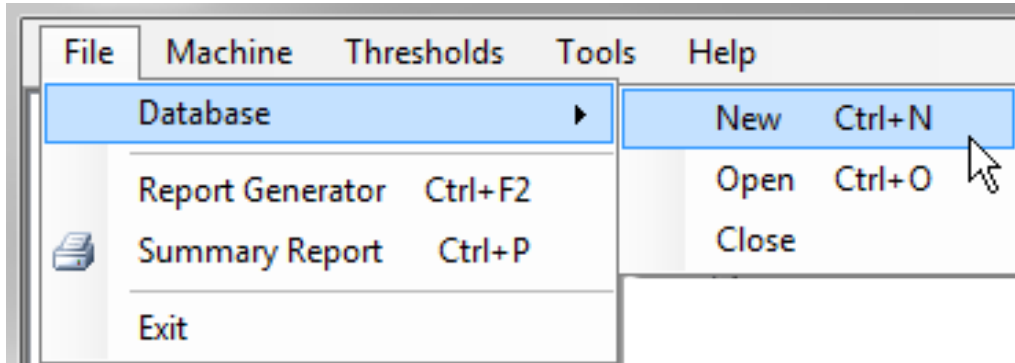


Fig 34: EXP4000 software File menu.

### Database

Selecting the Database menu item provides you with options to open an existing database file, create a new file, or close an existing file.

To create a new database:

1. Click on the File menu, Database then New.
2. Type the name of the new database in the File name field.
3. Click on the Save button.

#### To open an existing database:

1. Click on the File menu, Database then Open.
2. If needed, locate the database in the file structure then click on the database to be opened. Its name should appear in the File name field.
3. Click on the Open button.

NOTE: Changing databases during operation is allowed by using the preceding procedure.

#### To close an existing database:

If multiple databases are open, select the one you want to close.

Click on the File menu, Database then Close. This will automatically close the database.

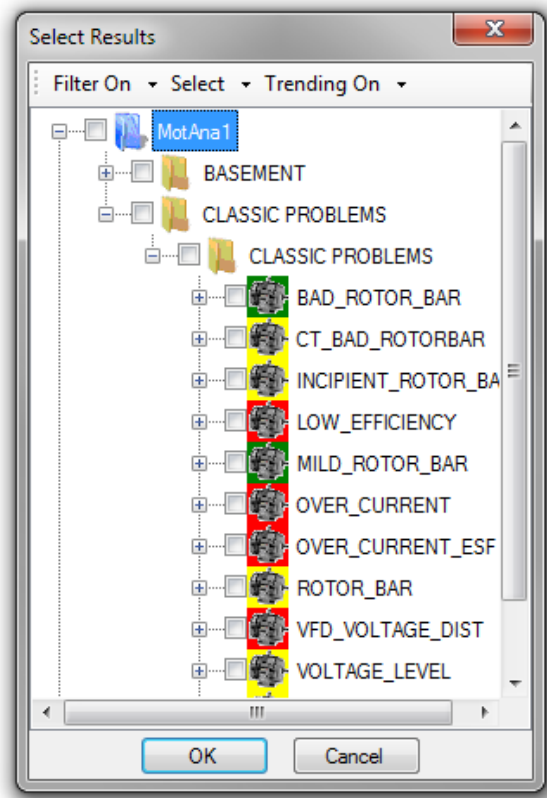
### Report Generator

The reports section offers the ability to customize reports to see multiple tests with different filters and trending options.

The Filter On option helps you select good, caution and/or warning results. It also allows you to select a date range to request specific tests for the report.

The Select options helps you select results via All, All Good, All Caution, All Warning, All Warning and Caution, or None parameters.

The Trending option provides parameter selection by choosing All Machine Results, Selected Results Only, and Plot Mode. Plot Mode provides further resolution by allowing you to select Line or Point + Line.



**Fig 35:** *Select Results dialog for generating reports.*

The EXP4000 software generates an .rtf file that can be opened in Microsoft Word®, WordPad or other word processing programs for editing. Remember that report page count will increase dramatically with the addition of multiple tests. This can increase time in report generation and printing.

## Summary Report

This option will print an overall summary of the testing done for the selected machine test in the Machine Tree.

Machine Performance Report

Megger. EXPLORER

Time/Date: 12/12/2002 11:39:53 PM

Database: MotAna1

Test Model: default elec

Location: BASEMENT

Building: ALAMO

Machine:

HP: 0.50

KW: 0.37

Volts: 230

Serv. Fact.: 1.25

Frame:

Memo:

Test By:

Test For:

Serial No.: 200

Manufacturer:

RPM: 1725

Amps: 2.10

Stator Res. (L-L): 0.00E+0 Ohms

Insulation: F

Speed [RPM]: 1762.4

Torque Ripple [%]: 55.52

Load [%]: 47.7

Efficiency [%]: 46.4

Test	Value	Caution Level	Warn. Level	Status
Over Voltage Level [%]	100.72	110.00	120.00	Good
VUF [%]	0.45	2.00	3.50	Good
Harmonic Distortion V [%]	2.62	7.00	9.00	Good
Total Distortion [%]	3.92	10.00	12.00	Good
Nominal Current [%]	86.49	110.00	120.00	Good
Eff. Service Factor	0.48	1.10	1.25	Good
Rotor Bar Sideband [db]:	-60.29	-45.00	-36.00	Good
OpCond	0.00	N/A	N/A	N/A
Losses [kW]	0.20	N/A	N/A	N/A
Payback [months]	0.00	N/A	N/A	N/A

Print Cancel

Fig 36: Machine Performance Report screen.

These reports options include: Main Panel, Power Condition Report, Machine Condition Report, Energy Assessment, Machine Performance Report, and Load Reports. These items will print the panel page for that specific test.

The value in the Location field is determined by the name given to the first-level folder located in the database the motor resides in. The value in the Building field is determined by the name given the second-level folder located in the database the motor resides in.

Clicking on the Test Notes item in the Tools menu populates the Memo, Test by, and Test For fields.

## Exit

The Exit menu item closes the program.

## Machine Menu

The Machine menu provides you with the tools to assign, create, edit, or delete particular motors or other devices to be tested. Under the Machine menu are the following options: New AC Machine, Machine Properties, Acquire EP Serial Number, and Reset EP Serial Number.

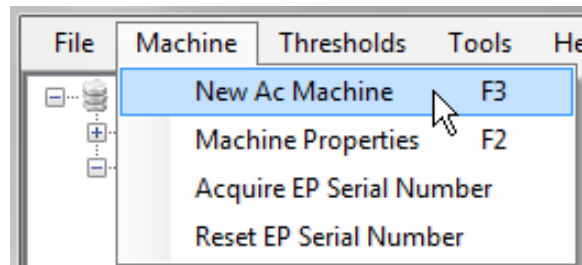


Fig 37: Machine menu.

### New AC Machine

Clicking on the New AC Machine menu item opens a dialog box used to generate a new machine ID, which is required to run electrical tests. The Machine Properties dialog box includes three tabs: Name Plate, Machine Information, and Dynamic Testing.

Fields within the Name Plate and Machine Information tabs appear in red when required information is needed. All fields in red must be filled with appropriate data before the software will allow you to continue with the process.

Fields marked in yellow can affect the results the EXP4000 can generate. Remember that the more information that is accurately entered, the more comprehensive the results will be. The software prompts you for missed information. The EXP4000 software also includes IntelliCreate technology, which checks the applicability of entered data. IntelliCreate identifies the majority of typos and omissions of data fields during machine creation.

## Name Plate Tab

As indicated by the red fields when first opening, data entry is required for nearly all fields in this tab.

The screenshot shows the 'Machine Properties' dialog box with the 'Name Plate' tab selected. The 'Name' field contains 'NEW AC Machine'. Below it are three tabs: 'Name Plate', 'Machine Information', and 'Dynamic Testing'. The 'Name Plate' tab contains several input fields: 'Power Out [hp]' (200), 'Power Out [kW]' (149.20), 'Voltage [V]' (120), 'Speed [RPM]' (400), 'Current [A]' (0.0), 'Off Level [A]' (0.0), 'Frequency [Hz]' (60), and 'Phase Shift' (0). The 'Current [A]' field is highlighted in red with a red error icon. There is also a 'VFD' checkbox (unchecked) and a 'Sensor Ratios' button. At the bottom are 'OK', 'Cancel', and 'Apply' buttons.

**Fig 38:** Create Machine Name Plate tab.

1. Click in the Name field and give the motor/device an appropriate name, typically reflecting the process that it is running.
2. Use the Tab key on your keyboard to move between the fields in the Name Plate tab and enter values for each required field.
3. Enter values in other fields to provide more resolution and to improve report quality.
4. Some items will be automatically calculated and their values automatically entered in the appropriate related fields. For example, the corresponding Power Out [kW] data will be automatically entered to complement the Power Out [hp] entered.
5. Check the VFD box if the motor is being driven by a variable frequency drive device.
6. If you have a Delta-to-Y or Y-to-Delta step-up/step-down transformer feeding your motor with PTs installed on one side of the transformer and CTs installed on the other, check the Phase Shift box and set the value to add or subtract (as needed) 30 degrees of phase shift between the voltage and current phasors. This will compensate for the 30-degree phase shift between the primary and secondary sides of the Delta-to-Y or Y-to-Delta step-up/step-down transformer.
7. If you have your PTs attached to one side of this type of transformer and the CTs on the other side, to get correct readings you will use this feature to add/subtract 30 degrees of phase shift between the voltage and current phasors.
8. Continue with the Sensor Ratios button instructions if you are connecting to the secondaries of CTs and PTs; otherwise, proceed with entering data in the Machine Information tab.

### Sensor Ratios Dialog Box

1. When connecting to the secondaries of CTs and PTs (typically done when working in the field), click on the Sensor Ratios button to open a dialog box like the one shown below.
2. Enter the voltage and current ratios as needed, then click on OK.

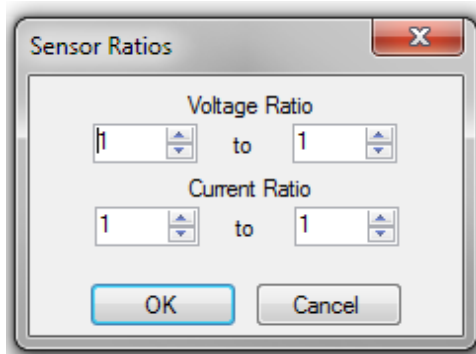


Fig 39: Sensor Ratios dialog box.

NOTE: This needs to be set up with the ratios of the PTs and CTs whenever a motor is tested at the low voltage side of PTs and CTs

### Machine Information Tab

The only required element in the Machine Information tab is the machine Name. This will automatically be filled from your entry in the Name Plate tab. The location and building will be filled in from the default database items. All other information is optional; however, it can be important for tracking instrumentation and report generation.

After you enter data in this tab, continue with data entry in the Dynamic Testing tab.

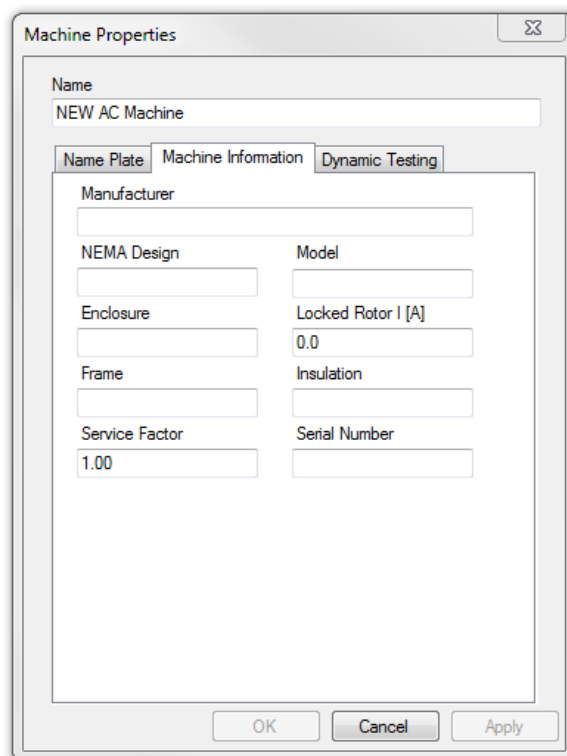


Fig 40: Machine Information tab.



## Dynamic Testing Tab

The information entered into the Dynamic Testing tab of the create machine section are optional items. Remember that the more information that is entered, the more accurate the results will be.

The screenshot shows the 'Machine Properties' dialog box with the 'Dynamic Testing' tab selected. The 'Name' field contains 'NEW AC Machine'. The 'Dynamic Testing' tab contains the following fields and values:

Field	Value
Lead Res [ $\Omega$ ]	0.00000
Stator Res [L-L $\Omega$ ]	0.00000
Cost per kW Hour	0.01
Hours per day	24.0
Days per week	7.0
EP Serial Number	

Buttons at the bottom: OK, Cancel, Apply.

**Fig 41:** *Dynamic Testing tab.*

When an EP has been assigned to a motor, the serial number of the EP will appear in the EP Serial Number field.

### **Assigning an EP to a motor**

1. From the Tools menu, click on EP, Mode, then Auto Assign.
2. Select the motor in the Machine Tree.
3. Set the main panel Sensor field to "EP."
4. Connect the EXP 4000 to the EP.
5. From the Machine menu, click on Acquire EP Serial Number.
6. A message dialog will pop up to let you know that the EP was successfully assigned.

### Machine Properties

Clicking on the Machine Properties menu item opens a the Machine Properties dialog box as shown below to help you make changes to existing machine information on the machine selected in the Machine Tree. The same tabs and features used in the process to create new machines are available. You can add or change data as needed to correct or complete your information.

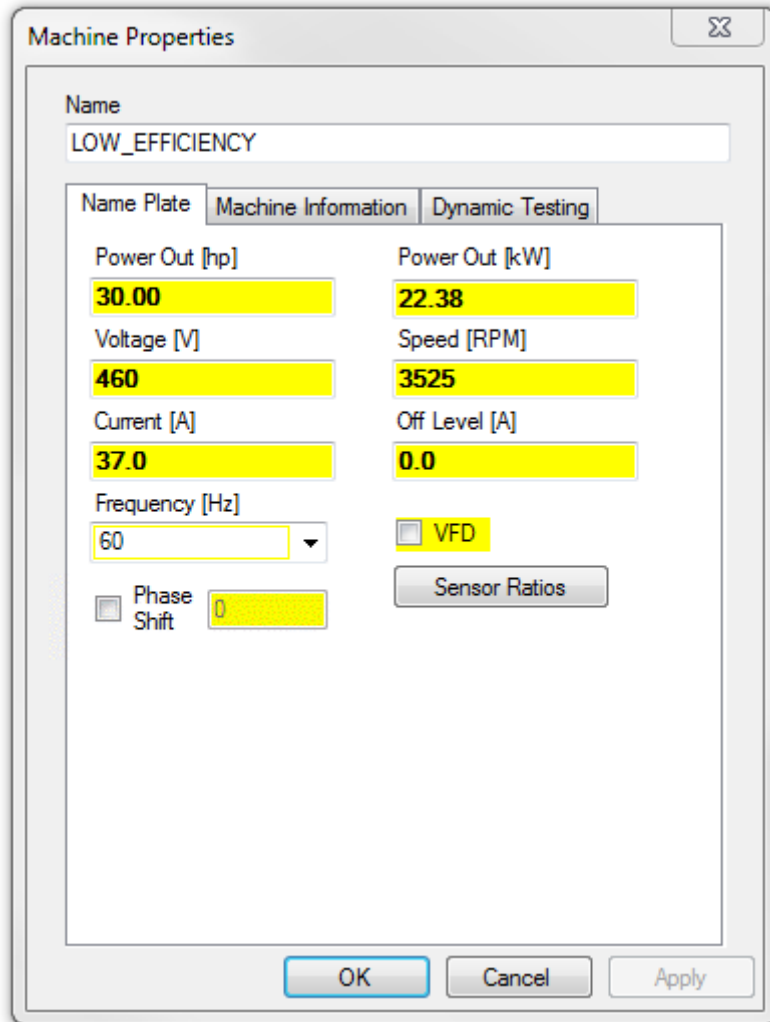


Fig 42: Machine Properties dialog box.

### Acquire EP Serial Number

When the EXP4000 is connected to an external EP device, clicking on the Acquire EP Serial Number item permits association of a particular EP with a Motor ID. This will enable the direct storing of data taken via an EP without the need of selecting the motor prior to testing. After you click on this menu item, the software checks for the requested information and notifies you if the procedure was successfully completed.

### Reset EP Serial Number

Clicking on the Reset EP Serial Number item disassociates a machine with an EP serial number so the EP can be re-associated with a newly-installed machine. After you click on this menu item, the software completes the disassociation and you can then re-associate another machine with this EP by clicking on the Acquire EP Serial Number item.

## Thresholds Menu

An electrical test model is a set of thresholds used as a guide against which the machines will be tested. The EXP4000 compares test results with the electrical model's predetermined tolerances.

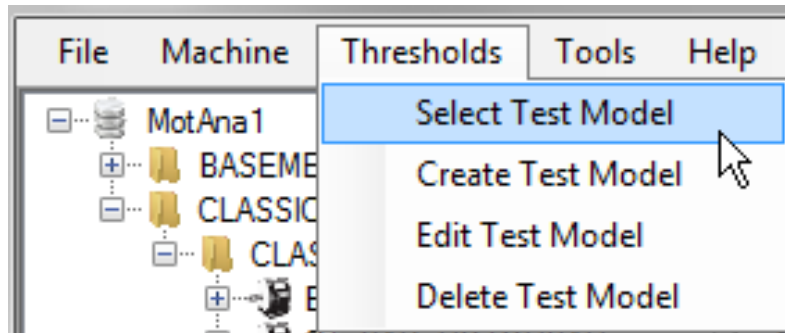


Fig 43: Thresholds Menu

### Select Test Model

Clicking on the Select Test Model menu item opens a dialog box like the one shown below, which you will use to designate the model you will use to test your motors.

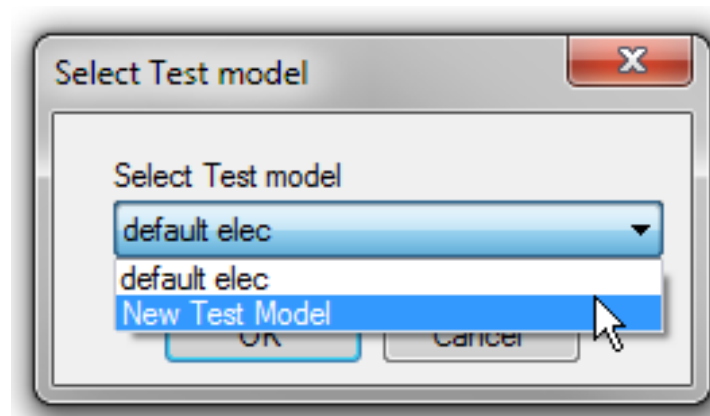


Fig 44: Select Test Model dialog box.

1. Click on the Thresholds menu.
2. Click on Select Test Model.
3. Select a test model from the Select Test Model dropdown list.
4. When you find the test model you need, click on it then click on the OK button.

### Create Test Model

When you click on the Create Test Model item, a new window opens as shown below. You will use this window to define the thresholds for the test model. This is useful for creating templates for motors in different service environments.

1. Click on the Thresholds menu.
2. Click on Create Test Model.
3. Type a name for the model in the Test Model Name field.
4. For each test type, enter the caution and warning thresholds. Adjust thresholds by clicking the up and down arrows or by entering numbers directly in the fields.

NOTE: For the Voltage Level test, enter caution and warning level thresholds for over and under voltages independently from each other.

5. After you have entered your criteria, click on the Create button. This will save the new test model and return to the EXP4000 window.

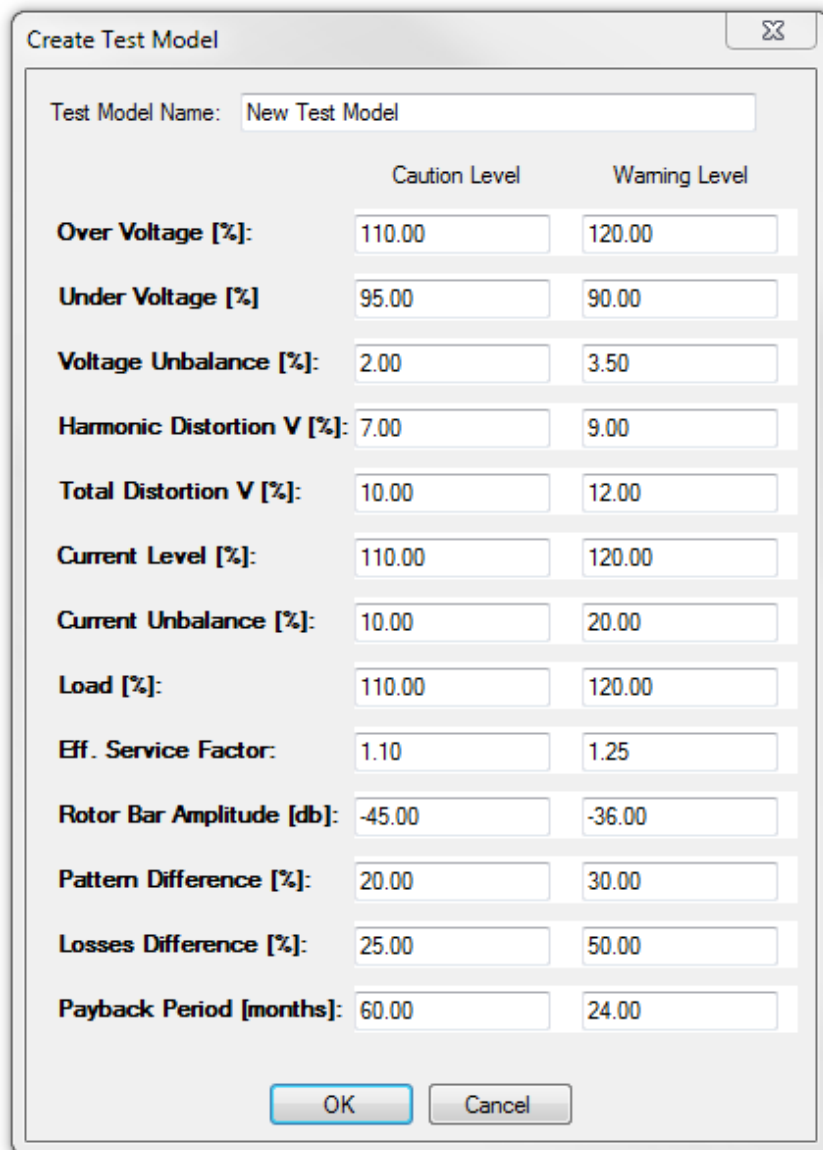


Fig 45: Create Test Model dialog box.

**Edit Test Model**

1. Clicking on the Edit Test Model menu item re-opens the Select Test Model dialog box so you can select the model to edit.
2. After selecting the model and clicking on OK, the Create Threshold window opens so you can revise the thresholds for a particular electrical test model.

**Delete Test Model**

1. Clicking on the Delete Test Model menu item opens the Select Test Model dialog box so you can select the model to delete.

NOTE: Test models that are currently assigned and the default test model (default elec) cannot be deleted.

2. When you attempt to delete a test model, a warning dialog opens to ensure that you want to complete the operation.

## Tools Menu

The Tools menu has a number of items that will assist in monitoring machines.

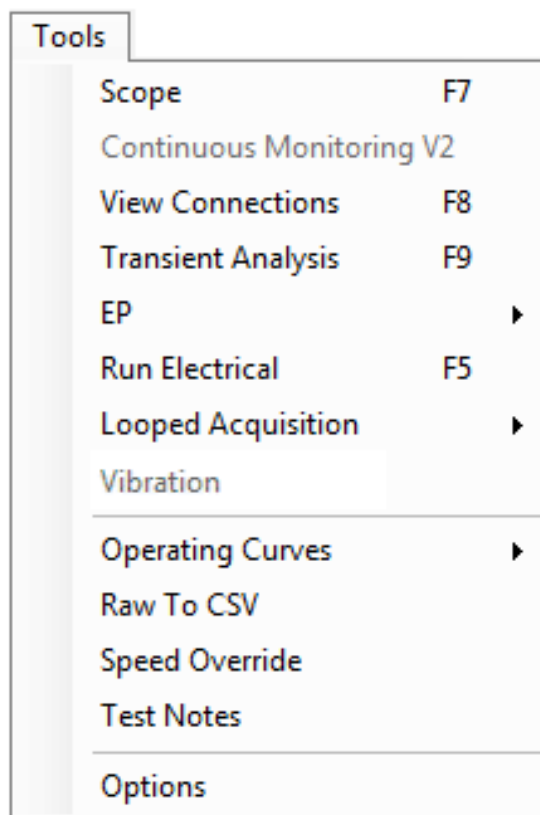


Fig 46: Tools menu.

## Scope

Clicking on the scope menu displays a virtual oscilloscope. The virtual scope displays currents, voltages, or acceleration as a function of time and frequency. It provides information on:

- Phase-to-phase voltage
- Phase-to-phase current

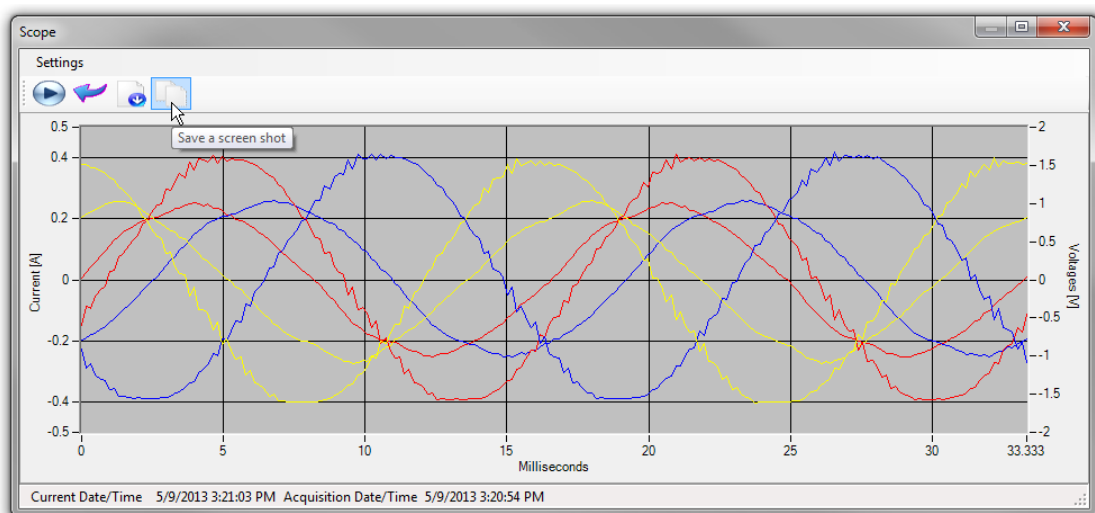


Fig 47: Virtual Scope tool.

Items found in the Settings menu provide you with options for defining the scope's display properties.

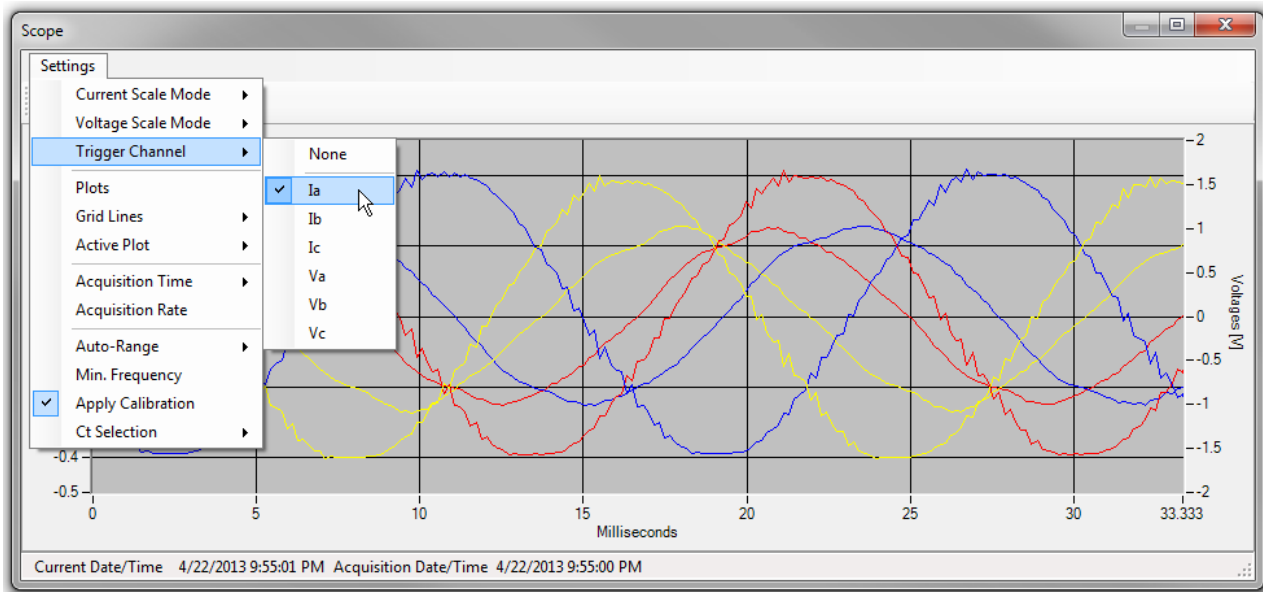


Fig 48: Scope tool Settings menu items.

Tools found in the bar below the Settings menu allow you to pause the scope display. When the display is paused, you can click on the icons that appear to export data or save a screen shot of the displayed waveforms

## View Connections

This tool helps you view displays connections currently used. Check Connections appears in red in the lower right corner (as in this example) if the connections are incorrect. When the connections are correct, the Connections OK appears in green.

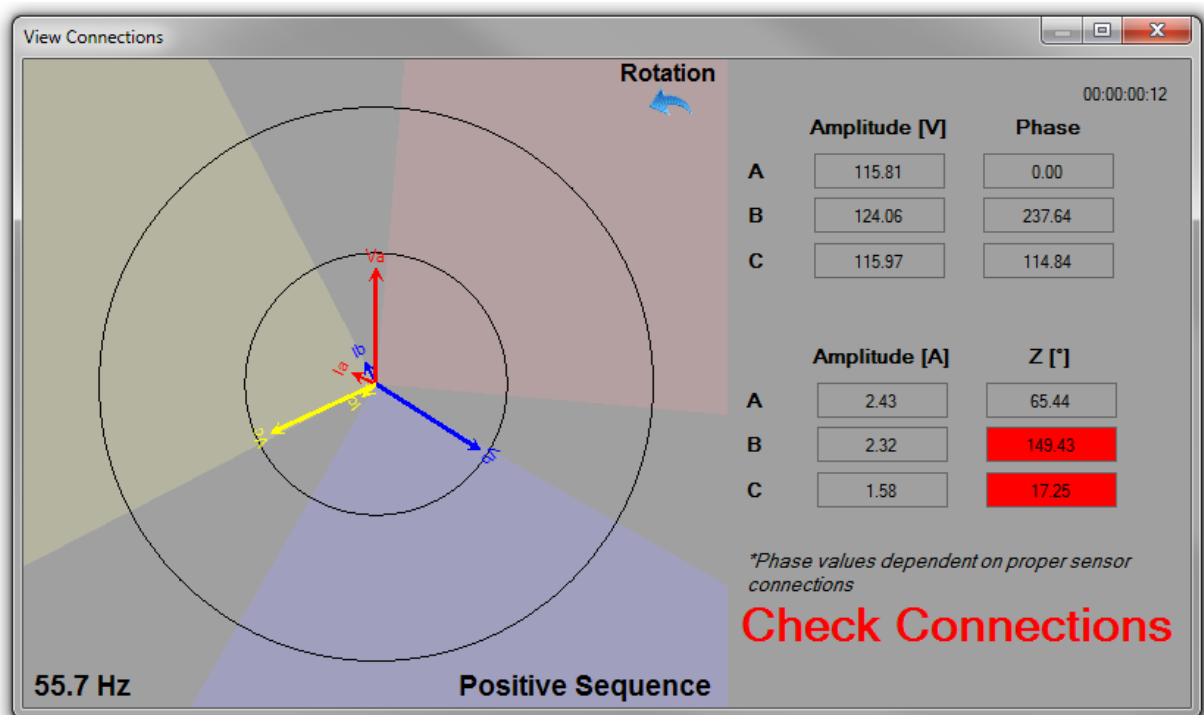


Fig 49: View Connections window.

### Transient Analysis

The Transient Analysis tools helps you capture startup transients via voltage and current vs. time, and torque vs. time.

A button at the top left of the Transient Analysis window provides you with two options to acquire transient data: Triggered Acquisition and Acquire Now.

Selecting Triggered Acquisition opens a dialog box of the same name that helps you select the trigger source and level along with the acquisition time, CT, and pre-trigger time.

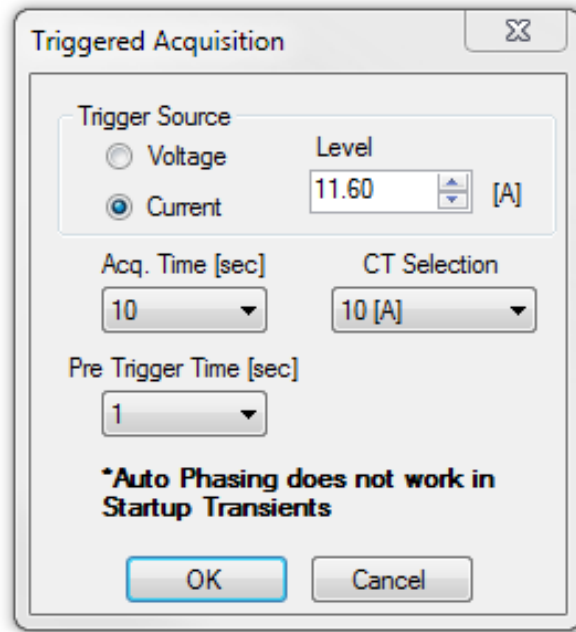


Fig 50: Triggered Acquisition dialog box.

Selecting Acquire Now opens the Manual Acquisition dialog box, which you can use to specify the Acquisition time and CT selection. After specifying these parameters, clicking on OK starts the acquisition process.

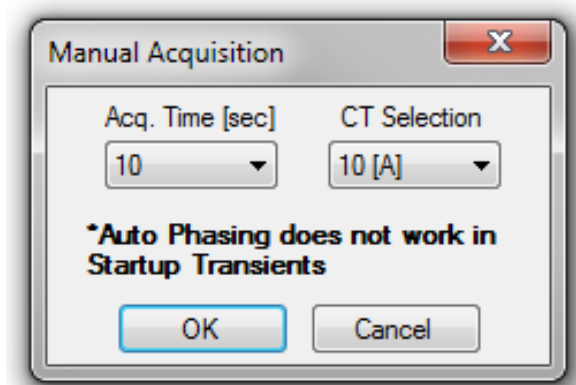


Fig 51: Manual acquisition dialog box.



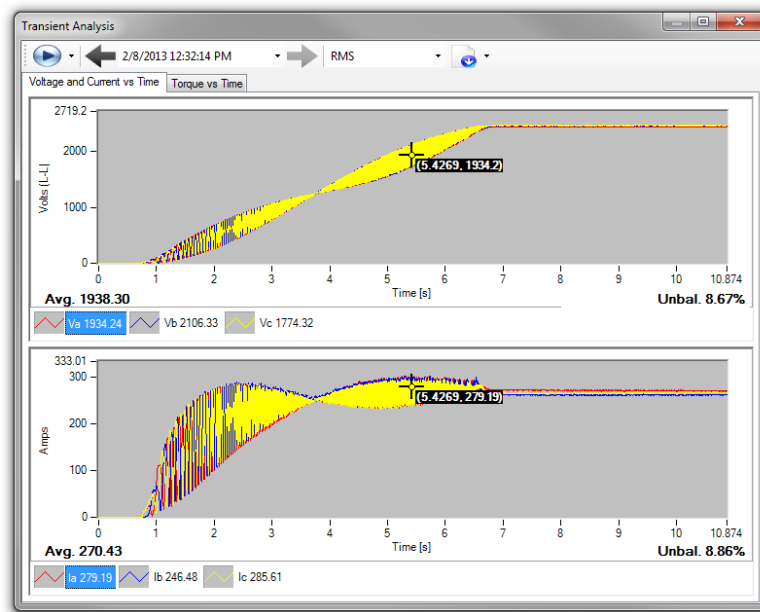


Fig 52: Transient Analysis—Voltage and current vs. time.

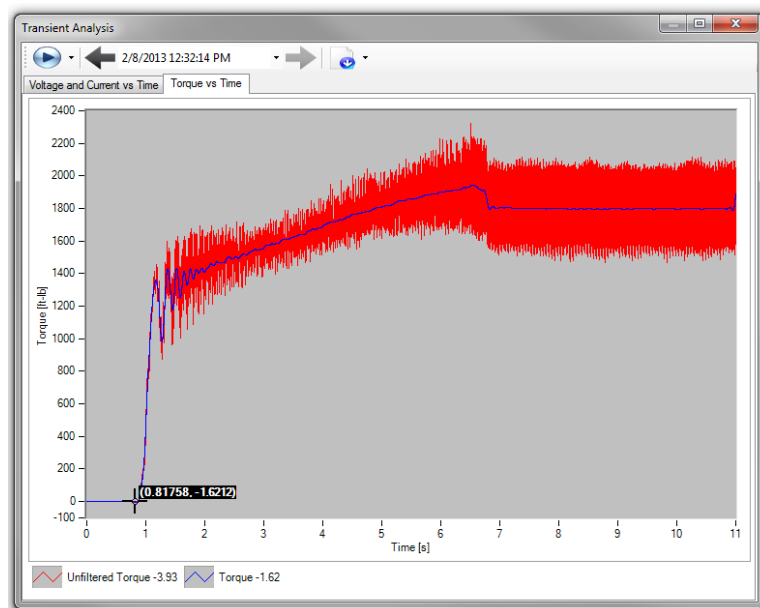


Fig 53: Transient Analysis—Torque vs. time.

When clicking on any point on either the voltage or the current displays, a marker depicts the point in both panels, and the voltage and current data are displayed for that instant in time. The Torque vs. Time tab displays two different views of the instantaneous torque. The unfiltered torque displays in red showing the air gap torque's highest level of dynamic behavior calculated from the currents and voltages collected. The filtered torque displays as a blue line showing the same information, but with a lower dynamic resolution. The blue line can be considered the short time average of the red line. Additionally, the blue line describes the fundamental behavior of the torque versus time while the unfiltered red line describes the highest level of dynamic torque.

NOTE: Click the right mouse button over the cursor to open a dialog box that allows you to delete data to right or left of the cursor.

EP

The EP menu item gives you access to calibrate the EP and view the EP calibration. You can also select the EP mode to use auto assign (when acquiring an EP serial number) or not, or to use caching only.

Checking the Use EP Caching menu item reduces the time needed to begin acquiring EP readings. Start of acquisition without EP caching is approximately 45 seconds. Enabling caching reduces start of acquisition time to approximately six seconds.

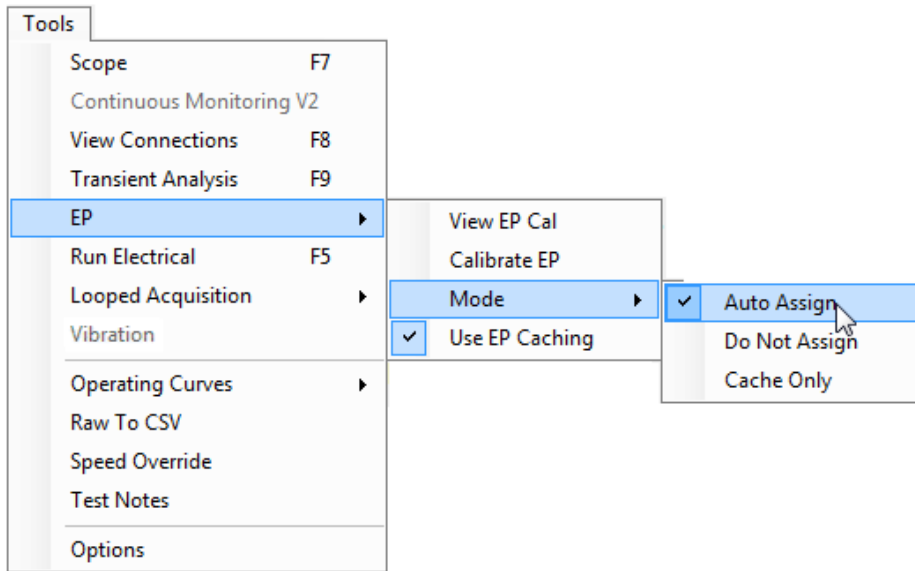


Fig 54: EP menu items.

To view the EP calibration information, connect the EP to the Surveyor EXP AC then click on View EP Cal.

Clicking on Calibrate EP opens the EP Calibration Wizard as shown below. Use the wizard to facilitate calibration procedures and to configure CT connections. For more information on EP calibration, click on Help then EP Calibration.



Fig 55: EP Calibration Wizard.

## Run Electrical

This tool is an alternate method for starting the electrical data collection. This option has the same effect on the application as clicking the Run Electrical button found in the lower right section of the Explorer window.

## Looped Acquisition

The Looped Acquisition menu item contains two sub-items: Continuous and Timed. Continuous mode will run as many consecutive tests as specified, with no interval between tests.

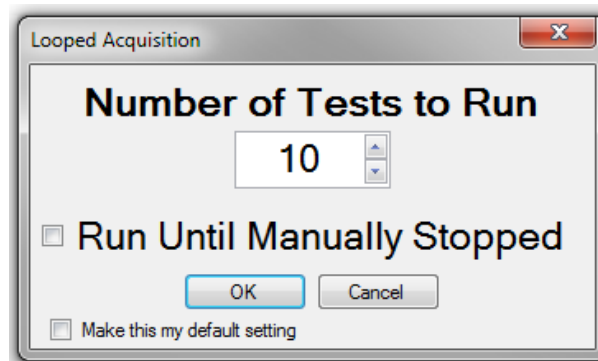


Fig 56: Continuous Looped Acquisition.

Timed mode allows you to specify a number of continuous looped acquisitions to be repeated in intervals that you specify.

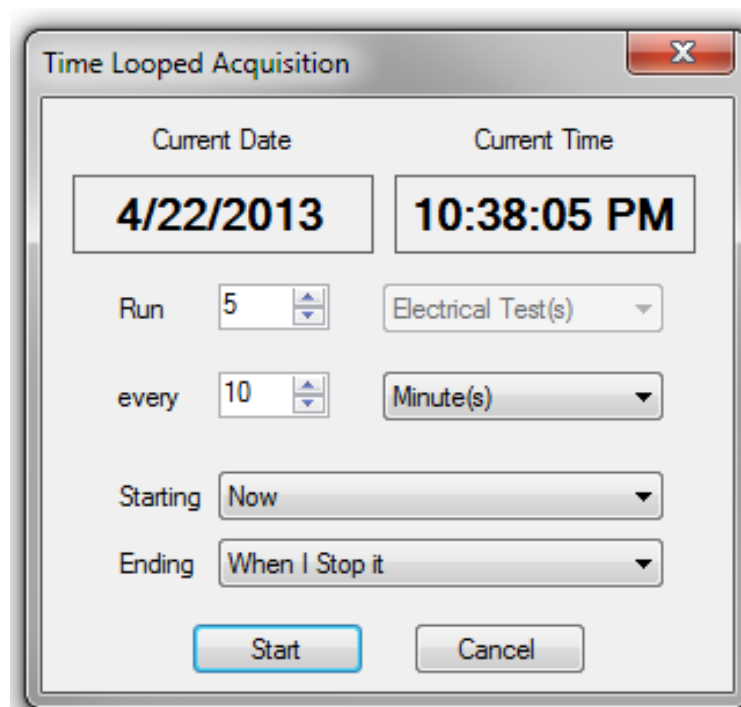


Fig 57: Time-Looped Acquisition.

Dropdown lists help you select the starting and ending time conditions.

### Operating Curves

The Operating Curves tool provides you with options for graphically viewing the electrical data for a particular test. The tool has three options: Torque vs. Speed, Efficiency vs. Load, and PF vs. Load.

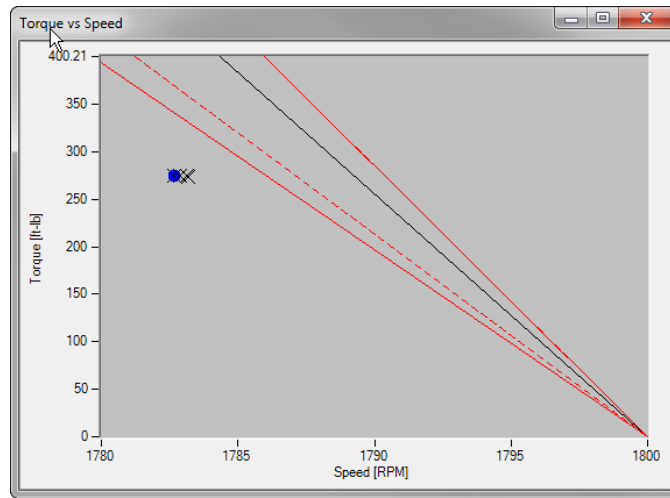


Fig 58: Torque vs. Speed operating curve display.

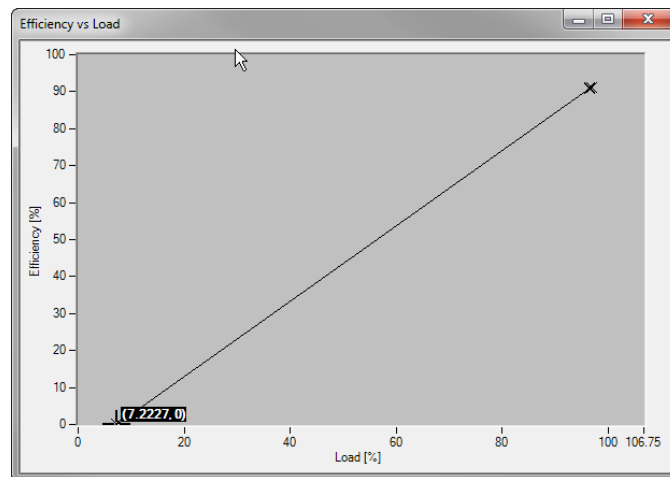


Fig 59: Efficiency vs. Load operating curve display.

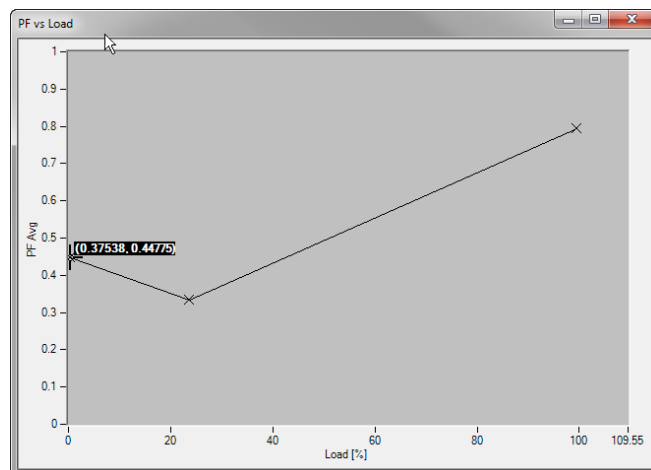


Fig 60: PF vs. Load operating curve display.

## Raw to CSV

This tool provides you with the means to convert .raw test files to comma separate value (CSV) files.

## Speed Override

The Speed Override tool is used to manually enter the operating speed prior to performing electrical measurements.

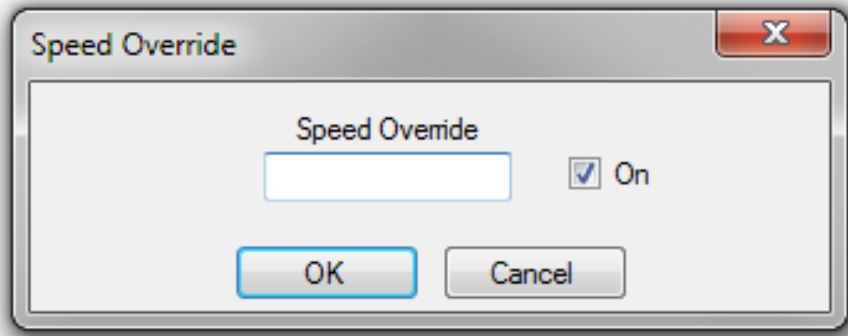


Fig 61: *Speed Override selection dialog box.*

## Test Notes

The Test Notes menu item opens a dialog box that helps you create memos and identifies who tested the motor ID.

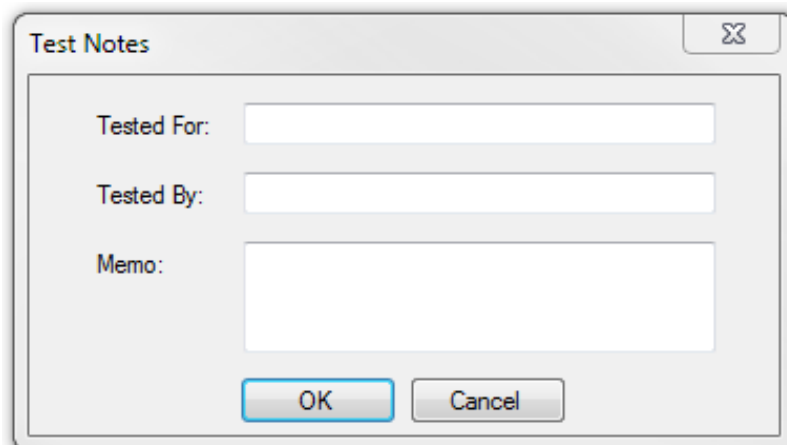


Fig 62: *Test Notes dialog box.*

## Options

The Options tool provides you with the means to customize the data displayed and how the electrical data is collected. Clicking on the Options tool opens the Options window, which includes two tabs: Display and Acquisition.

### Display Tab

Use the Display Units field to define whether values will be displayed in Imperial (U.S.) or Metric mode. The differences lie in that Imperial (U.S.) prefers Hp and lb-in for output power of the motor and torque, respectively; the metric system chooses to display kW and Nm for the same physical quantities.

The Voltage field allows you to select line to line or line to ground values when displaying voltages.

The Database Directory field and Browse button help you select the location of the test database.

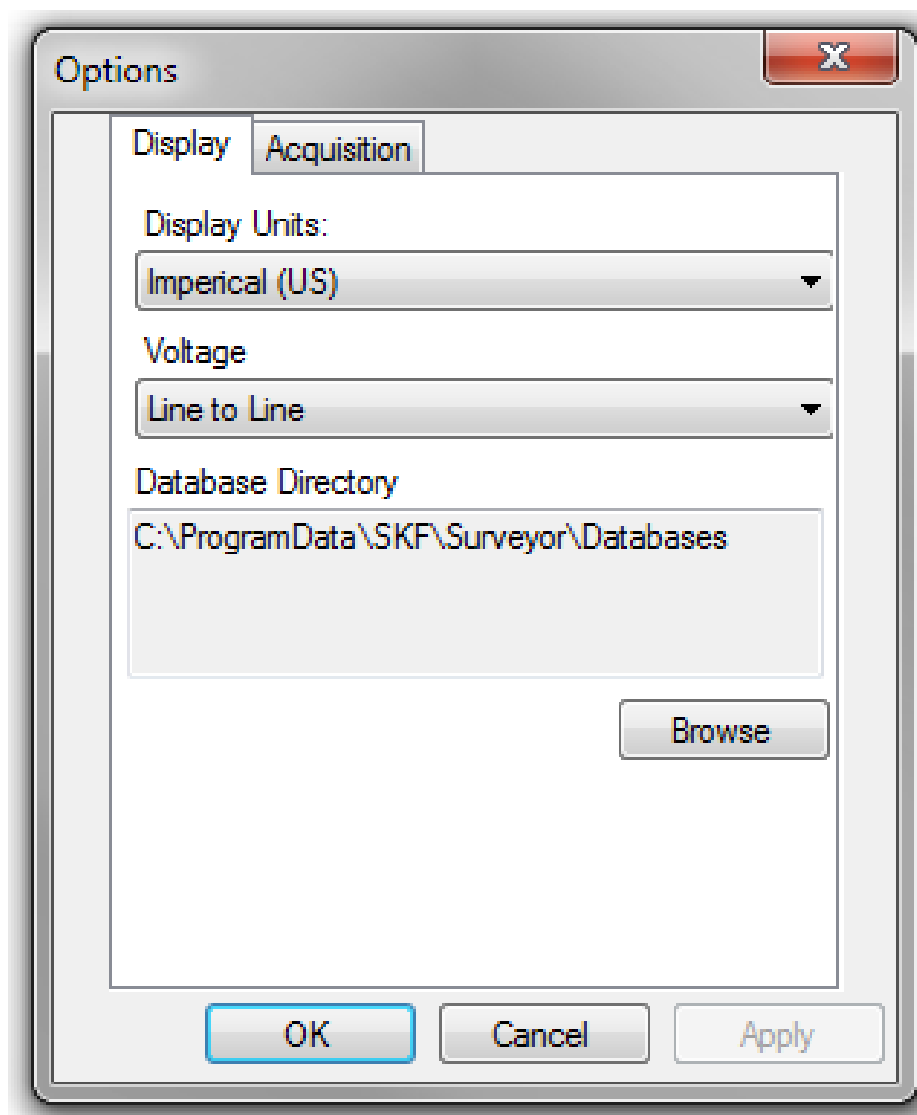
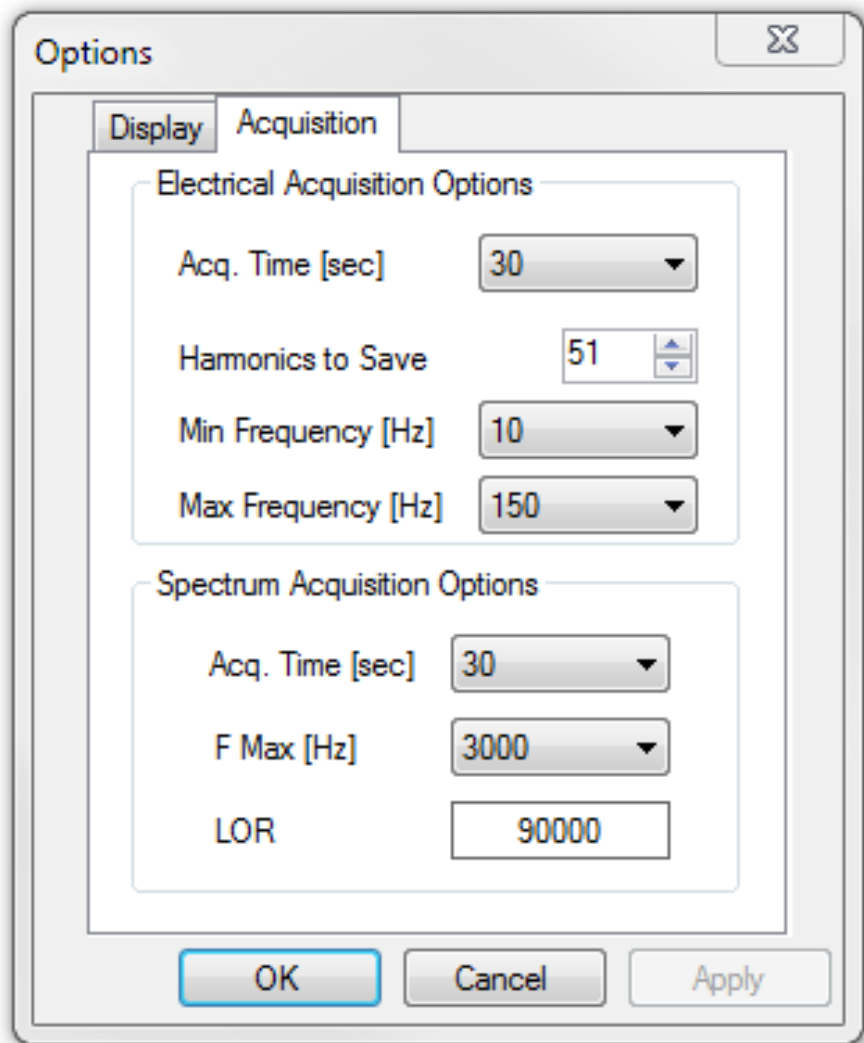


Fig 63: Options window—Display tab.

## Acquisition Tab

The Acquisition tab is used to select how the electrical data is collected.



**Fig 64:** *Options window—Acquisition tab.*

The Electrical Acquisition Options are used to change the acquisition time and define the harmonics to save. You will also use this section to define the minimum and maximum frequencies of interest.

The Spectrum Acquisition Options are used to define the acquisition time length, the maximum frequency of the spectrum displayed, and the lines of resolution (LOR) to display. The LOR controls the number of frequency bins (lines) that are displayed in the initial spectrum presentation.

## Help Menu

The Help menu provides access to several information resources to help you learn how to use the product more effectively and to assist you in your testing efforts.

An electronic copy of the user manual can be accessed along with additional supporting help targeted at the window currently opened when the Help item is selected.

Click on the About menu item to access current version information and a tool to check for software updates.

The Release Notes menu item opens a document showing details about recent software improvements.

Clicking on the EP Calibration item opens a document describing the EP calibration process in detail.

The Motor Master+ item provides a link to the Motor Master+ website, which is an outside resource for learning more about motor testing, repair, and replacement technology and options.

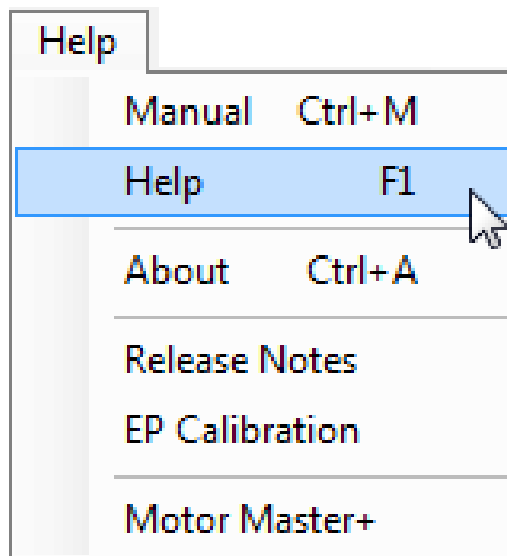


Fig 65: Help menu.



## 6 — VFD4000 Analysis Software Option

Variable-frequency drives (VFDs) are commonly used and highly useful. However, they can be difficult to analyze due to their inherent variable nature.

### Operation Details

The VFD Details window can only be activated if the measurements were taken in VFD mode. This window displays the dynamic behavior of voltage level, torque, frequency and speed as a function of time.

1. To activate VFD mode, click on the Machine menu, Machine Properties item.
2. In the Machine Properties window Name Plate tab, check the VFD box.

### VFD Mode

The EXP4000 has two modes of operation: VFD, and non-VFD (60Hz or 50Hz) line operated.

For these two modes the connection requirements are slightly different. In VFD mode, the Autophasing feature is off. Correct phasing of CTs with respect to voltage leads needs to be ensured by the operator.

Each CT must be connected to the correct phase and with the correct polarity; otherwise, the results displayed will not be correct. The following table displays issues and their corresponding solutions.

**Table 1: Testing Issues, possible connection causes, and actions.**

Issue	Possible Causes	Action
V- and I- sequence do not coincide.	Voltage is connected in abc and current in acb sequence, or vice versa.	Swap two CT connections (for example, swap red and yellow CT positions).
Speed negative, Torque negative, kW positive, pf positive.	Voltage and currents are connected acb with respect to electrical hardware. Displays that the VFD is turning in negative direction, motoring.	To obtain positive rotation data, exchange Voltage clip from red to yellow, and exchange CT from red to yellow. Keep orientation of CT the same.
Three power factors (shown in Power Quality domain, power result) are negative or load is very wrong (FAR too high or FAR too low).	CTs are facing the wrong direction or connected to the wrong phase.	a) Turn the three CTs around (reverse direction of arrow). b) Exchange cyclical locations of CTs (red to yellow, yellow to blue, blue to red). If results still not correct, perform this step one more time; otherwise check a).
Speed negative, torque positive (or vice versa).	a) Connected to a generator and not to a motor. b) CTs polarity is wrongly connected.	a) Everything is fine b) Turn the CTs around (reverse direction of arrow).

NOTE: If in VFD mode, the voltage level is only displayed as a function of time. This mode of operation is not a pass/caution/warning mode any longer. All voltage level tests performed in VFD mode will yield a blue color.

## Waveforms

In VFD mode, voltage and current for a phase is shown.

1. To open this window, click on the Connection domain button.
2. Click on the Waveforms button in the Connection domain panel.

In VFD mode, the voltage and current measurements can be displayed for only one phase at a time, as you can see in the example below.

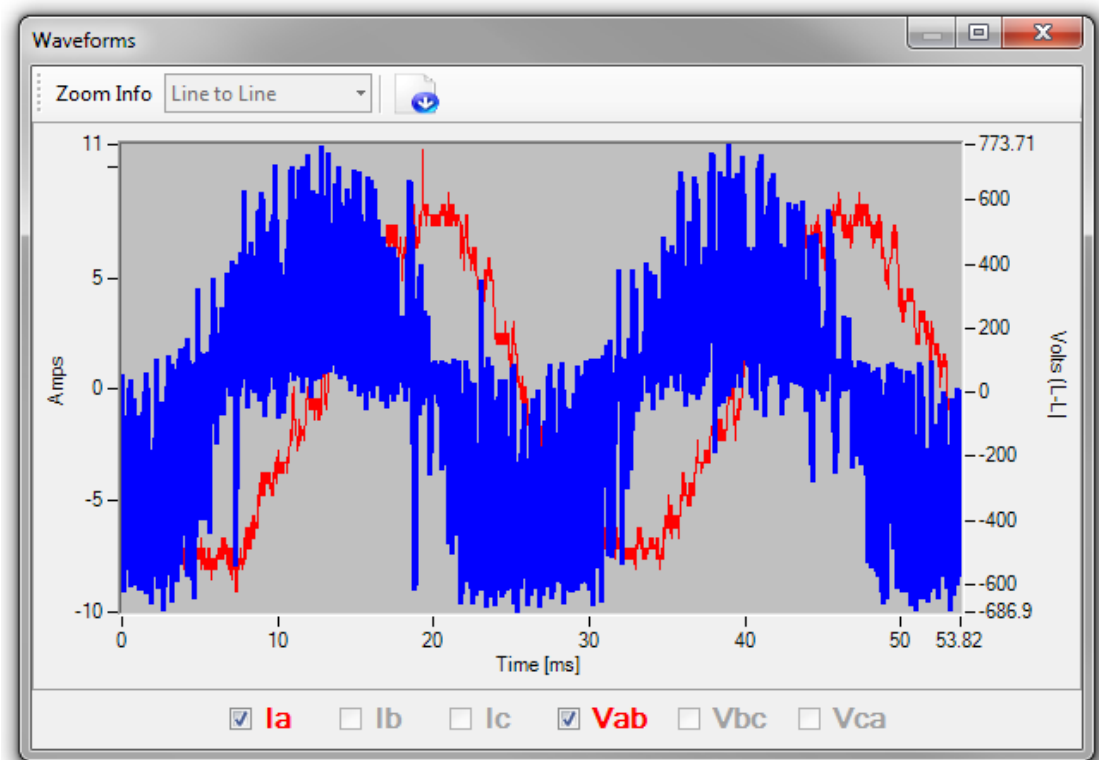


Fig 66: VFD waveform display.

## VFD Details Domain

In VFD mode, this window displays the dynamic behavior of voltage level, torque, frequency, and speed as a function of time.

As with any graphical display within the EXP4000 software, zoom and printing features are available.

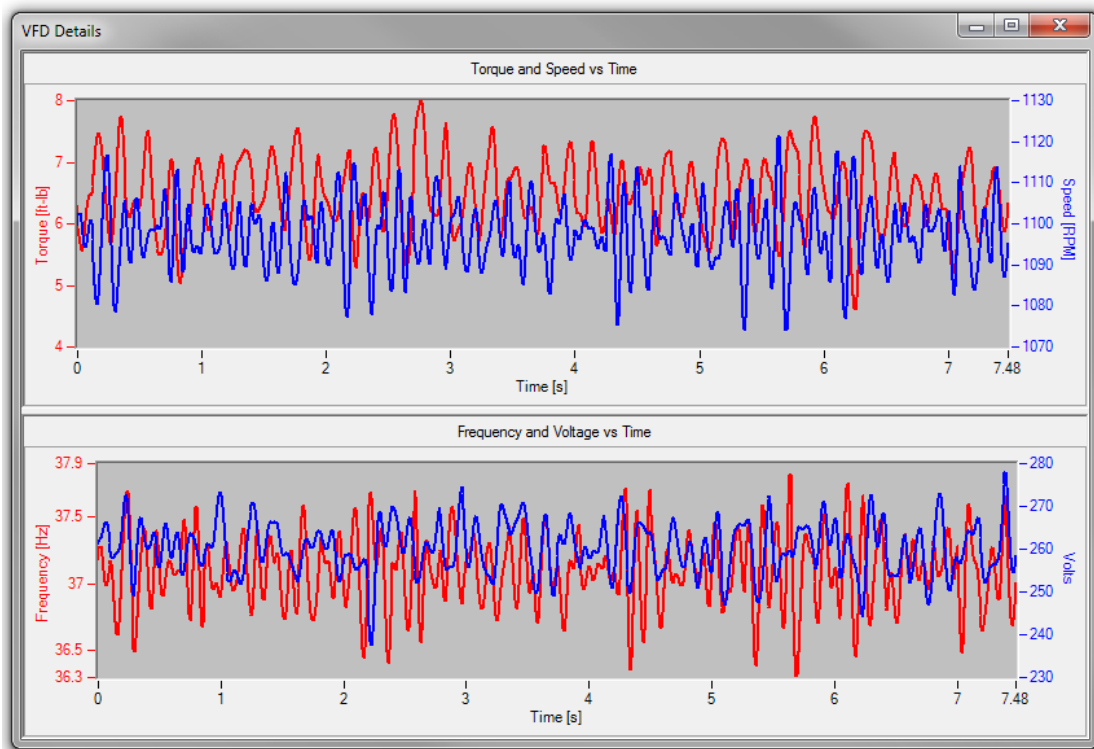


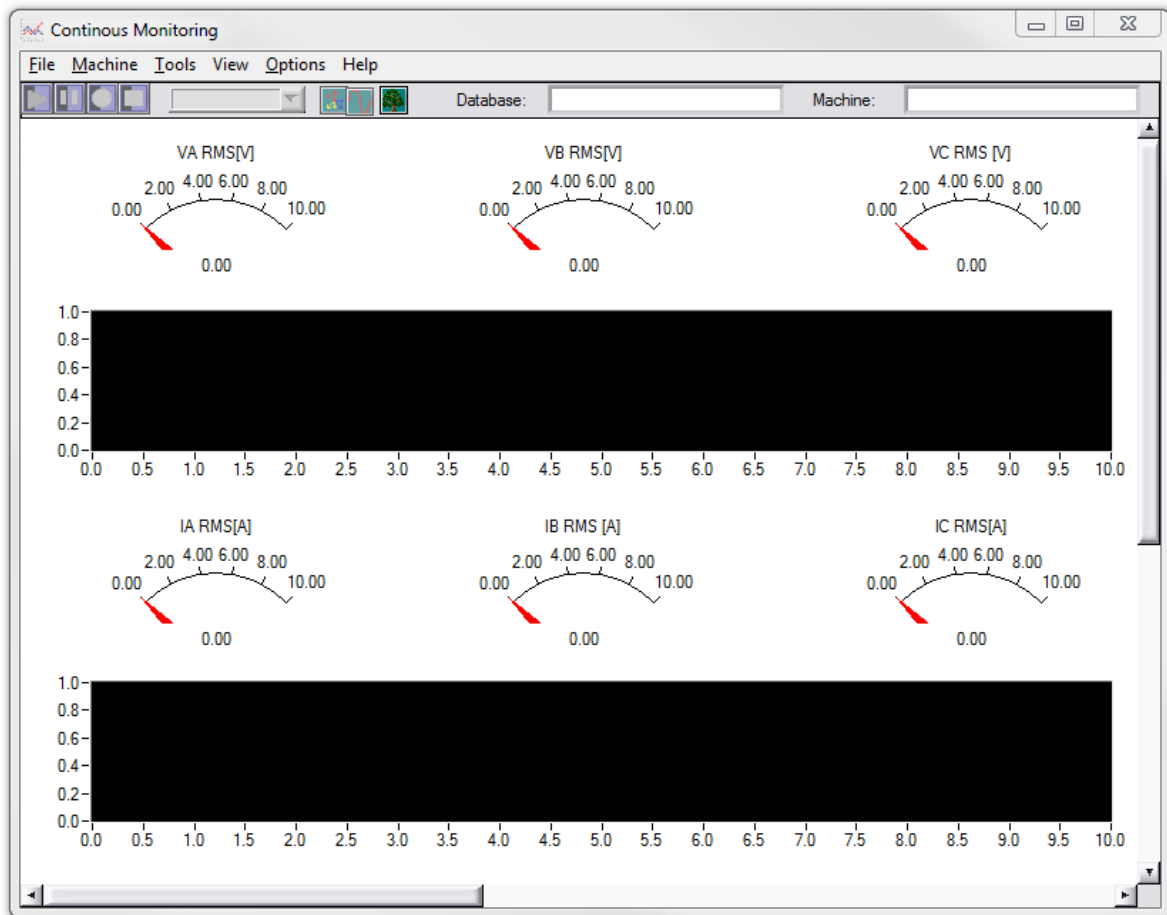
Fig 67: VFD Details window.



## 7 — Continuous Monitoring Software Option

Using a streaming process, the CM4000 Continuous Monitoring Software evaluates important operating values of a machine application including triggered acquisition and recording. It acquires 11 samples per second on 41 parameters.

The graphical user interface can be rearranged during operation to suit your particular analysis needs. If recording, it stores all available channels, not only the ones displayed.



**Fig 68:** *Continuous Monitoring – Main Panel*

A large number of independently operating triggers can be set and the stored data can be viewed.

**NOTICE:** Because the data generated over several days by the Continuous Monitoring software is larger than what a Microsoft Access database can accommodate, it is stored as a separate file within the same folder as the motor database file. The external data files generated for each CM recording event contain the motor database name suffixed with a recording event number. The data files must be kept together with the motor database for any data backup/move operations.

### File Menu

The File menu is directly linked to the EXP4000 software. You can create a new database, open an existing database, close an existing database, or exit the program.

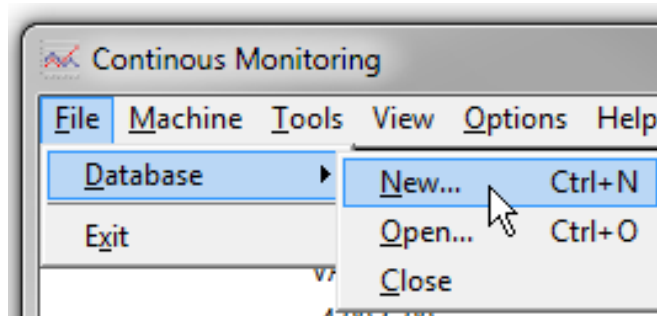


Fig 69: File menu.

### Machine Menu

The Machine menu is interlinked with the EXP4000 software.

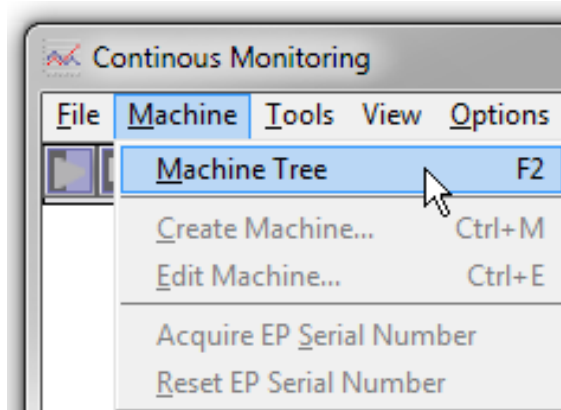


Fig 70: Machine menu.

Using the items in this menu, you can open the machine tree, create a machine, edit a machine, and acquire or reset the EP serial number. Gathered information is recorded to the database.

### Tools Menu

The Tools menu allows you to access the virtual scope or view the connections. Like other menus, the Tools menu is directly linked to the EXP4000 software.

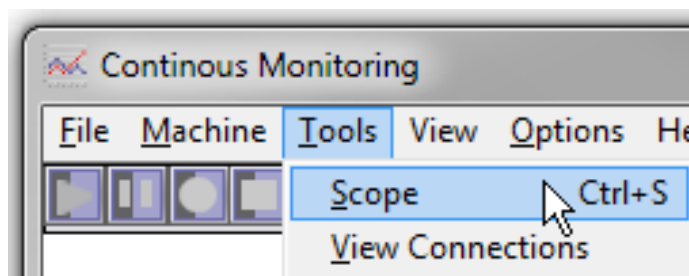


Fig 71: Tools menu.

## View Menu

Several preset views are available to evaluate data. Change views by clicking on the related item in the View menu. You can use the views as they are configured, or you can customize them by hovering the mouse cursor over the view you want to customize, then click the right mouse button to open dialog boxes used to modify the related view.

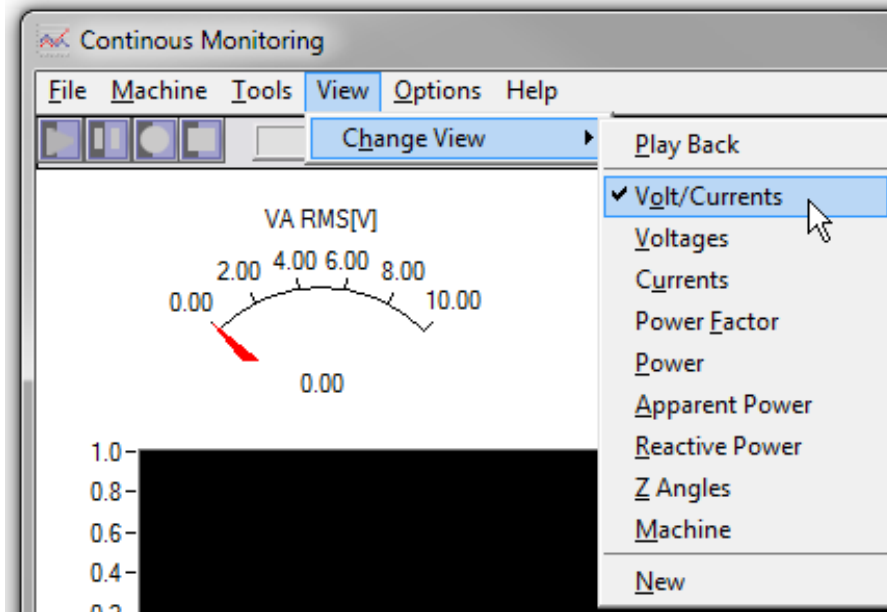


Fig 72: View menu.

Table 2: View menu items and descriptions.

View Menu Item	Description
Volts/currents	Root mean square of the current through phases A, B, and C. This number should be between 30% and 110% of the name plate current.
Voltages	Displays the root mean square of the voltage for phase A, B, and C in volts.
Currents	The displays the root mean square of the current through the phase A, B, and C CTs in amperes along with the average of the root mean square values of the 3 phase currents in amperes.
Power factor	The displays the power factor and the average power factor of phases A, B, and C . These values are always equal to or smaller than one, and they increase with the load.
Power	This displays the single-phase real power for phase A, B, and C and the total power in kilowatts.
Apparent power	Displays single-phase complex power (9 kVA) values for phases A, B, and C in kilovolt amperes.
Reactive power	Displays single-phase complex power for phases A, B, and C along with the sum of the thee phases in kilovolt amperes.
Z angles	Displays the angle between and the current phasors of phase A, B, and C and the average angle. This number will typically vary between 90 degrees at no load to 20 degrees at full load for induction motors.
Machine	This view displays power out, torque, speed, and percent load. The power out is the mechanical output power. The torque is the estimated torque in Nm or lb-in. The speed is the estimated speed of rotation of the shaft in RPM. The percent load is the output load with respect to the motor’s rating in percentage.
New view	You can create a custom view to display the items necessary to your operation.

## Options Menu

The Options menu has two items to choose from: Graph Plot Mode, and Event Triggers.

### Graph Plot Mode

Within the graph plot mode, choose from sweep or continuous. When operating in sweep mode, a red bar will sweep from left to right across the screen.

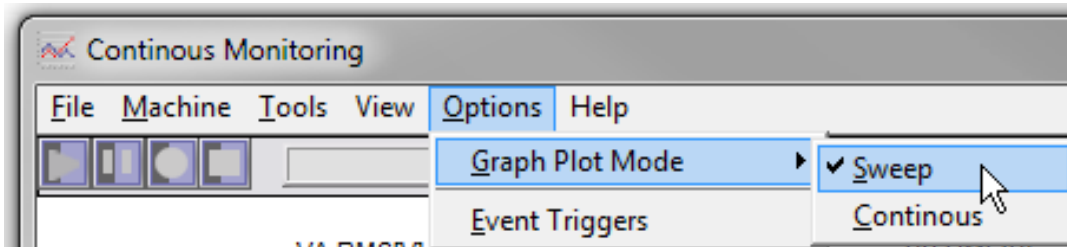


Fig 73: Options menu.

In continuous mode the tool will continue to gather data and the screen will change as it reaches the far side and continues forward.

### Event Triggers

Event triggers are useful for monitoring data for predefined machine events. When the chosen condition exists, the data will be recorded for review. The software will continue to record all channels until all triggers have been recorded. At that point, the software will stop and all events can be reviewed. The software can monitor any or all of the 41 active triggers listed. All channels are continuously monitored and each trigger creates a separate event, even if the time is overlapping.

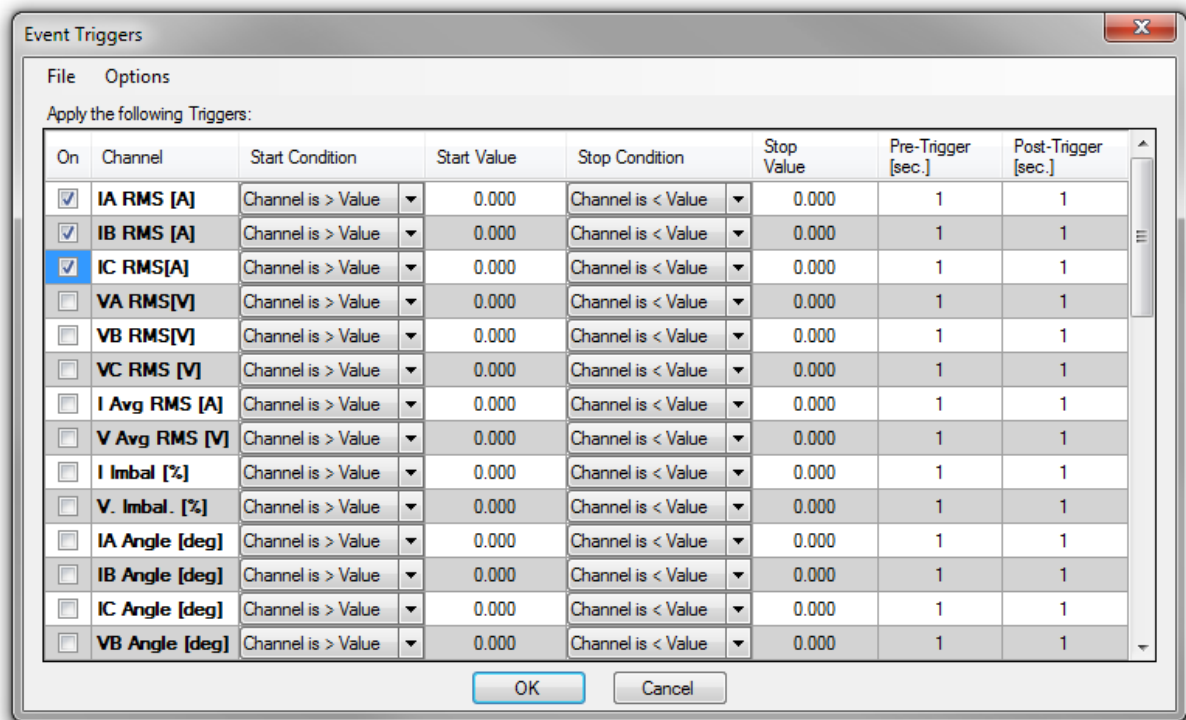


Fig 74: Event Triggers window.



1. To set up event triggers, click on Options, then Event Triggers.
2. Check the box for each trigger needed.
3. Set the parameters needed for each trigger:
4. Click on OK to save your settings.

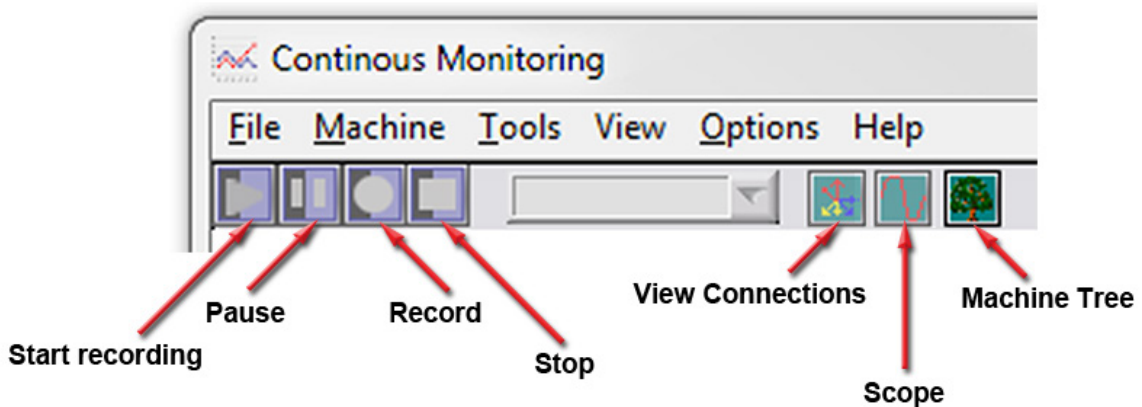
**Table 3:** *Event triggers Options menu parameters and descriptions.*

Parameter	Description
Start Condition	Set this to either greater than or less than the value. Click on down arrow to reveal other choices.
Start Value	Type the number value appropriate for this trigger.
Stop Condition	Set this to either greater than or less than the value. Click on down arrow to reveal other choices. Remember this must be different from the start condition.
Stop Value	Type the number value appropriate for this trigger. Remember this must be different then the start value.
Pre-Trigger (sec)	Number of seconds prior to event the software records data.
Post-Trigger (sec)	Number of seconds post to the event the software records data.

NOTE: If the Pre- and Post-Triggers are set to zero, the data that is recorded is just the event. If these are set to greater than zero, data will be recorded that gives information on what led up to the event and what happen after if occurred.

### General Operation Icons

The CM4000 software has a few built-in icons that provide shortcuts to specific operations. They are shown in the graphic below.



**Fig 75:** *CMS general operation icons.*

## Modifying the Continuous Monitoring Tool

The continuous monitoring software tool is customizable. It features 41 different gauges and graphs that can be added to your display or modified to enhance the value of information being collected.

You can set up the tool with as many of the graphs and gauges as you prefer; and you can change these elements to suit your needs. This is accomplished by hovering the mouse cursor over specific areas of the window and clicking on the right mouse button.

### Adding a New Gauge or Graph

1. With the cursor in a white space around the existing gauges, right-click the mouse button and a menu will pop up for adding a new gauge or graph.
2. Click on either New Gauge or New Graph.
3. A list of available object will appear. A few of the options are shown in the example below.
4. Click on the desired gauge or graph to be added.
5. The new object will appear on your display and can be positioned as needed within the window.

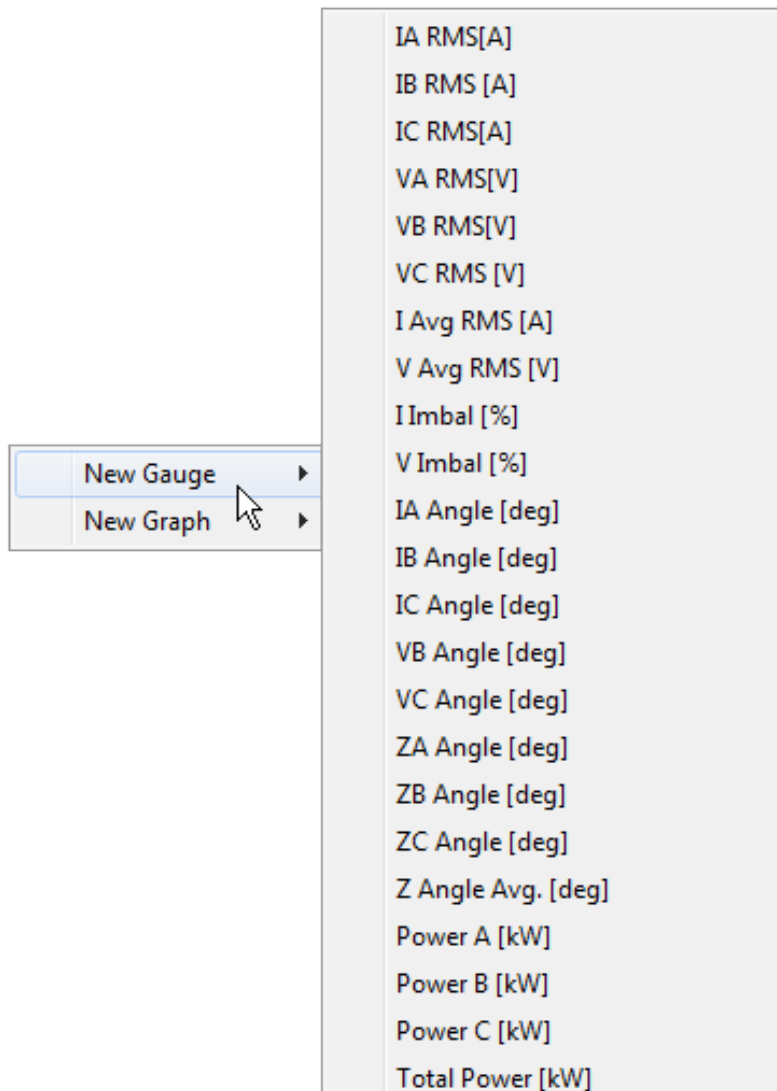


Fig 76: New Gauge / New Graph menu with sample items.

### Moving Gauges and Graphs

1. Hover the mouse cursor over the item you want to move and click on the right mouse button. The menu shown below appears.
2. Click on Move. A hand graphic appears over the object to move.
3. Drag the object to the new location and click the left mouse button to set the object in place.

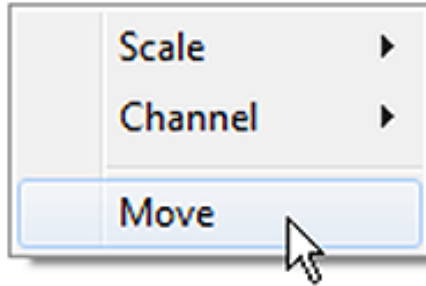


Fig 77: Move menu item—right mouse button click.

### Setting Gauge and Graph Scales

1. Hover the mouse cursor over the object you for which you want to define scales then right-click the mouse.
2. Click on AutoScale or Manual as desired. The dialog box shown in the example below appears when AutoScale is selected. The Manual scale selection will have a similar dialog.
3. Set the values for scaling as needed then click OK.

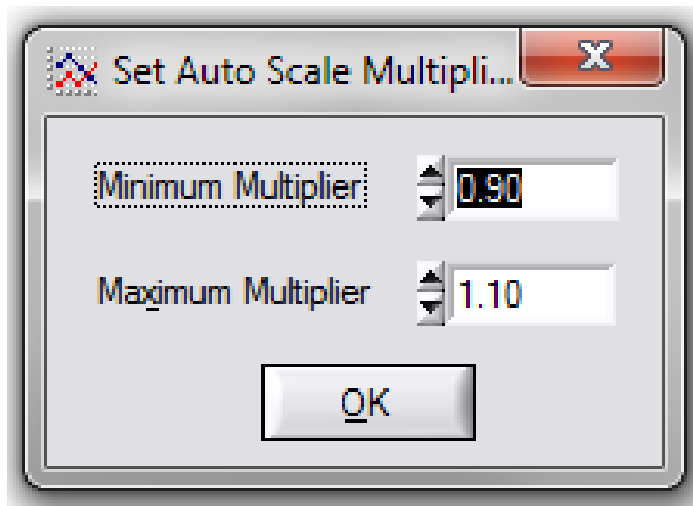
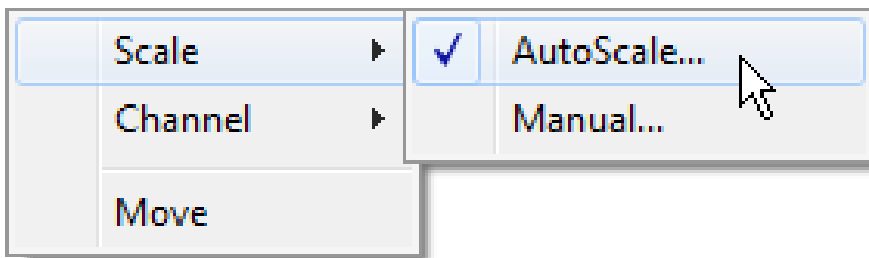


Fig 78: Scale menu item—AutoScale.

### Defining Channel for the Graph or Scale

1. Hover your mouse cursor over the object for which you want to define the channel then click on the right mouse button. A menu like the one shown below appears.
2. You can click on any of the channels and the graph or gauge will automatically change to that item. Descriptions for the available channels are provided in the table on the next page.

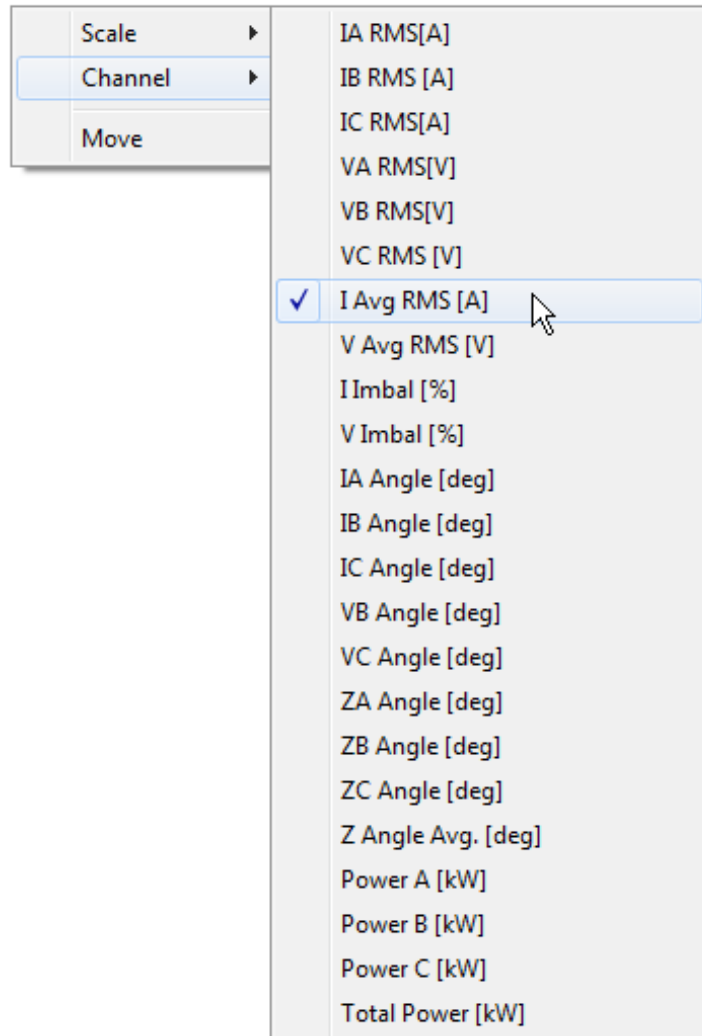


Fig 79: Channel menu.

### Channel Descriptions

The table below contains channel descriptions that include input data to the CMS software along with data calculated by the CMS software.

Table 4: CMS channel descriptions.

Channel	Description
IA RMS [A]	Root mean square of the current through the phase A-CT in amperes. This number is typically between 30% and 110% of the nameplate current.
IB RMS [A]	Root mean square of the current through the phase B-CT in amperes. This number is typically between 30% and 110% of the nameplate current.
IC RMS [A]	Root mean square of the current through the phase C-CT in amperes. This number is typically between 30% and 110% of the nameplate current.

Channel	Description
VA RMS [V]	Root mean square of the phase A voltage.
VB RMS [V]	Root mean square of the phase B voltage.
VC RMS [V]	Root mean square of the phase C voltage.
I Avg RMS [A]	Average of the root mean square values of the three phases' currents in amperes.
V Avg RMS [V]	Average of the root mean square values of the three phases' voltages.
I Imbal [%]	Current imbalance percentage. For machines under load, this value is typically smaller than one eighth of the voltage unbalance percentage.
V Imbal [%]	Voltage imbalance percentage.
IA Angle [deg]	Angle between the current phasor of phase A with respect to the voltage phasor of phase A (which is locked at 0 degrees). This number is equal to $Z_a$ angle.
IB Angle [deg]	Angle between the current phasor of phase B with respect to the voltage phasor of phase A—in degrees). This number is $Z_b$ angle degrees away from $V_b$ angle.
IC Angle [deg]	Angle between the current phasor of phase C with respect to the voltage phasor of phase A—in degrees). This number is $Z_c$ angle degrees away from $V_c$ angle.
VB Angle [deg]	Angle between the voltage phasor of phase B with respect to the voltage phasor of phase A—in degrees. This number typically should be within three degrees of either 120 or 240 degrees.
VC Angle [deg]	Angle between the voltage phasor of phase C with respect to the voltage phasor of phase A—in degrees. This number typically should be within three degrees of either 120 or 240 degrees.
ZA Angle [deg]	Angle between the voltage and current phasors of phase A, in degrees. This number will typically vary between 90 degrees at no load to 20 degrees at full load for induction motors.
ZB Angle [deg]	Angle between the voltage and current phasors on phase B, in degrees. This number will typically vary between 90 degrees at no load to 20 degrees at full load for induction motors.
ZC Angle [deg]	Angle between the voltage and current phasors on phase C, in degrees. This number will typically vary between 90 degrees at no load to 20 degrees at full load for induction motors.
Z Angle Avg [deg]	Average angle between the voltage and current phasors on their respective phases, in degrees. This number will typically vary between 90 degrees at no load to 20 degrees at full load for induction motors.
Power A [Kw]	Single phase real power for phase A, in kilowatts.
Power B [Kw]	Single phase real power for phase B, in kilowatts.
Power C [Kw]	Single phase real power for phase C, in kilowatts.
Total Power [Kw]	Total real power, in kilowatts. It is equal to $P_a + P_b = P_c$ .
Reactive Power C [kVAR]	Single phase reactive power for phase C, in kilovolt amperes.
Reactive Power Avg [kVAR]	Sum of the three phases' reactive power, in kVAR.
V over F	It displays the instantaneous ratio of voltage level divided by fundamental frequency of the voltages. For all line-driven machinery, this must be a constant. For most VFD applications, it also needs to be near a constant value.



## 8 — DC4000 Software Overview

### DC4000 Machine Dynamic Analysis Software Tests and Features

- Collect and graph field voltage
- Collect and graph field current
- Collect and graph armature voltage
- Collect and graph armature current
- Collect and graph transient data including start-up transient
- Calculate instantaneous torque and graph torque ripple and torque spectrum
- Calculate harmonics on all voltage and current data
- Calculate current spectrum
- Calculate voltage spectrum
- Cursors available to analyze torque and current spectrum data
- Export data for further analysis with programs such as MS Excel or Matlab

### DC4000 Machine Dynamic Analysis Software Problem Types Identified

- Firing sequence and firing angle issues
- Voltage unbalance issues
- Voltage level issues
- Analyze voltage form factor
- Measure incoming power condition
- Failed SCR's or IGBT's
- Diagnose brush fire
- Diagnose brush chatter
- Diagnose drive issues
- Diagnose commutator problems
- Analyze/troubleshoot response of motor circuit
- Analyze/troubleshoot load issues
- Analyze/troubleshoot I2R issues
- Assists in setting neutral plane

## DC Connections for the EXP4000 Portable Sensors

### DC Sensor Voltage Ratings

CAUTION: The maximum rating of the EXP4000 DC voltage circuit is 500V. A voltage of 500V is the maximum allowable voltage between any two of the four voltages and the ground clip. Under no circumstance connect the voltage sensing circuit to higher voltage levels. This will cause severe damage to the EXP4000.

#### Terminology

V<sub>a</sub> – Armature Voltage            V<sub>f</sub> – Field Voltage  
 I<sub>a</sub> – Armature Current            I<sub>f</sub> – Field Current

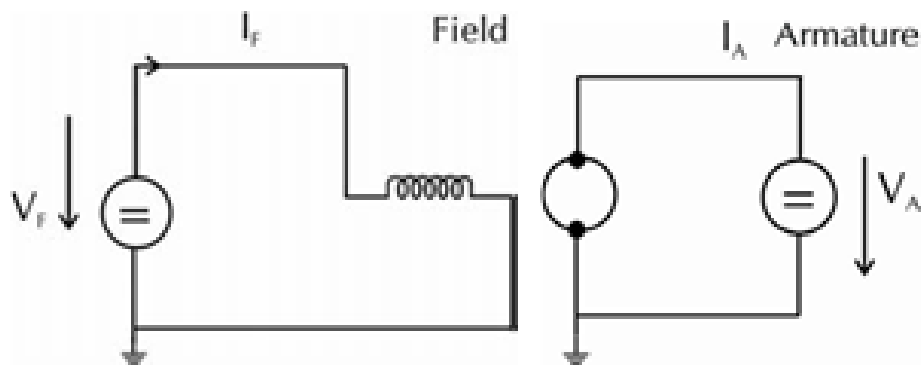


Fig 80: Basic Diagram—separated excited DC motor.

### Connection Cases

#### Current Sensor Connections

1. I<sub>a</sub> ≤ 600A, I<sub>f</sub> ≤ 100A - Standard DC portable sensors

Standard DC4000 current sensors have two ranges:

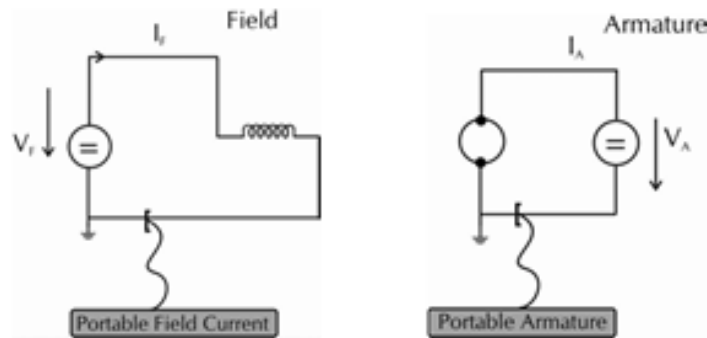
- 60 A/600 A - I<sub>a</sub>
- 10 A/100 A - I<sub>f</sub>

CAUTION: The maximum insulation voltage rating of the EXP4000 DC current transformer (CT) is up to 500 V, CAT III. Under no circumstance connect the current sensors to circuits of any higher voltage. This will cause severe damage to the EXP4000.



2.  $600 \text{ A} \leq I_a \leq 15,000 \text{ A}$ , or  $I_f > 100 \text{ A}$  – Optional DC portable sensors

Optional DC current sensors are available, extending the current range above 600 A for the armature, and/or above 100 A for the field.

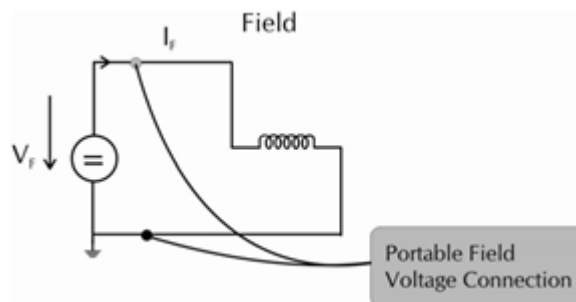


**Fig 81:** Connection diagram portable.

### Voltage Sensor Connections

#### $V \leq 500 \text{ V}$

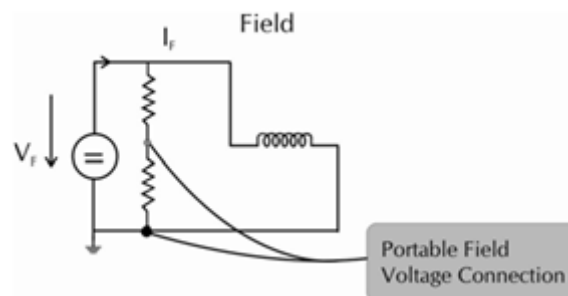
The EXP voltage connection is made directly across the armature voltage, or field voltage. The graphic below shows the field voltage connections.



**Fig 82:** Portable field voltage connection (less than or equal to 500V).

#### $V > 500 \text{ V}$

If the DC motor's voltage exceeds 500 V, then a resistive bridge can be used to supply a lower, proportional voltage to the EXP4000. The graphic below shows this done for the field voltage circuit.



**Fig 83:** Portable field voltage connection (greater than 500V).

## DC4000 Software Navigation and Overview

Navigating the DC4000 software is accomplished via the main menu bar, the icon toolbar, and the Navigation Pane.

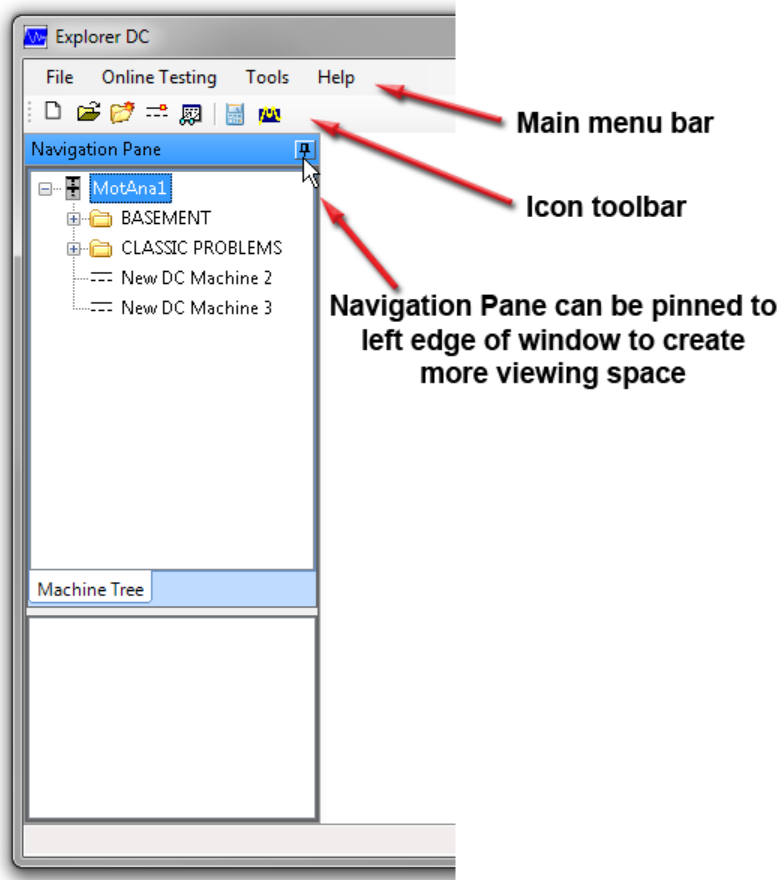


Fig 84: DC4000 navigation tools and options.

### File Menu

The File menu is used to initiate database and folder management functions.

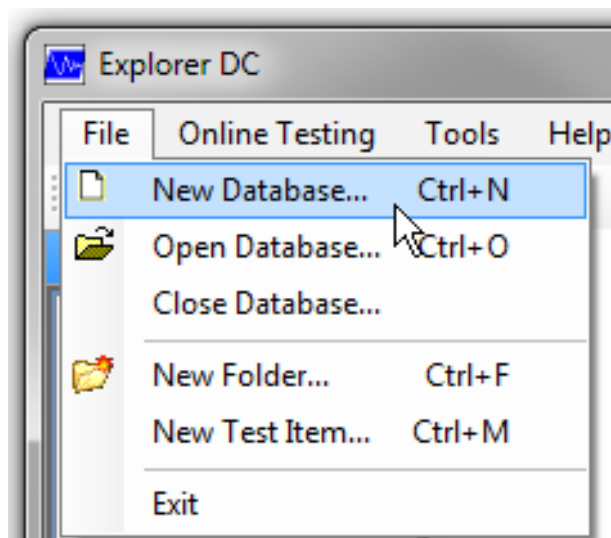


Fig 85: File menu.

## Creating a New Database

1. Click File, then New Database. The Create New Database dialog box appears as shown below.
2. Type a name for the new database that is relative to the operation then click OK. This database will now appear in the tree view on the navigation pane on the screen.
3. There are three types of database structures; choose the database structure appropriate to the application.

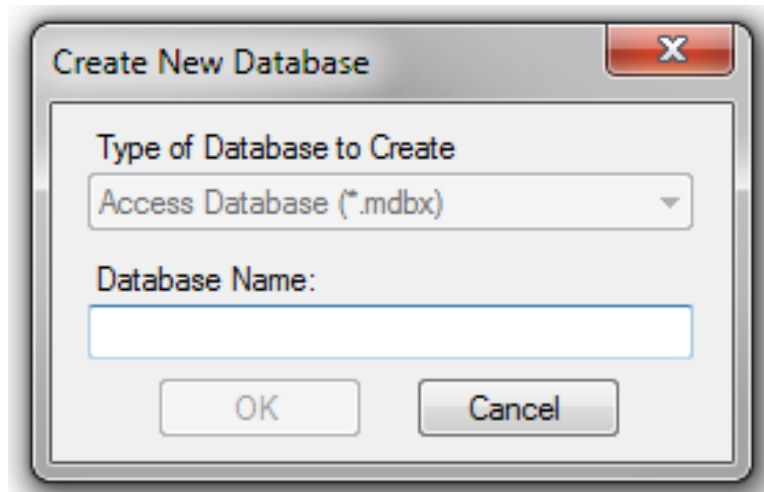


Fig 86: Create new database dialog box.

## Opening a Database

1. To open a database, click File and Open Database. A new window appears like the one shown below.
2. Choose the appropriate database then click Open. The database opened will be the active database used by the software.

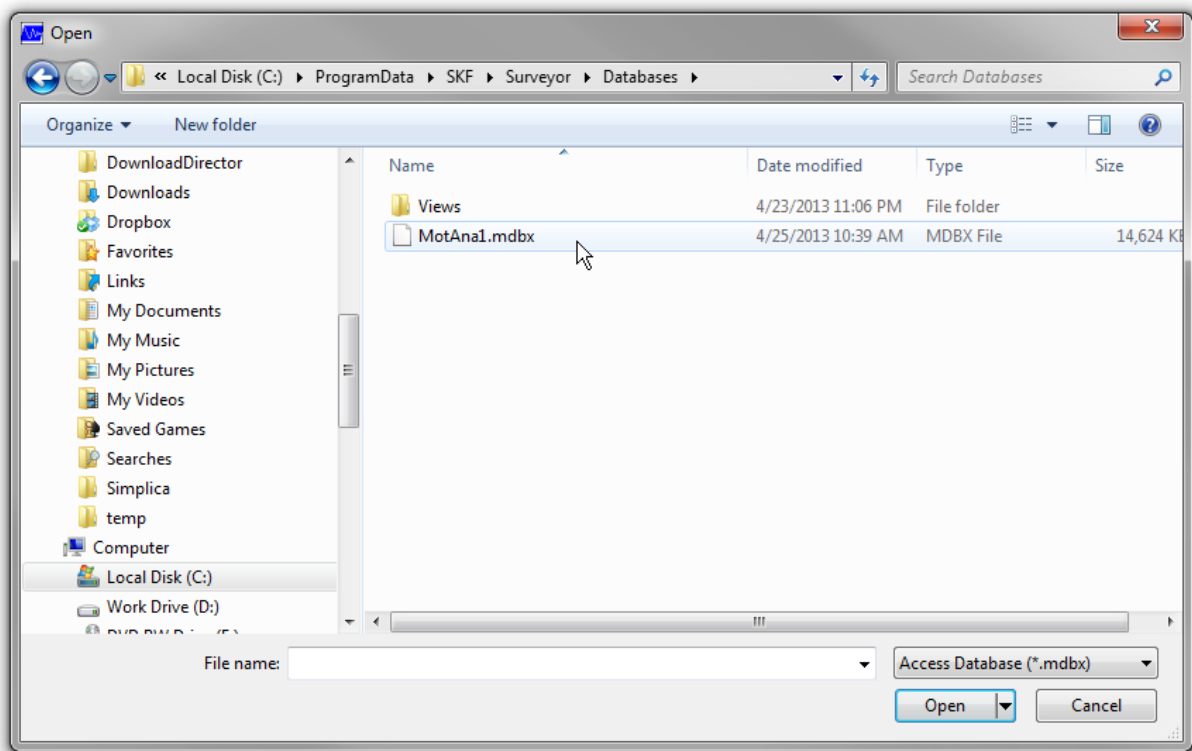


Fig 87: Window used to open database.

### Closing a Database

To close a database, click File, then Close Database. The database is automatically saved when you close it.

### Creating a New Folder

To create a new folder, click File then New Folder; the new folder will be added to the Tree View.

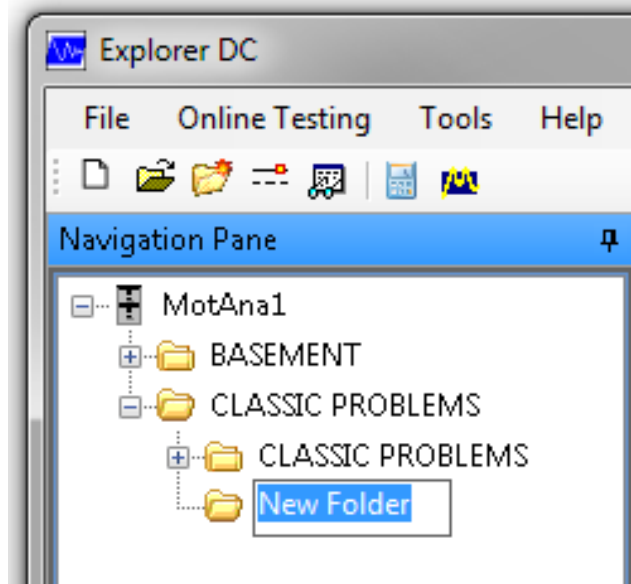


Fig 88: New folder.

### Renaming a Folder

To rename a new folder, right-click on the new folder and then on Rename in the dropdown box. The software will place a box around the new folder. Type in the appropriate name and press enter or click outside the folder.

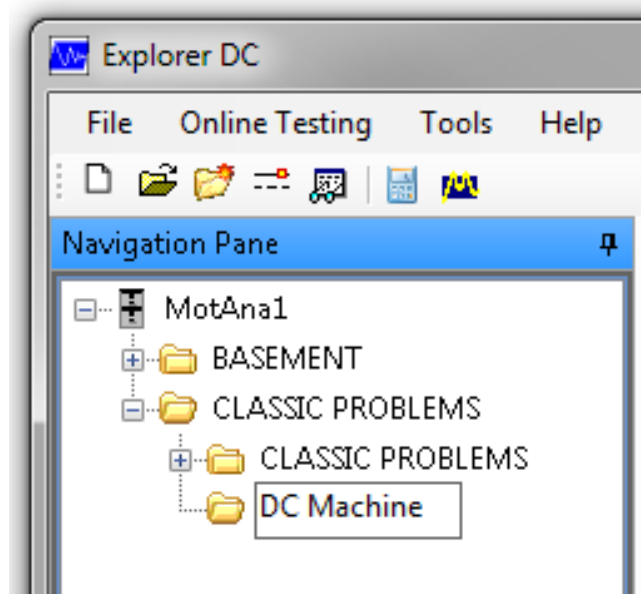


Fig 89: Rename folder.

## Creating a New Test Item

1. To create a new test item, click File then New Test Item. A wizard will appear to lead you through the process of creating a new machine.
2. Type in the appropriate machine name and click DC machine.
3. Click on the Next button to continue the process.

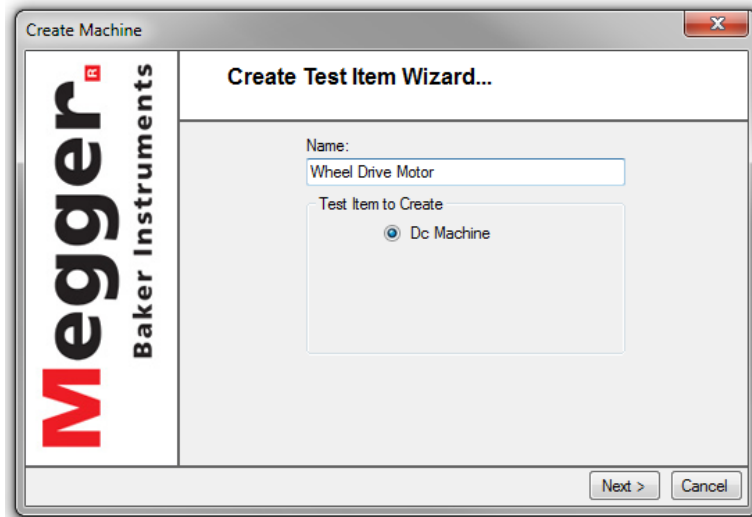


Fig 90: Create test item wizard.

You can type values directly in the fields or use the dropdown lists when available to make your selections. Notice that required fields appear in bold type:

Nameplate			
Please enter the information from the nameplate of the machine.			
<b>HP</b>	100.00	<b>kW</b>	74.60
<b>Base Speed [RPM]</b>	2500	Max Speed [RPM]	0
<b>Field Volts</b>	0	<b>Armature Volts</b>	0
<b>Field Amps</b>	0.00	<b>Armature Amps</b>	0.00
Number of Poles	2	Number of Commutator Bars	2
Has Interpoles	No	Frame	
Field Weakened Volts	0	Service Factor	1.00
<b>Winding</b>	Shunt	Enclosure	
<b>Insulation Class</b>	A	Max Ambient Temp. [°C]	40

Fig 91: Create Machine window; entering nameplate information.

- Number of poles (2, 4, or 6)
- Has interpoles? (yes/no)
- Winding: chooses between shunt, compensated shunt, or permanently excited
- Insulation class: A, F, B, or H
- Number of commutator bars; this is a display with an up/down arrow with progressive values in multiples of two

Required fields are listed in bold. Yellow fields are recommended, but may be left at default values. After all information is entered, click Finish to add the machine to the list in the Machine Tree.

### Using the Icons Toolbar for Feature Access Alternatives

Some of the features accessed from the File and Tools menus can also be accessed via the icons found in the toolbar just above the Navigation Pane. These features are identified in the graphic below.

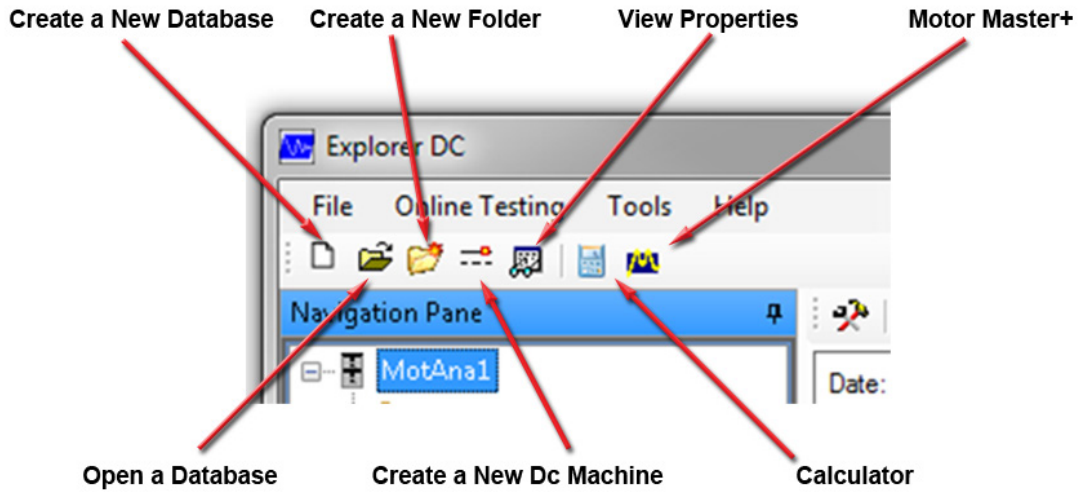


Fig 92: Icons used to access DC4000 features.

To enable the Create a New Folder and Create a New Dc Machine icons and their related functions, a folder must be highlighted. After you click on an icon, the related features work essentially the same as using the main menu access with the exception of the Create a New Dc Machine icon.

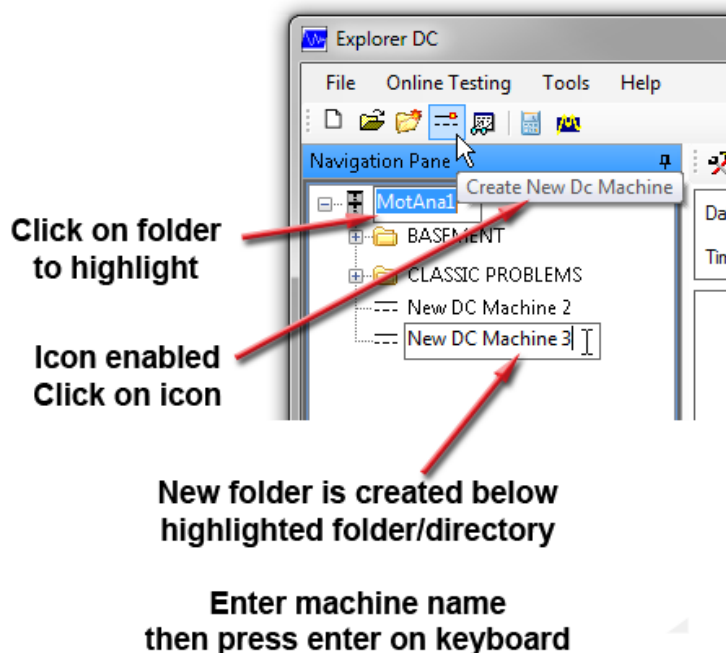


Fig 93: Create New Dc Machine icon in toolbar.

When you click on this icon, rather than starting the Create Test Item wizard, a new folder is added below the highlighted folder when the icon is clicked.

Enter a name for the folder/machine then press Enter on your keyboard. The Create Machine dialog appears for you to complete the nameplate information as described earlier.

## Viewing Properties

Clicking on the View Properties icon opens a window like the one shown below.

For Database and Folder levels, the window shows only the Location tab, providing the name and the modified date and time.

At the machine level, additional tabs provide information about the nameplate, machine application, manufacturer, online testing, and bearings. Some items within these tabs can be edited.

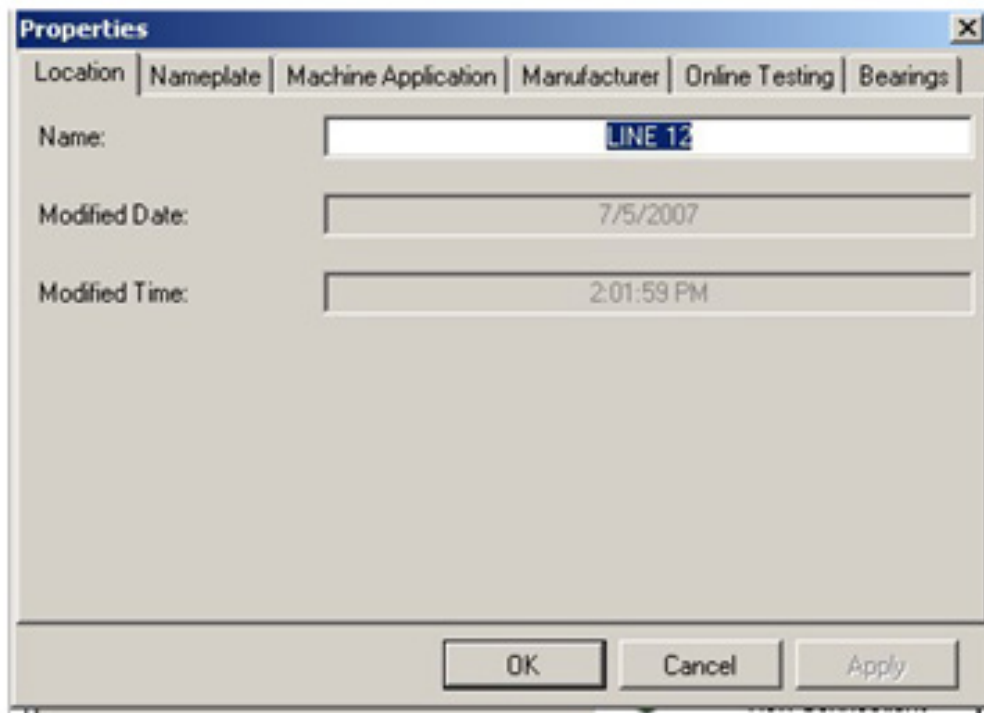


Fig 94: Right-click menu properties.

### Online Testing Menu

Before testing can begin, you need to provide the software with information needed to establish an understanding of what is being tested. The Online Testing menu provides access to the tools needed to provide this information.

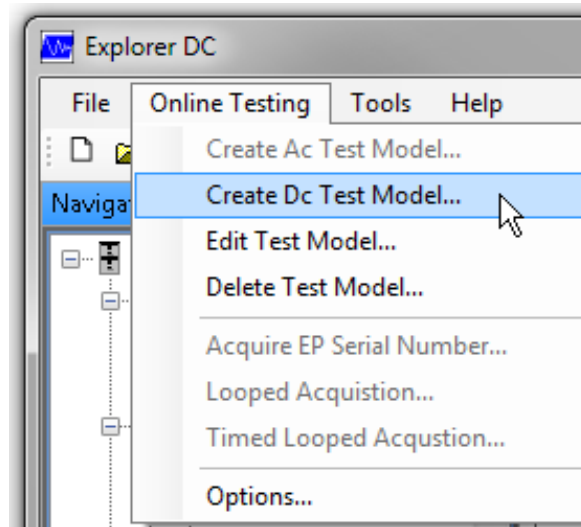


Fig 95: Online testing menu.

### Creating a DC Test Model

1. Click on the Online Testing menu then Create Dc Test Model. The Create Test Model dialog box appears as shown below.
2. Type a name for the new model in the Test Model Name field.
3. Change threshold levels as needed by highlighting the threshold level and typing in the appropriate values. Ensure that warning levels are higher than the caution levels.

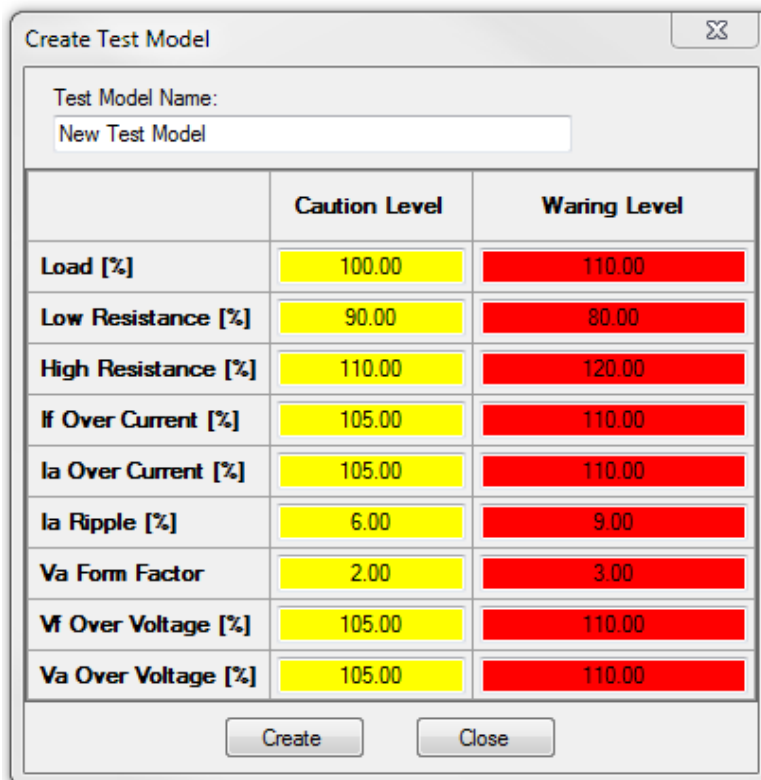


Fig 96: Create new test model.



## Editing a Test Model

1. Click on the Online Testing menu then Edit Test Model. The Select Test Model dialog box opens as shown below.
2. Use the Select Test Model to Edit dropdown list to locate and select the test model you want to edit.
3. Revise the threshold levels as needed then click on the Apply button.
4. Make other changes as needed and click Apply.
5. Click on the Close button when you are ready to save the changes to the test model, leave the dialog box, and return to the main window.

NOTE: The default test model cannot be edited or deleted.

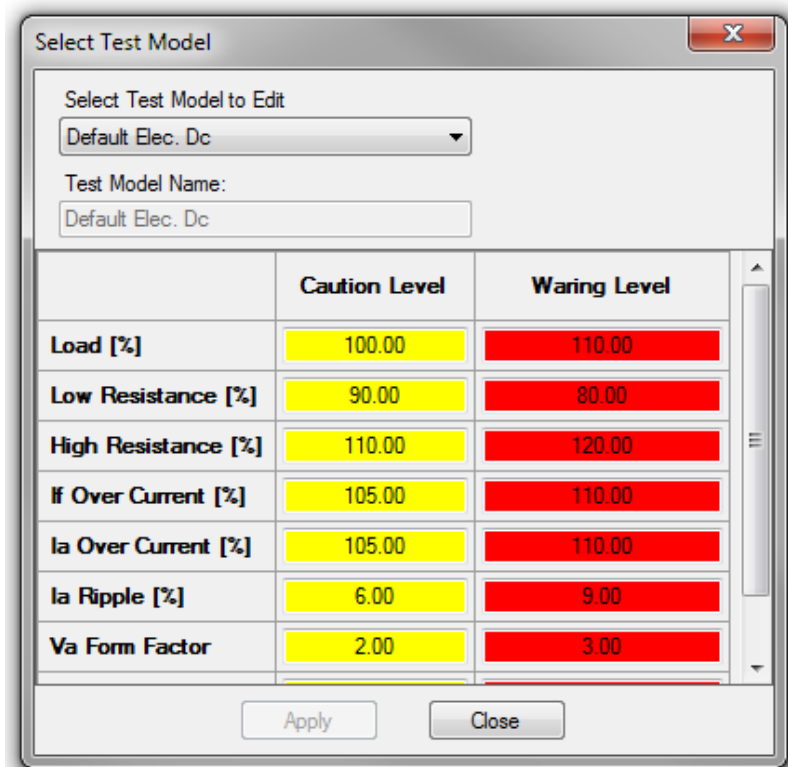


Fig 97: Edit test model.

## Deleting a Test Model

1. Click on the Online Testing menu then Delete Test Model. A dialog box appears like the one shown below.
2. Use the Select Test Model to delete dropdown list to locate and select a test model.
3. Click on Delete. A confirmation box will appear. Double check that this action is appropriate, then click on the appropriate response.

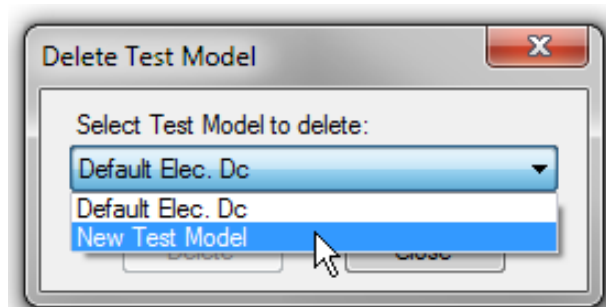


Fig 98: Delete test model.

### Using Looped Acquisition

The equipment can be set to continually run in a looped mode for a specified number of tests.

1. To access the looped acquisition mode, click on the Online Testing menu then Looped Acquisition.
2. Highlight and type in the appropriate number of tests or use the up and down arrows to select the desired number.
3. Click Start after set up is complete.

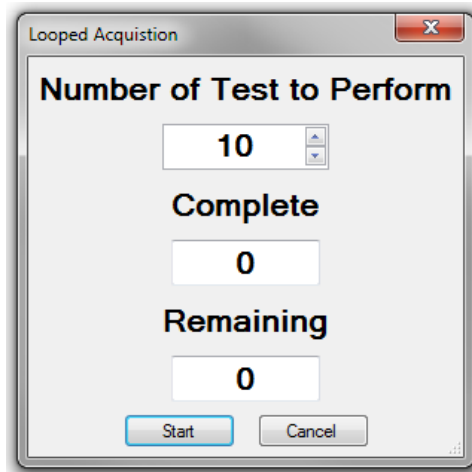


Fig 99: Looped acquisition.

Timed mode allows you to specify a number of continuous looped acquisitions, to be repeated in intervals between tests that are user specific.

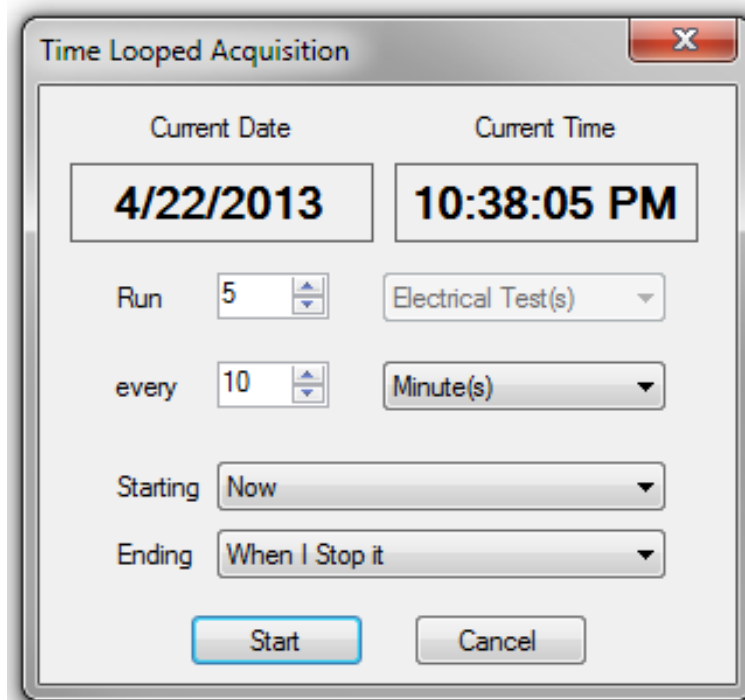


Fig 100: Time-Looped Acquisition.

You can chose the start time to either be immediate, or at a specific time and date. Ending the testing can be similarly chosen.

## Tools Menu

There are two choices in the Tools menu. The Motor Master+ tool gives you a research tool for motor efficiencies and workability. It helps you find motors of like size, capabilities, and efficiencies. It will also allow you to research motor details to see if it is working within prescribed tolerances.

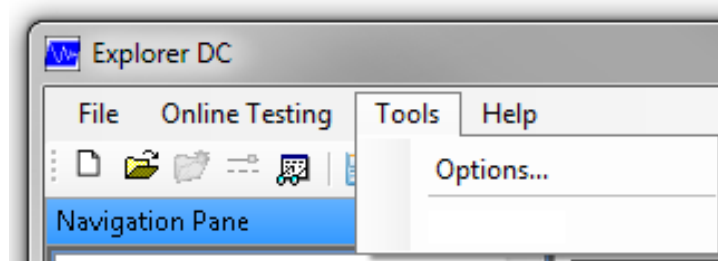


Fig 101: Tools menu.

### Motor Master+ (option)

This option is available for download from the U.S. Department of Energy and is not installed at the factory.

### Options

The Online Testing menu Options item provides access to three options that allow customization of several system parameters and database features: general, database, and archive.

#### General Tab

Use the General Options tab to set several system parameters.

The Calculator Path field and Browse button are used to identify the path to system's calculator.

The currency type can be set from here. The default is "USD" (US dollars). Type in the currency name, then use the dropdown list to select the symbol that represents the currency chosen.

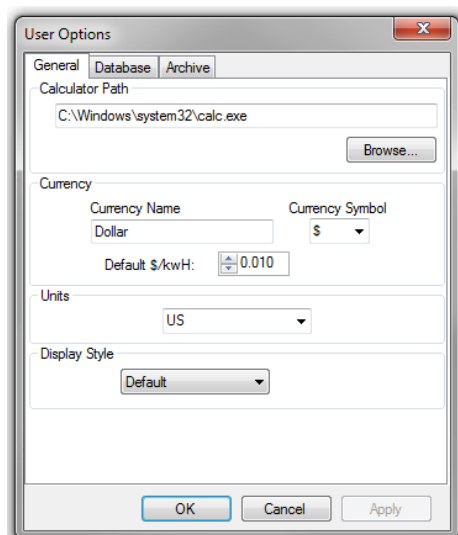


Fig 102: User Options/general options.

Use the Unit dropdown list to select either US or Metric.

Screen colors can be changed by clicking on any of the color schemes listed in the Display Style dropdown.

When you are satisfied with your changes, click Apply, and then OK.

### Database Tab

Use the Database tab to set the location for the database files along with the type of database is to be used as the default. For database types, you can select from Access Database (\*.mdb), Sql Express Database (\*.mdf), or Sql CE Database (\*.bic).

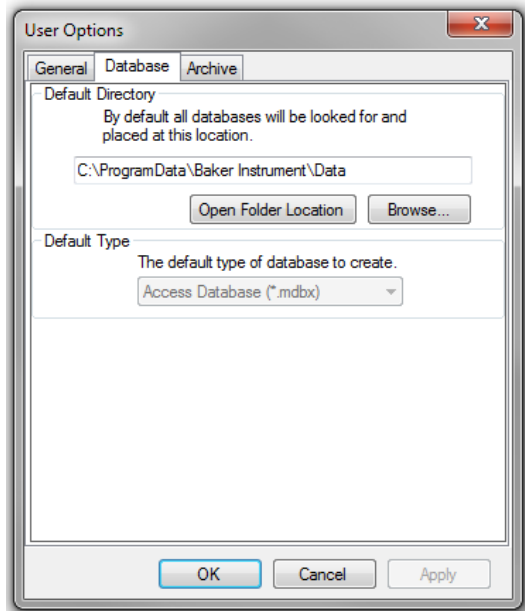


Fig 103: User options/database.

### Archive Tab

Use the Archive tab to set the location of where archives will be stored. This is an important feature to remember if you ever need to locate an archive. Also, the EXP4000 creates a large amount of data points. These data points can create large databases of many mega-bytes. Using this tab, you can define the Max Archive Size so that the data can be sent to different devices without issue. If the database is larger than the archive max size, the software will break the file size into appropriate pieces and archive all of the data.

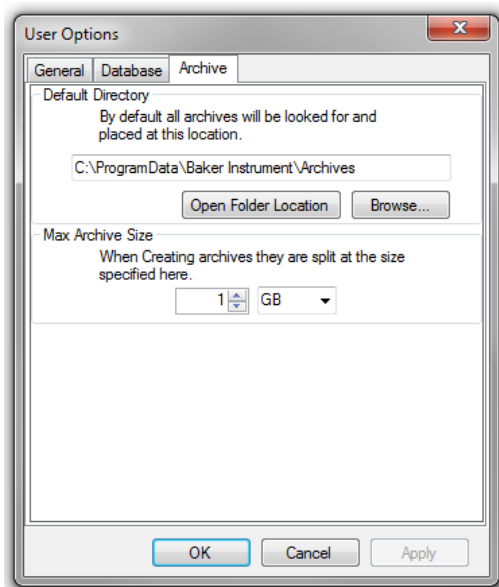


Fig 104: Options menu/archive.

## Software Testing Screen

The following description of the DC4000 software will aid in understanding how data is gathered.

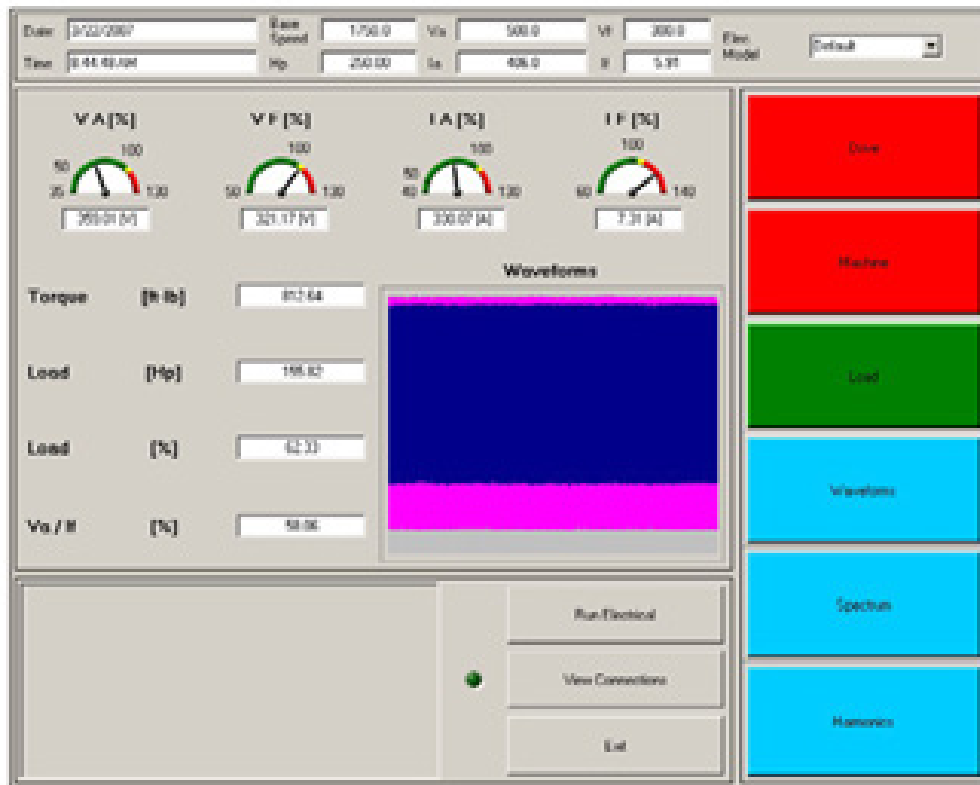


Fig 105: DC4000 main screen.

## CT Selection

On the top of the screen is a row of CT selections; one for the Field CT and one for the Armature CT. There are two selections in each. The Field CT is either 10A or 100A, whereas the Armature CT is either 60A or 600A.



Fig 106: CT selection.

## Nameplate Information

The information listed in the top portion of the screen is from the nameplate information that was entered when the machine was created. This information is for reference for what was originally entered for the machine.



Fig 107: Nameplate Information.

## Center of Screen

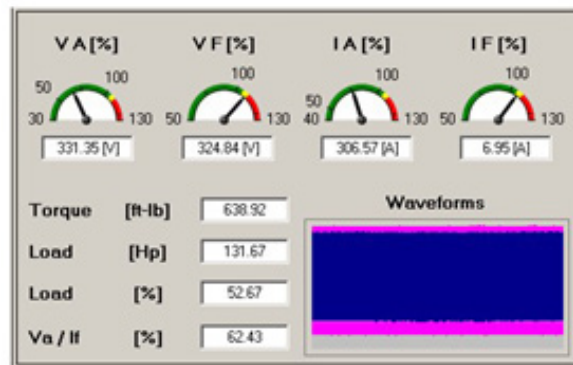


Fig 108: Center of screen.

## Parameters

$$\frac{V_a}{I_f} [\%] = \text{Percentage of Synchronous Speed}$$

- VA[%] = Armature voltage percentage
- VF[%] = Field voltage percentage
- IA[%] = Armature current percentage
- IF[%] = Field current percentage
- Torque [ft-lb] = Torque in foot pounds (torque [N-m] = Torque in Newton meters)
- Load [HP] = Load in horse power (load [kW] = load in kilowatts)
- Load [%] = Percentage load
- Va/If [%] = Percentage of synchronous speed equivalent

Waveforms can be zoomed in on to display cycles.

- Zoom in – Shift and hold left click button then drag box around area of interest.
- Zoom out – Ctrl and right click button will return screen to original zoom level.

## Practical data resulting from the waveforms

- Firing sequence
- Firing angles determined by amplitude of waveform
- Broken SCR-extreme firing angle
- Input voltage unbalance – Phases may be off; lack of symmetry in waveforms
- 3 phase (3+, 3-) SCR switching – symmetrical waveforms, unless too much ripple is present
- Typical DC drives will not have a flat waveform, due to six-pulse rectifiers or lack of ripple capacitors.

NOTE: The field circuit does not interact with the load. All load-related signatures will make it into the armature, but not the field.

## Bottom of Main Screen

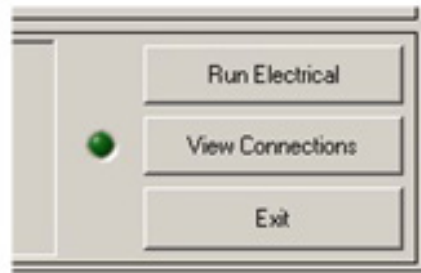


Fig 109: Bottom of main screen.

### Run Electrical Button

Click on Run Electrical to run the programmed tests.

### View Connections Button

Clicking on the View Connections button opens the View Connections window, which provides you with a real-time look at the input signals.

Armature voltage ( $V_a$ ), field voltage ( $V_f$ ), armature current ( $I_a$ ), and field current ( $I_f$ ) are displayed in terms of average along with RMS, min/max, peak-to-peak, and percent of nameplate values.

The graph shows the waveform shape.

Load and torque are plotted versus time.



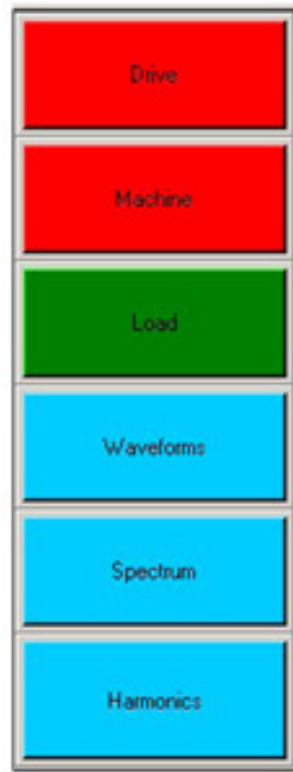
Fig 110: View Connections.

### Exit Button

Clicking on the Exit button closes the software and returns you to your desktop.

## Test Domains

The right side of the screen has a set of test buttons known as domains. Click on each individual button to see a subset of buttons and several test results screens.



**Fig 111:** *Test Domains.*

- Drive: Armature voltage level, field voltage level, armature voltage form factor, armature current ripple.
- Machine: Armature current level, high field resistance, low field resistance, field current level.
- Load: Torque ripple, load level.
- Waveforms: Results only.
- Spectrum: Field spectrum, armature spectrum, torque spectrum.
- Harmonics: Results only.

### Meaning of Button Color Code

- Green: Machine running within tolerances. No action needed.
- Yellow: Machine has exceeded a caution threshold. Action should be taken to avoid future problems.
- Red: Machine has exceeded a warning threshold. Action needs to be taken to correct problem.
- Blue: No applicable thresholds.



## Drive Domain

The Drive domain observes the upstream power. Poor power condition will expose the motor to unnecessary stress.

1. Click the Drive button to view the domain tests.
2. Click on any test to view the results or test logs.

### Armature Voltage Level (Va)

#### Function

Armature voltage level is the main variable to control speed. It is always created by the drive; speed varies proportionally to Va.

1. To change speed, change Va.
2. To reverse direction of rotation, reverse Va.

$$Speed = \frac{k(Va - Ia \times Ra)}{If}$$

and

$$Synchronous\ Speed = \frac{Va}{If}$$



Fig 112: Armature Voltage Level.

Table 5: Typical thresholds.

Threshold	Value
Nominal	-Va_Nameplate < Va < Va_Nameplate
Warning threshold	120% Va_Nameplate
Caution threshold	110% Va_Nameplate
Standards	NEMA MG-1 Section 1-12.64

### DC Machine Va Troubleshooting

Result:  $|Va| > Va$  nameplate

#### Possible Problem Root Causes

- Drive settings and motor nameplate data do not coincide.
- Drive or sensor problem.
- Malfunctioning control circuit or feedback.
- Neutral plane is off.

#### Possible Effects

- Operates over rated speed motor.
- Brush fire – Excessive brush sparking due to armature over voltage.
- Commutator/brush damage.

### Field Voltage Level (Vf)

#### Function

Connecting field voltage (Vf) onto the field winding causes the flow of field current (If). This creates the magnetic field necessary for torque generation.



Fig 113: Field Voltage Level.

Table 6: Typical thresholds.

Threshold	Value
Nominal	$ Vf_{field\_weakening}  <  Vf  <  Vf_{base\_speed} $
Warning threshold	$120\%  Vf_{base\_speed}  \text{ or } 80\%  Vf_{field\_weakening} $
Caution threshold	$110\%  Vf_{base\_speed}  \text{ or } 90\%  Vf_{field\_weakening} $
Standards	NEMA MG-1 Section 1-12.64

## DC Machine VF Troubleshooting

Result:  $|V_f| > |V_{f\_base\_speed}|$

### Possible Problem Root Cause

#### Case I: $I_f \leq I_{f\_base\_speed}$

- The field circuit's resistance is higher than nameplate suggests.
- The field winding is running too hot.
- Excessive contact resistance in the field circuit.
- The field circuit's lead lengths cause additional voltage drop prior to reaching field winding terminals.
- Error entering the nameplate information when creating the motor.

### Possible Effects

- Contact resistances tend to increase over time. Following this trend, the worsening contact resistance will lead to over speed trip, or over speed damage to the motor.
- The field winding's resistance varies too much from the drive's motor model, which may introduce stability problems to speed or torque control.
- On inexpensive motors with no speed control, the motor can overspeed, possibly causing damage.
- Field lead lengths cause additional voltage drop prior to reaching field winding terminals.
- Many drives have motor models used to offer higher quality speed/torque controls. The field's resistance varying too much from the drive's motor model may introduce stability problems to speed or torque control.

### Possible Problem Root Cause

#### Case II: $I_f > I_{f\_base}$

- Drive setup problem.
- Drive or sensor malfunction.
- Short in field.

### Possible Effects

Many drives have motor models used to offer higher quality speed/torque controls. The field's resistance varying too much from the drive's motor model may introduce stability problems to speed or torque control.

Results:  $|V_f| < |V_{f\_field\_weakening}|$

### Possible Problem Root Cause

#### Case I: $I_f < I_{f\_field\_weakening}$

- Drive setup problem.
- Drive or sensor malfunction.

### Possible Effects

- Over speed trip.
- Over speed damage.
- Series poles connected in series have been removed from the circuit.

### Possible Problem Root Cause

#### Case II: $I_f \geq I_{f\_field\_weakening}$

- Field circuit's resistance is lower than nameplate suggests.
- Field winding's temperature is below standard ambient (40° C) or motor may not have warmed up yet.

- Series elements of the field winding are not part of the circuit (turn-turn faults)
- Nameplate vs. motor issue:
- Error entering the nameplate when creating the motor.
- Motor's nameplate does not properly represent the field circuit.
- If the field circuit's resistance is lower than the nameplate suggests.

### Possible Effects

If the field winding has a turn-turn fault, and if the field voltage has noticeable harmonic components, the shorted turns are being overheated. The field's ground-wall insulation will fail prematurely. The amount of overheating due to the harmonic current content depends upon the amount of  $V_f\text{-ripple}/V_f$ .

If the ambient temperature is below standard ambient (40° C), and the motor has not operated for a long enough time, then the field winding is still in the process of heating up. If the drive does not change the  $V_f$ , then It will keep falling until the field winding reaches a steady state temperature.

Many drives have motor models used to offer higher quality speed/torque controls. Varying the field winding's resistance too much from the drive's motor model could introduce stability problems to speed or torque control.

If the motor's nameplate does not properly represent the field circuitry the field's resistance varies too much from the drive's motor model, which can introduce stability problems to speed or torque control.

## Armature Voltage Form Factor

### Function

Form Factor is defined as:

$$Va \text{ Form Factor} = \frac{Va_{RMS}}{Va_{Average}}$$

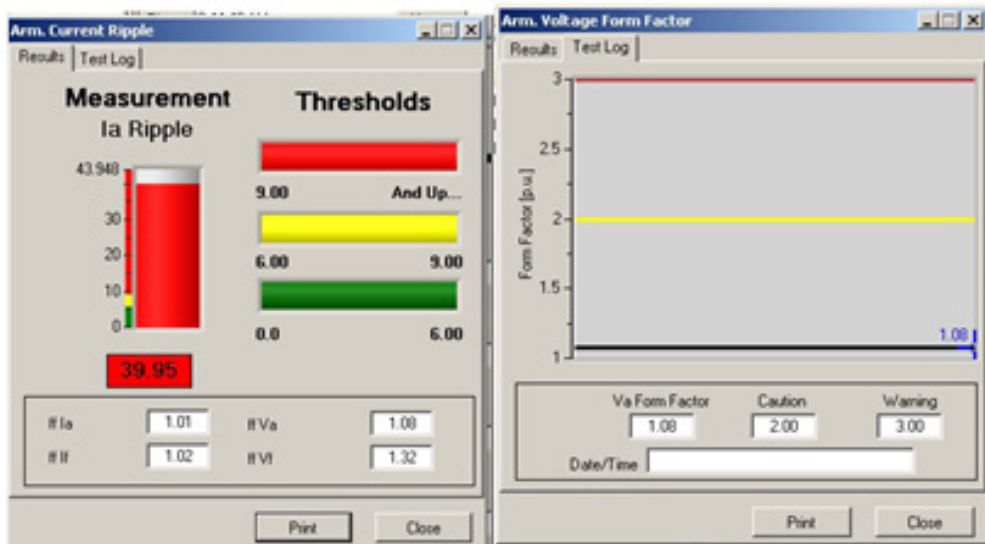


Fig 114: Armature Voltage Form Factor.

This is a representation of how much armature voltage ( $V_a$ ) differs from a pure DC signal. The closer the armature voltage form factor is to 1.0, (the theoretical minimum), the cleaner the signal. An armature voltage form factor greater than 1.0 indicates AC current components in the armature and could mean more losses.

**Table 7: Typical thresholds. The following boundaries apply to DC motors operating from a rectified AC supply.**

Threshold	Value	
Warning threshold	120% $V_a$ _Rated	80% $V_a$ _Rated
Caution threshold	110% $V_a$ _Rated	90% $V_a$ _Rated
Standards	NEMA MG-1 Section 1-12.64	

## DC Machine $V_a$ Form Factor Troubleshooting

**Result:**  $V_a$  form factor is too high

### Possible Problem Root Cause

- Excessive voltage unbalance feeding the drive.
- Unsymmetrical firing of the drive's armature circuit switches.
- The number of pulses generated by the drive is too low.

### Possible Effects

The drive's supply introduces excessive variations in the motor's armature current. This creates excessive torque ripple for applications defined as essentially torque ripple free. Some applications (for example, extruders) function properly only if the supplied torque is sufficiently constant. An excessive armature voltage form factor can cause excessive armature current ripple, resulting in additional commutator sparking.

## Armature Current Ripple

### Function

This is current that produces no torque, yet produces heat. Primarily, armature current ripple is the response of the circuit to the armature voltage AC components. The inductance of the motor (and any additional users supplied inductance) can smooth out the armature current ripple at least to some extent. A reduction in the RMS armature current ripple reduces the heating of the motor, while a reduction in peak-to-peak armature current ripple improves the commutating ability of the motor.



Fig 115: Armature Current Ripple.

Typical thresholds formula:

$$Ia \text{ Ripple Factor} = \frac{(Ia_{max} - Ia_{min})}{Ia_{NP}}$$

Table 8: Typical thresholds.

Threshold	Value
Warning threshold	2.5 < Ia ripple factor
Caution threshold	6.0 < Ia ripple factor < 2.5
Standards	NEMA MG-1 Section 1-14.61

## DC Machine Ia Ripple Troubleshooting

**Result:** Armature current ripple is too high

### Possible Root Cause

- Va Form Factor is too high.
- Drive malfunction.
- Timing of SCR's is wrong.
- High AC voltage unbalance.
- Armature circuit's inductance too small.

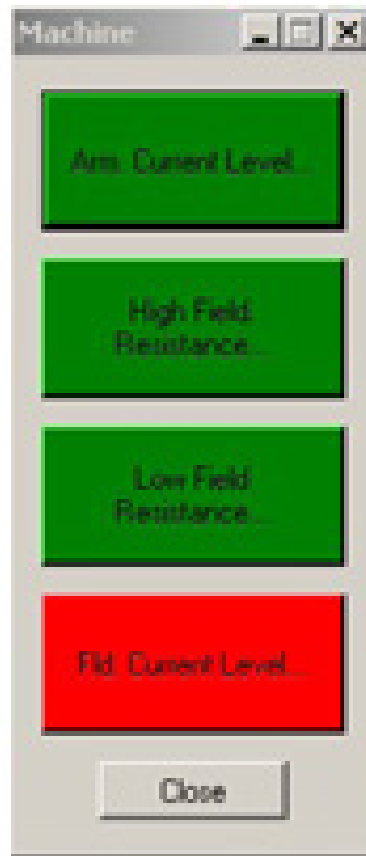
### Possible Effects

The drive's supply introduces excessive variations in the motor's armature current. This creates excessive torque ripple for applications defined as essentially torque ripple free. Some applications (for example, extruders) function properly only if the supplied torque is sufficiently constant.

AC current components contribute more to heating than to torque generation – aging the armatures prematurely. Additionally, AC armature current components diminish the commutation capacity.

## Machine Domain

The Machine domain displays the issues directly related to the motor's health. A machine can be a motor or a generator.



**Fig 116:** *Machine domain tests.*

1. Click on the Machine domain button.
2. Click on any of the machine domain tests to view the test results or logs available.

**Armature Current Level**

**Function**

The armature current ( $I_a$ ) level represents the current flowing through the armature winding.

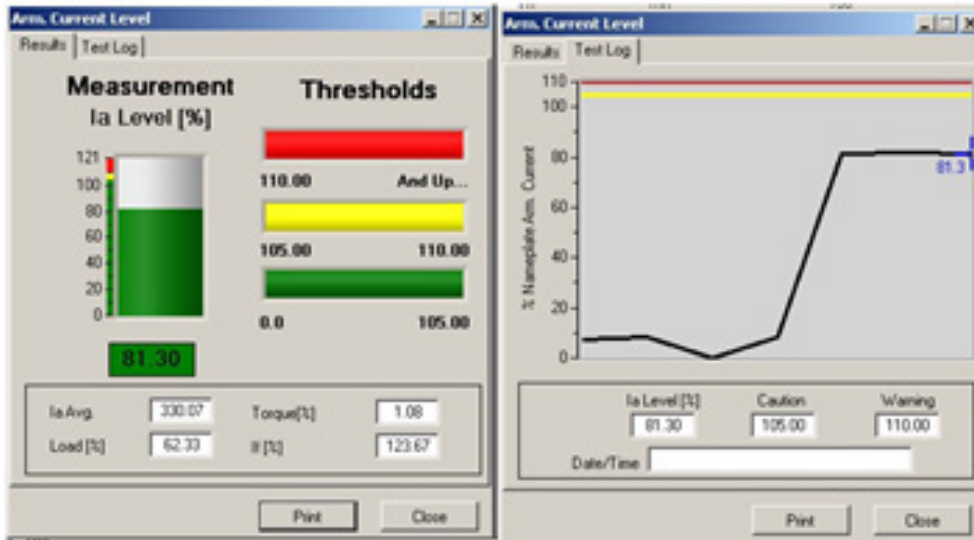


Fig 117: Armature Current Level.

Table 9: Typical thresholds.

Threshold	Value
Warning threshold	120% rated < $I_a$
Caution threshold	110% rated < $I_a$ < 120% rated

**DC Machine  $I_a$  Troubleshooting**

**Possible Problem Root Cause**

- $V_a$  level is too high.
- Excessive torque is demanded by the load.
- Armature may have stalled.
- No current in the field.

**Possible Effects**

- Brush fire.
- Commutator/brush damage.



## High Field Resistance

### Function

The calculated field resistance is compared to field resistance at rated conditions extrapolated to the upper boundary of the insulation class.

$$R_f = \frac{V_f}{I_f}$$

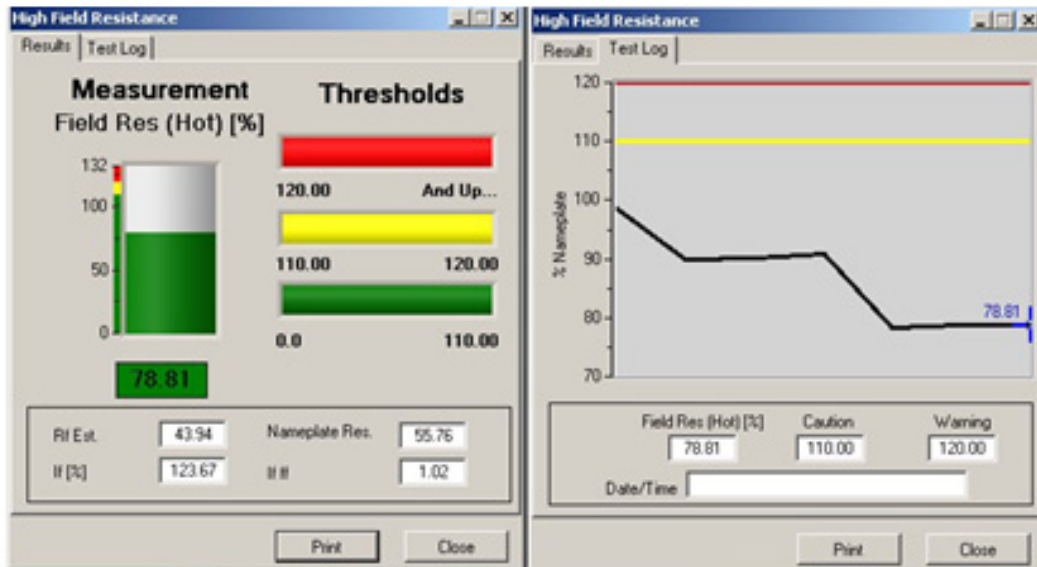


Fig 118: High Field Resistance.

Typical thresholds formula:

$$R_{fHot} = \frac{V_{f rated}}{I_{f rated}}$$

Table 10: Typical thresholds.

Threshold	Value
Warning threshold	120% RfHot < Rf
Caution threshold	110% RfHot , Rf , 120% RfHot

## DC Machine Field Resistance Troubleshooting

Result: Field resistance is too high

### Possible Problem Root Cause

- High temperature.
- High contact resistance.
- Gauge of copper wire used for winding is too small.

### Possible Effects

- Shortened insulation life.

**Low Field Resistance**

**Function**

The calculated field resistance is compared to field resistance at rated conditions extrapolated to the lower boundary of the insulation class.

$$R_f = \frac{V_f}{I_f}$$

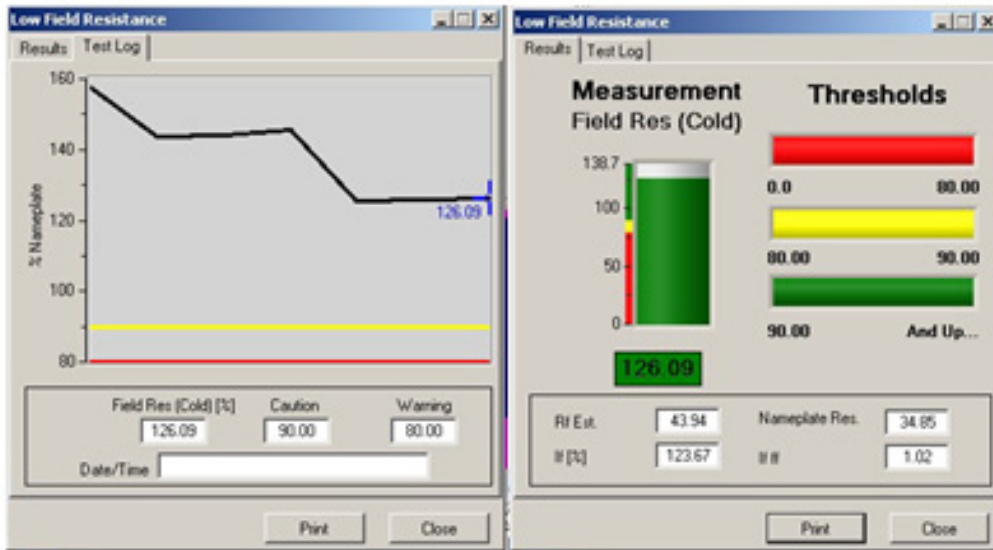


Fig 119: Low Field Resistance.

Typical thresholds formula:

$$R_{f(cold)} = R_{f(hot)} \times \Delta T$$

Where:

Delta T = per unit resistive increase for copper going from ambient temperature up to hottest allowable temperature for that insulation class.

**Table 11: Typical thresholds.**

Threshold	Value
Warning threshold	80% Rfcold > Rf
Caution threshold	90% Rfcold > 80% Rfcold

**DC Machine Low Field Resistance Troubleshooting**

**Result**

- Turn-to-turn short
- Field winding is below NEMA ambient temperature (400C)

**Possible Effects**

- Shortened motor life.
- Motor was very recently started.
- Ambient temperature is very much below 400C.

## Field Current Level

### Function

Field current ( $I_f$ ) level corresponds to the current flowing through the field winding. Note: It is critical that the field current never falls too low or moves through the zero point, otherwise, the motor could over speed or stall.

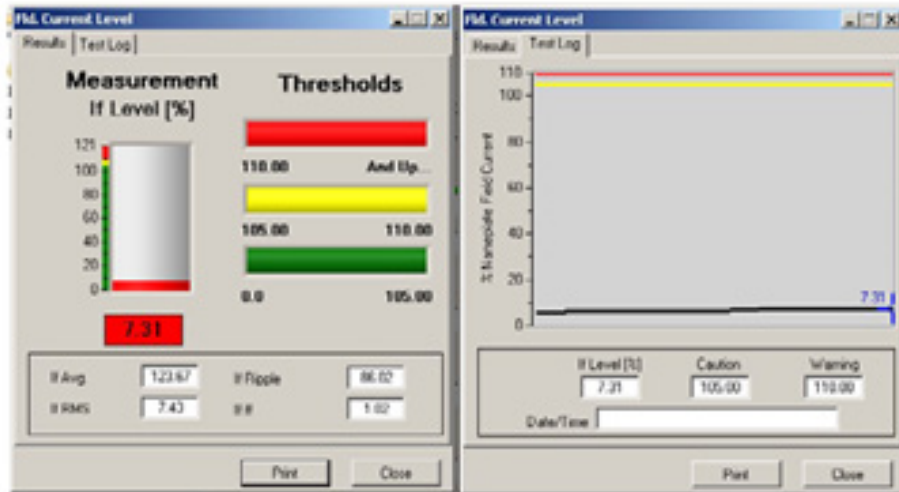


Fig 120: Field Current Level.

Table 12: Typical thresholds.

Threshold	Value
Warning threshold	120% rated < $I_f$
Caution threshold	100% rated < $I_f$ < 120% rated

## DC Machine If Troubleshooting

### Result

Field current level is too high

### Possible Problem Root Cause

- $V_f$  too high.
- Field circuit resistance too low or cold field windings.
- Short in field windings.

### Possible Effects

- Too many I<sup>2</sup>R losses.

### Result

Field current level is too low.

### Possible Problem Root Cause

- High temperature.
- High contact resistance.
- Long leads of small diameter copper.

### Possible Effects

- Over speed.
- Stalling.

## Load

The load domain uses the motor as a sensor to look at the driven load. To fully describe the steady state behavior two components are supplied.



**Fig 121:** *Load domain tests.*

Torque ripple: Imaged data short-term behavior as well as load signature.

Load level history: long-term behavior is made viewable.

1. Click on the Load domain to view tests.
2. Click one either of the domain tests buttons to view the test results or logs available.

## Torque Ripple

Torque ripple is defined as the division of maximal torque divided by average torque during the acquisition period.

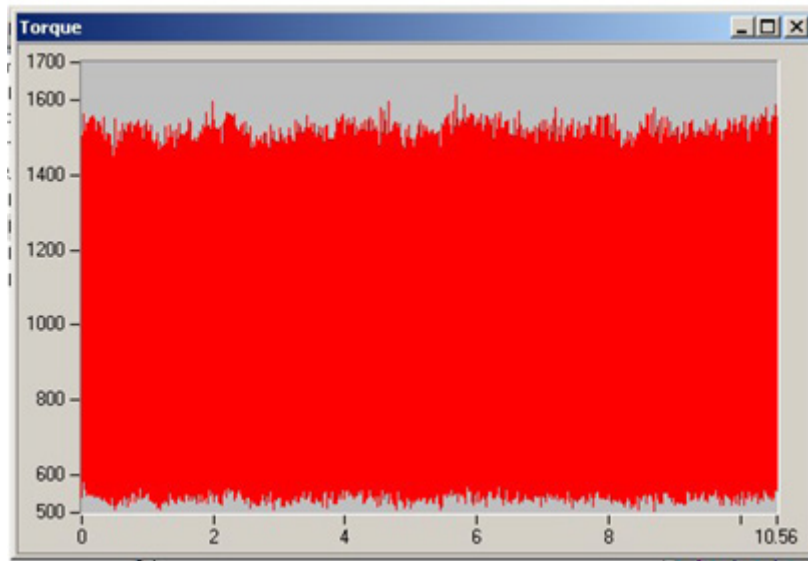


Fig 122: Torque ripple.

### Function

Torque ripple is a measure of how small the torque band is that surrounds a steady state average torque. An important feature of the graph is the overall signature of the instantaneous torque (torque versus time plot). This signature is the result of the load requirements of the drive.

$$T = k \times I_a \times I_f$$

Boundaries: N/A – blue results

### Results

Torque ripple is too high

A torque ripple in a ripple-free application indicates a problem.

### Possible Problem Root Cause

- Load problem.
- Drive problem.

**Load Level**

The motor is required to deliver the load level requested by the load. If there is a change in the load level, the root cause of that change lies in the driven load, not in the motor’s capabilities.



Fig 123: Load Level.

**Function**

Load level displays the test history of the load Dynamic monitoring identifies deterioration, which in most cases is gradual making trending important. A gradual increase of load can be a sign of additional friction in the driven belt system. A decrease can be traced back to a gradual blockage of the inlet of a fan or a pump. Changing loads can only be diagnosed with detailed knowledge of the operating process. Expertise in the particular driven load is necessary to determine whether the measured change is meaningful for predictive maintenance.

Table 13: Typical thresholds.

Threshold	Value
Warning threshold	120%<load
Caution threshold	110%<load<120%

**Possible Problem Root Cause**

***In case load level is too high:***

- Load level problems are always caused by the load.

**Possible Effects**

- Overheating.

## Waveforms

Waveform shape can be indicative of drive or motor problems. For example, if every sixth peak of the field voltage or armature voltage waveform is smaller than the rest, it is possible that one SCR on a six-pulse rectifier is not firing properly. Typically, a DC drive does not utilize ripple capacitors, so these waveforms typically are not flat.

In addition, an entire missing tooth in the waveform could indicate a broken SCR. Voltage unbalance should also be visible.

Because there is more inductance in the field than in the armature, field current should normally be relatively small (high resistance) with less ripple than armature current.

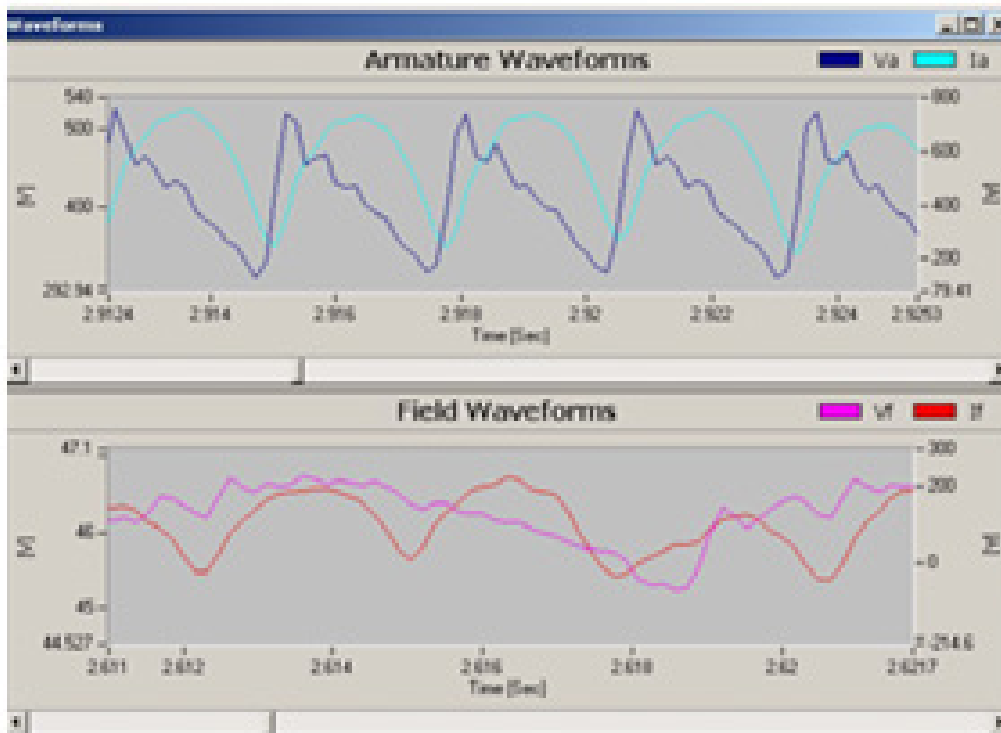


Fig 124: Waveforms.

## Spectrum

Spectra are useful for analyzing the frequency content of time-domain signals. Armature voltage ( $V_a$ ), armature current ( $I_a$ ), field current ( $I_f$ ), field voltage ( $V_f$ ) and torque are transformed to the frequency domain with the Digital Frequency Locked Loop (DFLL) and/or the Fast Fourier Transform (FFT).

1. Click on the spectrum domain button to view the spectrum tests.
2. Click on any of the test buttons to view the graphical spectrum test results.

## Field Spectrum

Field voltage ( $V_f$ ) and field current ( $I_f$ ) should have similar spectra at lower frequencies. As frequency increases, impedance also increases (the impedance is mostly inductive), resulting in the field current spectrum beginning to decrease in amplitude at higher frequencies.

The field circuit does not interact with the load, so any issues found in the field spectra have to be the result of the voltage sources, the field winding resistance, or the field winding inductance.

A field circuit powered by rectified three-phase AC should display harmonics at DC and multiples of the 6th harmonic: 6th, 12th, 18th, and so on. No harmonics should be displayed at multiples of the second harmonic: 2nd, 4th, 8th, and so on. The presence of a second harmonic multiple could be due to voltage unbalance at the input of the DC drive.

For low ripple applications having excessive field current ripple, the inductance of the field circuit could be too low. This can be corrected by adding additional inductance externally to the drive and/or motor field circuits.

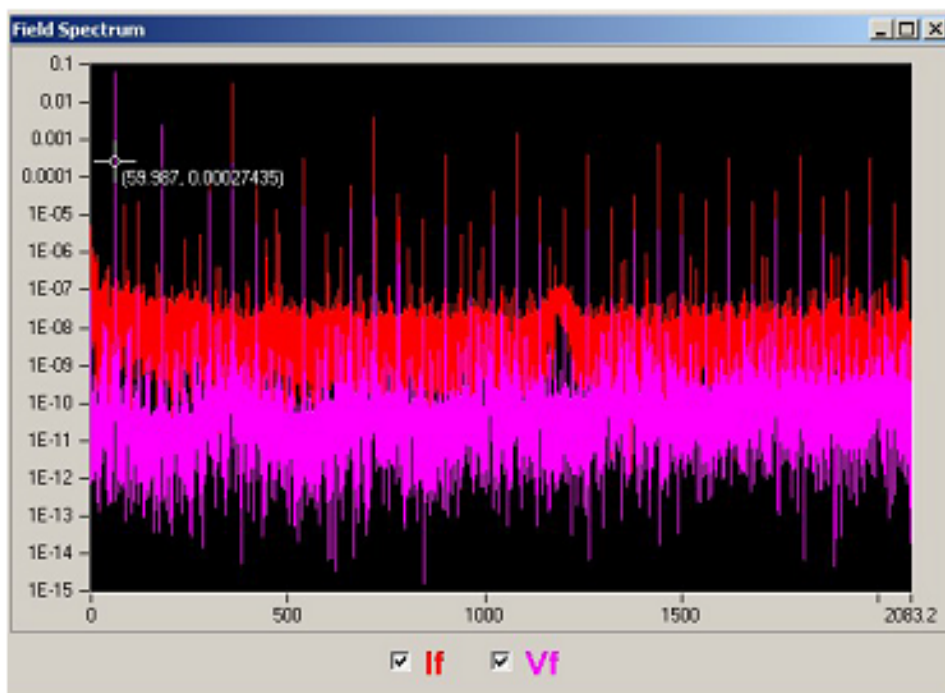


Fig 125: Field Spectra.



## Armature Spectrum

As with the field spectrum, armature voltage ( $V_a$ ) and armature current ( $I_a$ ) should have similar spectra at lower frequencies. However, as frequency increases, impedance also increases (the impedance is mostly inductive). As a result, the armature current spectrum should decrease in amplitude at higher frequencies. If this is not the case, it is due to the machine.

The armature spectra is useful in identifying the following problems.

- Raised bar.
- Raised Mica.
- Chattering.
- Neutral plane problems.

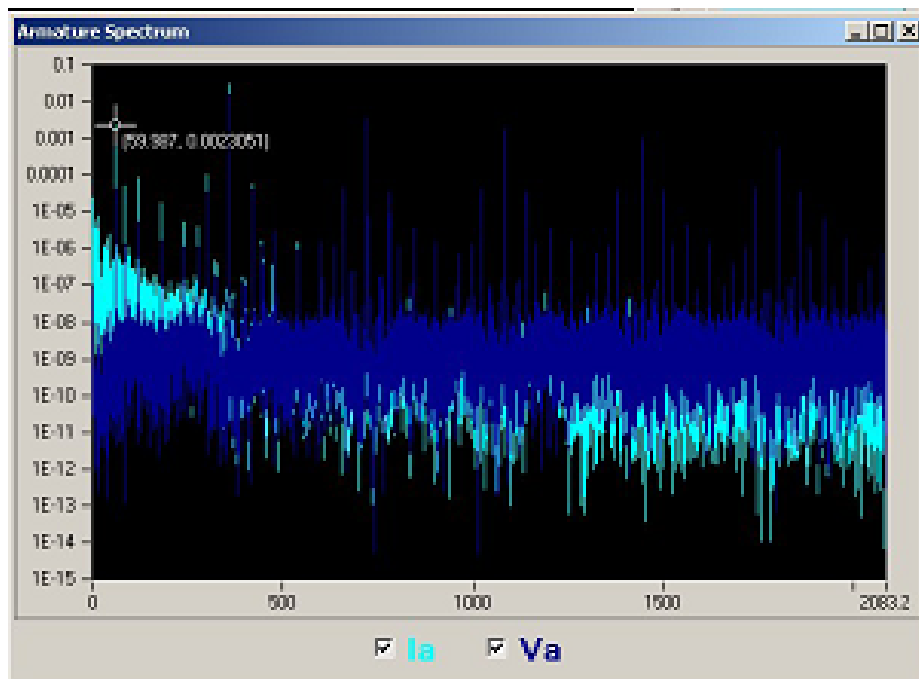


Fig 126: Armature Spectra.

## Torque Spectrum

The torque spectrum is composed of both electrical and mechanical components. The electrical component can be reduced by addressing issues pertaining to the armature voltage form factor and armature current ripple—voltage unbalance, unsymmetrical firing of SCRs, and insufficient drive pulses. Some applications (for example, such as extruders) require very little torque ripple. In these applications, it is critical that the ripple be addressed. When the electrical components of the torque spectrum have been isolated, whatever is left is a mechanical signature.

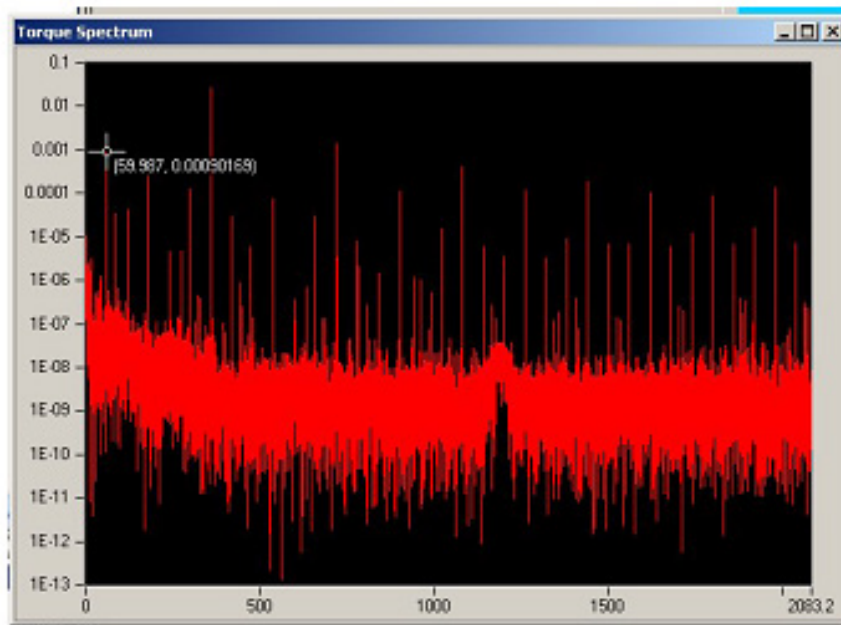


Fig 127: Torque Spectra.

## Harmonics

Harmonics provide an indication of how much alternating current is feeding the DC current motor. When a DC current motor is operated from a rectified alternating current source, rather than from a low ripple source such as a battery, the performance could be affected, possibly resulting in increased temperature and decreased commutation and efficiency.

A DC motor operated from rectified three-phase AC should display harmonics at the following locations: DC, 6th, 12th, 18th, and so on.

1. Click on the Harmonics domain button to view the harmonics involved with the machine under test.
2. To view the harmonics in different formats, click on the tabs at the top of the screen.
3. Click on the check box to view all four channels or as few as needed for each channel: field current (If), armature current (Ia), field voltage (Vf), armature voltage (Va).

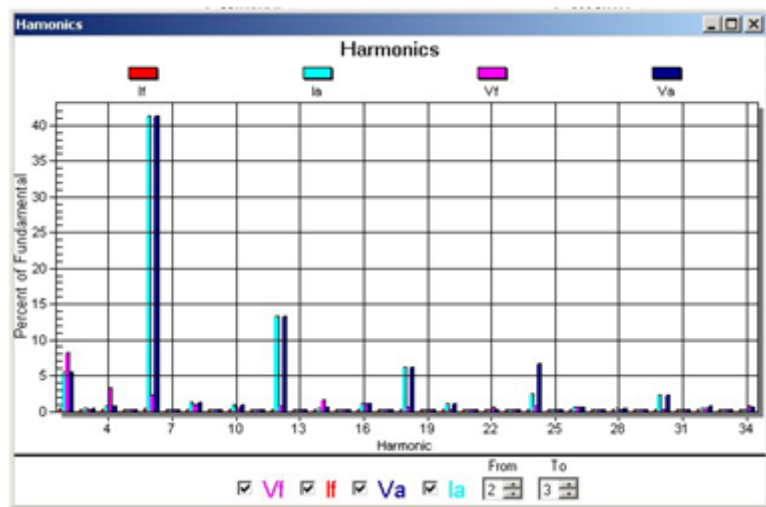


Fig 128: Harmonics.

4. Click on Export to view the available data formats. This allows data to be displayed in several formats, copied to the clipboard, exported to a file for email, or sent directly to a printer. Size definitions are also available. The unit of measure is pixels.

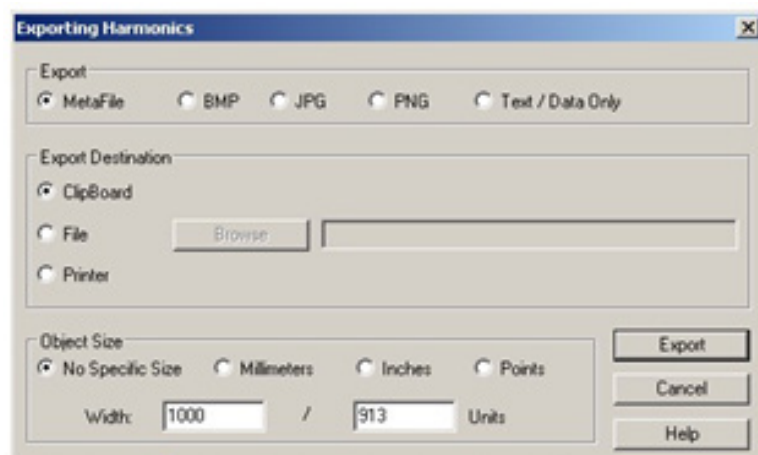


Fig 129: Export Harmonics.

## Result

The presence of any other harmonic—particularly the 2nd—indicates a lack of symmetry (except for the case of a single-phase rectifier).

Unusually large harmonics represent:

- On armature voltage can indicate an unbalance on the rectified supply.
- A blown SCR.
- On armature current can indicate a high contact resistance.

## Reports

1. To generate a report, select the test records desired.
2. To select multiple test records simply use the Ctrl or Shift Keys as in any Windows® format.
3. Click the right mouse button and select Add to Report. The report will be created and a popup box will appear to save the report in a .rtf (rich text format), which can be opened in a number of different software packages.

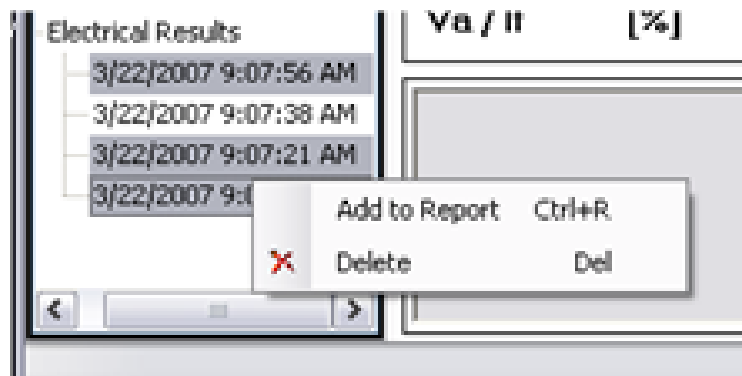


Fig 130: Right-Click Menu/Reports.

Report examples are shown on the next page.

Explorer DC Electrical Result	
Machine Name:	LINE 2
Location	DART CONTAINER/LINE 2
Test Date/Time	3/22/2007 9:07:56 AM
Report Date	8/15/2007 7:08:34 PM
Explorer SN#	\$\{TESTERSN\}\$

Nameplate Data:			
Hp	250.00	kW	186.50
Base Speed [RPM]	1750.00	Max Speed [RPM]	1750.00
Field Volts	300.00	Armature Volts	500.00
Field Amps	6.55	Armature Amps	402.00
Winding	Shunt	Insulation Class	A

Measurements		
	Field	Armature
Average Voltage	324.84	331.36
Max Voltage	693.46	658.42
Min Voltage	-13.95	71.27
% Rated Voltage	108.28	66.27
Average Current	6.95	306.57
Max Current	10.23	384.23
Min Current	3.27	191.18
% Rated Current	106.15	66.27

Test	Value	Status	Caution Level	Fail Level
Field Voltage Level	324.84	Caution	31500.00	33000.00
Arm. Voltage Level	331.36	Pass	52500.00	55000.00
Arm. Voltage FF	1.33	Pass	2.00	3.00
Arm. Current Ripple	48.02	Fail	6.00	9.00
Arm. Current Level	306.57	Pass	42210.00	44220.00
High Field Resistance	146.01	Fail	110.00	120.00
Low Field Resistance	233.61	Pass	90.00	80.00
Field Current Level	6.95	Caution	687.75	720.50
Load Level	0.00	Pass	100.00	110.00

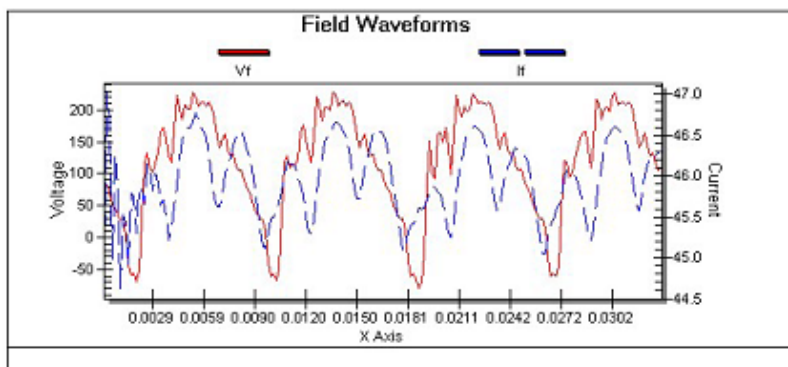
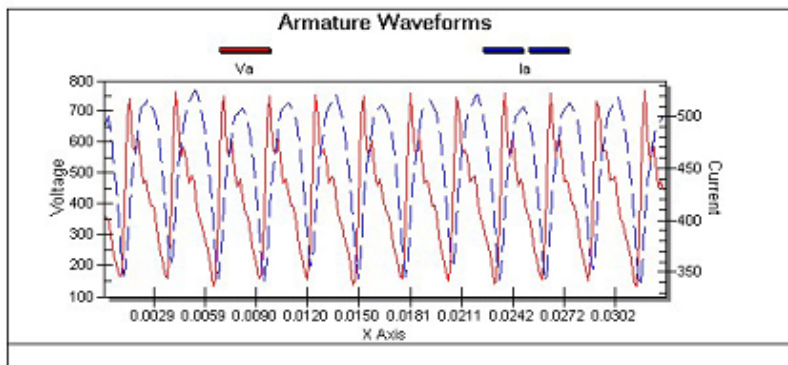


Fig 131: Sample reports



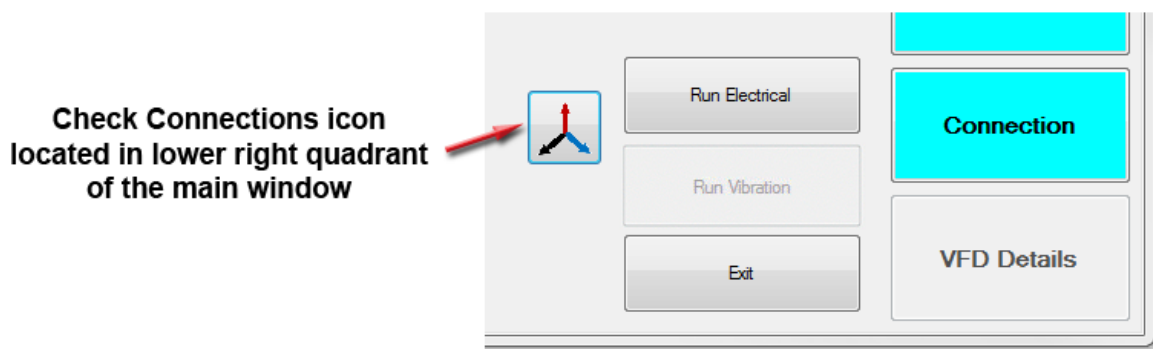
## 9 — Example Test and Report Generation

This chapter provides general guidelines for using the EXP4000 dynamic motor monitor; it does not cover all of the capabilities of the instrument.

NOTICE: Ensure that all safety procedures have been read and understood before making any connections to or attempting to use the EXP4000. Refer to the "Safety Operating Information" chapter for details.

### Motor Monitoring

1. Prior to testing, ensure that the software has been set up properly along with an appropriate database structure.
2. Ensure that machines have been accurately input and that all thresholds for each test have been established. Refer to the "Basic Software Overview" chapter for procedures and details.
3. Connect the EXP4000 to the machine to be tested as described in "Connecting the EXP4000."
4. After hookup has been completed, click on the Check Connections icon located on the main screen of the software.



**Fig 132:** *Check Connections icon.*

5. If the connections are not correct and the machine is not a VFD machine the autophasing will automatically correct the connections.
6. If the machine is a VFD machine, autophasing is automatically turned off. The connections must be manually corrected.
7. Click Run Electrical. This will run all preprogrammed settings for the machine connected.
8. When testing is done, scan the front panel results for accuracy. If all is fine, write the testing to the database.

### Looking at Data Collected

It is important to look at the data gathered prior to writing it to the database. If the data is deemed inadequate or mistaken, it can lead to misinterpretation of results. Parameters can be adjusted and the testing redone if the front panel results are not reasonable for the machine.

### Adjusting Parameters

If the torque-speed curve has a red dot appearing in the graph area it can be from a speed miscalculation, rotor bar problems, an incoming voltage problem or another cause. Check the speed in the nameplate.

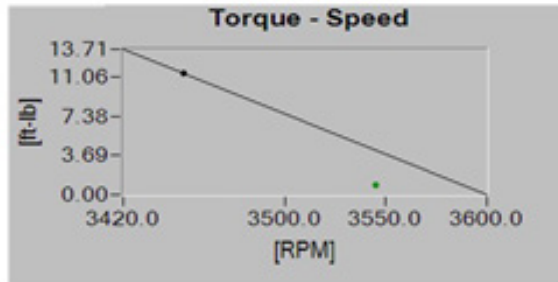


Fig 133: Torque speed parameter adjustment.

If the current draw is incorrect, check the CT selection from the front panel or the connections button. The physical connection might not be right or there could be a bad connection.

### Override Speed

If the speed is wrong, it can be overridden. Click on the Tools menu then select the Speed Override item. Enter the appropriate speed in the field and ensure the On box is checked.

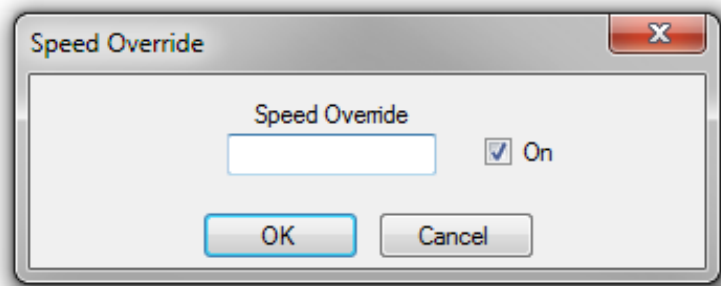


Fig 134: Override speed.



## Adjusting Electrical Acquisition Time

This will affect absolute test time and increase rotor bar test resolution. If rotor bar problems are suspected, it can be helpful to increase the acquisition time to obtain more data.

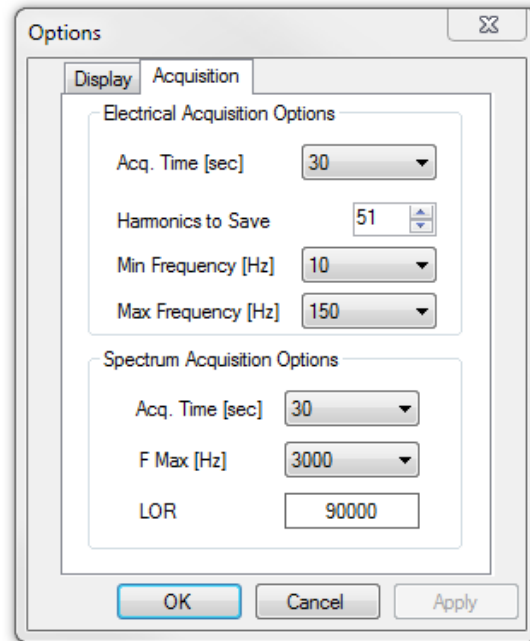


Fig 135: *Electrical Acquisition options.*

## Spectrum Acquisition Options

This adjustment allows you to change the frequency range being monitored along with the resolution. This affects the voltage, current and the torque spectrums.

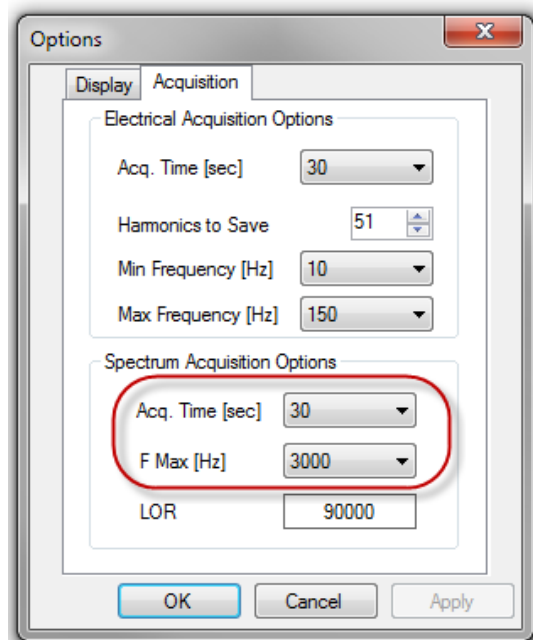


Fig 136: *Spectrum Acquisition options.*

### Looped Acquisition/Timed Acquisition

In the Tools menu, there are two types of loop acquisition modes: continuous and time looped. In continuous looped acquisition mode a set amount of tests must be completed prior to the instrument stopping. You should run a minimum of five tests, but 10 is the optimal amount.

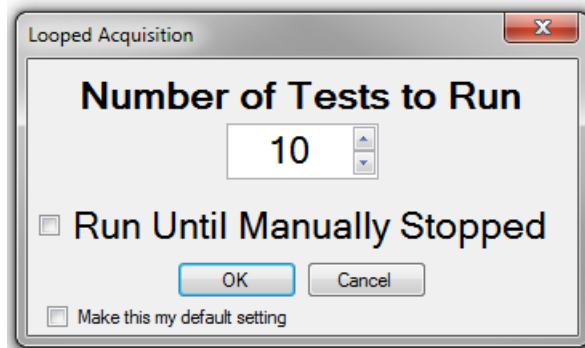


Fig 137: Continuous Looped Acquisition dialog box.

The second acquisition mode is time looped acquisition, which uses a defined time and date as the trigger.

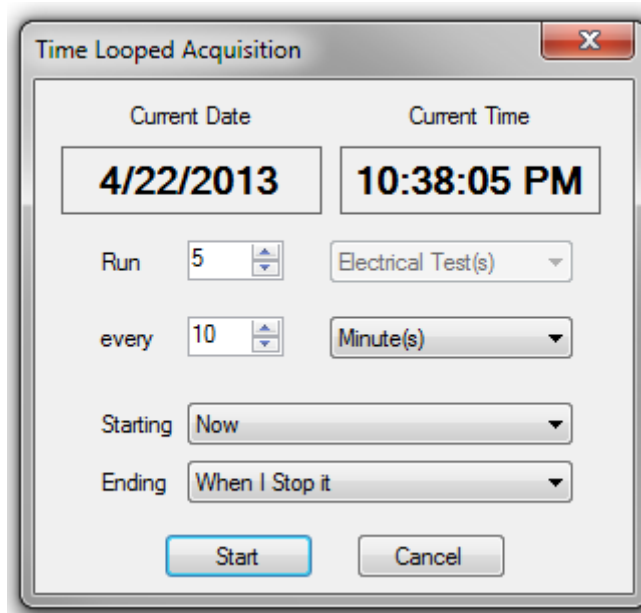


Fig 138: Time Looped Acquisition dialog box.

## Creating Reports from the Report Generator

You can select multiple machines and results to generate a report, but only machines with a stored result can generate a report.

1. Click on the File menu then Report Generator to open the Select Results window shown below.
2. Select the results to be included in the report by checking the box(es) next to the test result listed in the tree.
3. A machine summary page is automatically generated for each unique machine that is being included in the report.

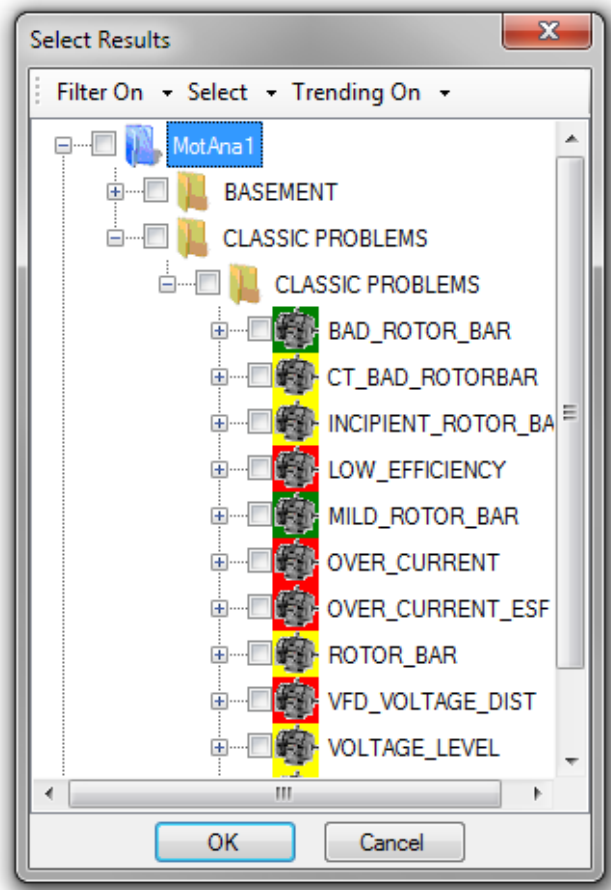


Fig 139: *Select Results* window.

4. Use the Filter On menu to filter the displayed results by result status or by a specific data range.

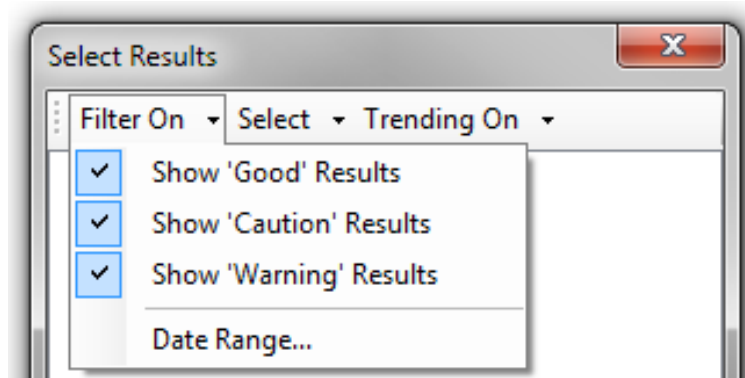


Fig 140: *Select Results—Filter On* menu.

- 5. Click on the Select menu to select the displayed results for reporting based on result status.

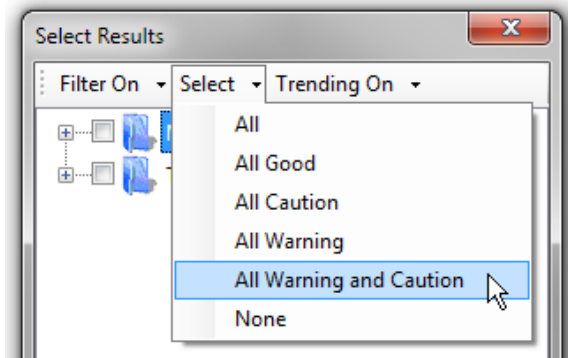


Fig 141: Select Results—Select menu,

- 6. Click on the Trending On menu to view trending parameters. By clicking on the words "Trending On," the filtering parameters for the menu toggle on and off.

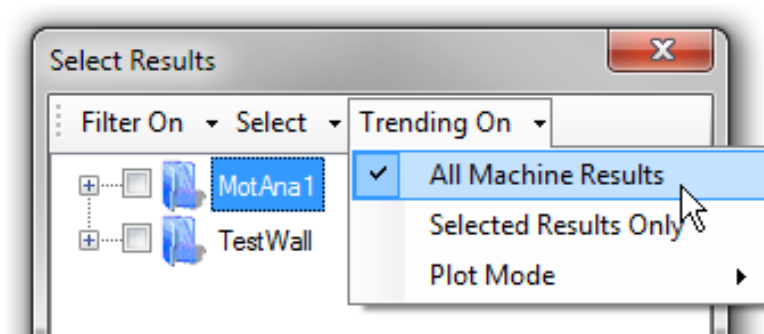


Fig 142: Select Results—Trending On menu.

- 7. Click on OK after all parameters for the report have been developed. The report wizard will now create the report you can save it as a .rtf type file. It can then be reviewed in an assortment of software.
- 8. A window appears to select the location for the report. Enter the name and select the proper location then click Save.

The software will create a Rich Text Format (.rtf) document and automatically open it in your default text editor program. This document can be edited to suit your needs (for example, you can add logos, notations of tests, network capable, and more.) These annotations can be made in the report through normal text editor functionality.

### Automatic Generation of Reports

Results for tests conducted with the EXP4000 are automatically saved. Reports can be generated from this data, providing pass/fail data, numeric data, and appropriate waveforms from tests. Charts trend this data, which is logged with test dates. Analysis of test results over time is a key tool in a predictive maintenance program.

## 10 — Appendix

### Default Settings

- Database Directory [InstallDir]dB
- Archive Directory [InstallDir]\Archives
- EP Acquisition—Find machine associated with EP and auto assign it
- Elec Acquisition Options: 10 Sec.

NOTE: Two-pole machines are always acquired with at least 30 seconds despite the Elec Acquisition options setting.

**Table 14:** *Default settings.*

Test--Electrical	Voltage Level	Yellow	Red
	Over voltage	10%	20%
	Under voltage	5%	10%
	Unbalance	3%	5%
	Distortion	5%	8%
	Rotor Condition	45 dB	36 dB
	Operating Condition	5%	10%
	Service Factor	1	11
	Over current	100%	110%
	Efficiency	5%	10%
	Payback Period	24 months	12 months
	Spectrum Acquisition	3000FMax	1.37 Acq Time
Machine Tree	Tree Level 1 Name Tree Level 2 Name	Location Building	
Units	US Customary		
Currency	Dollars (\$)		
Voltage	Line to Ground		
Machine Tree Filters	<ul style="list-style-type: none"> <li>■ Show Machines with No Tests</li> <li>■ Show Tests with a Good rating</li> <li>■ Show Tests with a Caution rating</li> <li>■ Show Tests with a Warning rating</li> <li>■ Do NOT Filter test by Date</li> </ul>		

## Connection Troubleshooting

### General

The EXP4000 has two different modes of operation: Non-VFD (60Hz or 50Hz line operated) and VFD (Variable Frequency Drive mode). The connection requirements for each of these modes differ slightly. For VFD connection troubleshooting, refer to chapter 7, “VFD analysis software option.

### Non-VFD mode

This mode is operated in two different ways, with or without autophasing. Autophasing allows for automatic correction for proper phasing of the current transformers (CTs) with respect to the connected voltage phases. The autophasing feature is designed to recognize which CT signals belong with which polarity, and to which connected voltage signal. It requires that the observed three-phase load be only an induction motor without power factor correction downstream of the point of connection. If any other device is being observed, the autophasing feature needs to be turned off.

**Table 15:** *Non-VFD issues, causes, and actions with autophasing feature turned on.*

Issue	Possible Cause	Action
Monitored speed is wrong	The device connected is either not a three-phase induction motor, or there are power factor correcting capacitors down the line from the point of connection.	Turn the autophase feature off and be aware that portions of the data (ind, speed, torque, rotor bar, efficiency) will be compromised.
Motor is running at high load, yet EXP4000 is displaying low load.	Autophasing failed (rare).	Turn autophasing feature off. Ensure proper phasing in connection. Save data and send to Megger Baker Instruments support for further tuning of autophasing feature.
Motor is running at no load, yet EXP4000 is displaying high load.	Autophasing failed (rare).	Turn autophasing feature off. Ensure proper phasing in connection. Save data and send to Megger Baker Instruments support for further tuning of autophasing feature.

### Frequently Asked Questions

***The EXP4000 shows the wrong speed. It displays the operating speed as synchronous speed (3600, 1800, 1200, 900 rpm, and so on for 60Hz operation; or 3000, 1500, 1000 rpm, and so on for 50Hz operation). However, the motor is running at speeds lower than that. What is the problem?***

When creating a new machine, the nameplate speed needs to be entered into the Speed [RPM] field in the Machine Properties dialog box. If the synchronous speed was entered, the EXP4000 expects to be testing a synchronous machine—not an induction machine. For a synchronous machine, displaying the synchronous speed is correct.

1. To edit the properties, click on the Machine menu then Machine Properties.
2. If desired, enter a new name in the Name field.
3. Click on the Apply button. A confirmation dialog will pop up saying “Machine Name has changed. Create a New Machine?”
4. Select No to update the existing machine.
5. Clicking on Yes will create a new machine.
6. All nameplate fields will now become editable. Make changes as appropriate and click Apply. This will create a new machine without any test data.
7. To view this new machine, click on its name in the Machine Tree.

8. You can now perform tests again.

NOTE: An existing machine with recorded tests cannot be edited. In order to edit this machine, you must delete all tests and then edit the machine.

### **How do I connect the EXP4000 to the secondaries of PTs if I have an open delta configuration?**

Open delta configurations are very common in the field for medium-voltage or high-voltage motors.

1. Ensure that all safety precautions are being followed when working with live voltage. Refer to the “Safety Operating Information” chapter for details.
2. Identify the three different points in the MCC that show the same voltage (typically 100–200 volts) when connecting A–B, B–C, and C–A. One of these pins typically is the ground pin.
3. Clip the ground connection to a viable ground in the MCC.

NOTE: Typically, this will be one of the three pins previously identified.

4. Connect the three phase clip-ons to each of the identified pins.

### **How do I connect the EXP4000's portable CTs if I have only 2 CTs installed in my medium or high voltage motor?**

The sum-of-currents concept applies in this situation.

1. Connect the first two portable CTs to phases A and B.
2. The third CT needs to be connected to both CTs around the other phases. Make sure that the third CT totally closes around both currents of phases A and B. If the CT doesn't totally close, it will monitor much less current.

NOTICE: The third CT needs to be monitoring the SUM of both currents, and not the subtraction. This means that the orientation of the wires through the CT has to be such that the currents add and do not subtract. If the wires are set such that the currents subtract, the EXP4000 will monitor a very high current unbalance through that CT. If this is the case, take one of the two wires out of the CT; and introduce it into the CT in the opposite direction with respect to the CTs arrow.

## **Blue Results**

Blue results are results that have no threshold comparison, but give valuable information about the machine.

**Table 16: Conditions under which tests show blue results.**

<b>Test</b>	<b>Result</b>
Voltage Level	Always for VFD mode; never in non-VFD mode.
Efficiency	No entry of stator resistance. No comparable motor found in database.
Recovery time	Blue condition for yield. Data missing for at least one of the following: <ul style="list-style-type: none"> <li>▪ Hours per day</li> <li>▪ Days per year</li> <li>▪ \$ per kWh</li> </ul>
Torque ripple	Always
Details (all)	Always
Current Imbalance	Load <= 25

## References

### Standards

NEMA MG 1-2016 Motors and Generators

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## Glossary

**Table 17:** *Glossary of terms.*

Term	Definition
Average Power Factor	Average of three single phase power factors.
Clampons	Split core clamp on CT's.
Clipons	Clips for voltage pickup.
Crest Factor	Difference between the sine wave peak and the RMS value.
Current	The time rate of flow of electric charge, in the direction that a positive moving charge would take and have magnitude equal to the quantity of charge per unit time: measured in amperes.
Efficiency	Defined as output power divided by input power.
Electrical Model	A group of Electrical thresholds.
EP	External port.
Harmonics	Periodic motion consisting of one or more vibratory motions that are symmetric about a region of equilibrium, as the motion of a vibrating string of a musical instrument.



Term	Definition
Haystack	Name of the NEMA guideline to Vibration. Speed versus Frequency in a double logarithmic scale.
Horsepower	A foot pound second unit of power, equivalent to 550 foot pounds per second or 745.7 watts.
Kilowatt	A unit of power equal to 1000 Watts.
Load	What the motor drives.
MCC	Motor control cabinet.
Motor ID	Unique name for the motor to be tested.
NEMA Derating Factor	Factor between 1 and 0. Displays how much a motor has to be derated, according to NEMA, to accommodate for sub-optimal voltage conditions.
NEMA Unbalance	Number commonly defined in percent according to an algorithm specified by NEMA. Displays how much of relative unbalance is part of the voltage condition.
Newton-Meters	Metric unit of torque.
Overcurrent	Measure of operating current in percent, comparing to the motor's nameplate.
Phasors	A vector that represents a sinusoidal varying quantity, as a current or voltage, by means of a line rotating about a point in a plane, the magnitude of the quantity being proportional to the length of the line and the phase of the quantity being equal to the angle between the line and a reference line.
Pound-Feet	English system.
Power Factor	Relative amount of operating current and voltage used to transmit power. It is defined as the division of real power by the multiplication of current and voltage.
Service Factor	Specified on the nameplate, displays the amount with which the rating of the motor may be multiplied for transient operation.
Test Domains	The five testing regions within the EXP4000.
Thresholds	The point at which a stimulus is of sufficient intensity to produce an effect.
Torque Ripple	Measure of time-varying torque divided by steady state, or average torque.
Total Harmonic Distortion	Measure of harmonic content to a signal when compared to the amount of fundamental.
Triggering	Method with which it is possible to start data acquisition when certain conditions of the signals are met.
VFD	Variable Frequency Drive.
Vibration Model	Defined as a group of mechanical thresholds.
Waveform	Displays the shape of a signal with respect to time.

## Technical Specifications

**Table 18:** *General specifications.*

Element	Description
CD/RW	EXP4000 is shipped with either an internal or external USB interface CD RW.
Computer OS	Microsoft Windows XP Professional® or equivalent.
Battery	Run time up to 3 hours.
Networking	Compliant standards: IEEE 802.11b and IEEE 802.11g Data link protocol: Ethernet, Fast Ethernet, Gigabit Ethernet, IEEE 802.11b and IEEE 802.11g
Power	Power device is external. Voltage requirements: 110/230Vac (50/60Hz)
Processor	Data bus speed: 400 MHz. Processor 1.4 GHz.
RAM	Install size: 512 MB (upgradeable to 2GB).
Storage	Hard drive: 40GB running at 4200 RPM.
Video	Graphics processor. Maximum resolution (external): 800 x 600 pixels.
Sensors	Current transformer (clamp on, Hall effect): 60/600A DC, 10A/100A DC, 4000A/7500A DC. Current transformer (clamp on): 10A AC, 40/400A AC, 150A AC, 1000A AC. Current transformers: 3000A AC. AC voltage clips (1000V). DC voltage clips. Grounding clip.
AC Voltage Clips	One set of three voltage clips plus one ground connection—color coded. Maximum rated voltage: 1000V.
DC Voltage Clips	Set of four—color coded. Maximum rated voltage: 500V.
Case	Dust proof, crush resistant. Dimensions: 15.11 x 12.40 x 6.94 inches.
Power Supply Requirement	Input voltage: 100–240Vac. Input current: 3.0A. Input frequency: 50–60Hz

**Table 19:** AC current transformer (CT) specifications.

Element	Option/Specs	Option/Specs	Option/Specs
Current Clamp On	10A (AC)	40A (AC)	150A (AC)
Output Signal	10A/1V	10 mV/A	150A/1.5V
Measurement Range	.01A–10A	.05A–40A	.01A–150A
Insulation	600V RMS	600V for CAT IV 1000V for CAT III	600V RMS
Jaw Opening	20mm	32mm	20mm
Accuracy R = Reading	0.1–0.5A $\leq$ 2.5% of R + 0.1mV 0.5–1A $\leq$ 2.5% of R 1–10A $\leq$ 1% of R	2 % + 0.015 A	0.1–1A: 2.0% of R $\pm$ 0.2mV 10–80A: 1% of R $\pm$ 0.2mV 80–150A: 1.5% R $\pm$ 0.2mV
Weight	3 x 180g	3 x 114g	3 x 180g
Dimensions	139 x 51 x 30mm ea	150 x 70 x 30 mm ea	139 x 51 x 30mm ea

**Table 20:** AC current transformer (CT) specifications continued.

Element	Option/Specs	Option/Specs	Option/Specs
Current Clamp On	400A (AC)	1000A (AC)	3000A (AC)
Output Signal	1 mV/A	1000A/2.5V	0.3 mV/A
Measurement Range	5A–400A	.1A–1000A	5–3000A
Insulation	600V for CAT IV 1000V for CAT III	600V RMS	1000V
Jaw Opening	32mm	57mm	8 inches
Accuracy R = Reading	2 % + 0.04A	0.1–10A $\leq$ 3% $\pm$ 0.1A of R 10A $\leq$ 3% of R 50A $\leq$ 1.5% of R 200A $\leq$ 0.75% of R 1000A < 0.5% of R	1% of R
Weight	3 x 114g	3 x 550g	
Dimensions	150 x 70 x 30 mm ea	111 x 216 x 45 mm ea	

**Table 21:** DC current transformer (CT) specifications.

Element	Option/Specs	Option/Specs	Option/Specs
	10A/100ADC	60A/600ADC	4000A/7500ADC
Output	10A: 100mV/A 100A: 10mV/A	60A: 10/mV/A 600A: 1mV/A	4000A/2V 7500A/1.5V
Measurement Range	100mA–100A	0.2A–600A	40A–7500A
Overload	Red LED indicates overload	2000ADC continuous up to 1 kHz	
Working Voltage	600Vrms	600Vrms	600V
Accuracy	50mA–10A: 3% of R ± 50mA  500mA–40A: ± 4% of R +50mA  40A–100A: ± 15% max @ 100A	60A: 0.5–40A: 1.5% of R ± 0.5A  40–60A: 1.5% of R  600A: 0.5–100A: 1.5% of R ± 1A  100–400A: 2% of R	1.5%
Weight	11.6 oz	15 oz	4.25 lbs
Dimensions	231 x 36 x 67 mm	224 x 97 x 44 mm	13.23 x 5.4 x 2.0 inches

**Table 22:** Connector specifications.

Function	Number	Type
AC/DC Voltage Port	1	Cannon Jack
AC/DC Current Port	1	Cannon Jack
Source Outlet	1	Standard 110–230V
EP/Vib Port	1	Cannon Jack

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